DIRECTING TRAFFIC: THE INTERSECTION OF TOOLS, WORKFLOWS AND CULTURE

Ren LaForme / Poynter

THE STATE OF THE (EVERY?) INDUSTRY THE THREE BIG QUESTIONS **PICKING THE RIGHT TOOLS (AND WHERE TO FIND MORE) A SUITE OF TOOLS** 9 TIPS TO CREATE A CULTURE FOR CHANGE





- **News section on Poynter.org**
 - Free online training
 - **In-person training**
- Livestreamed tutorials (coming soon)

Newsletter

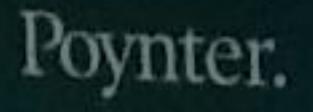


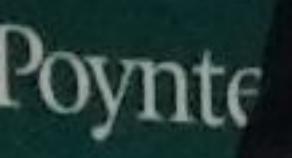
Poynter

Por.

TED Poynterinstitute

I am discovering





Poynter. Poynten Poyr Poynter.



#TEDxPoynter



What Will They Think of Next? Useful Social Media Tools.

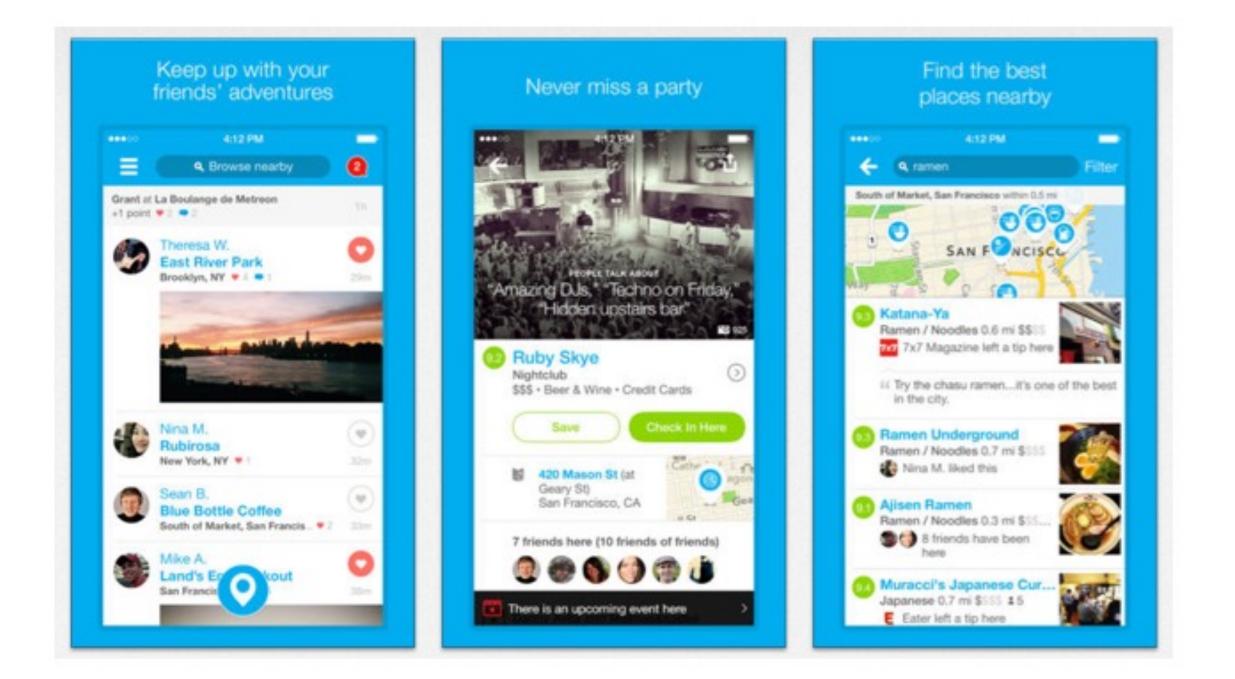
Ellyn Angelotti & Ren LaForme

chock full of classics like:

Foursquare

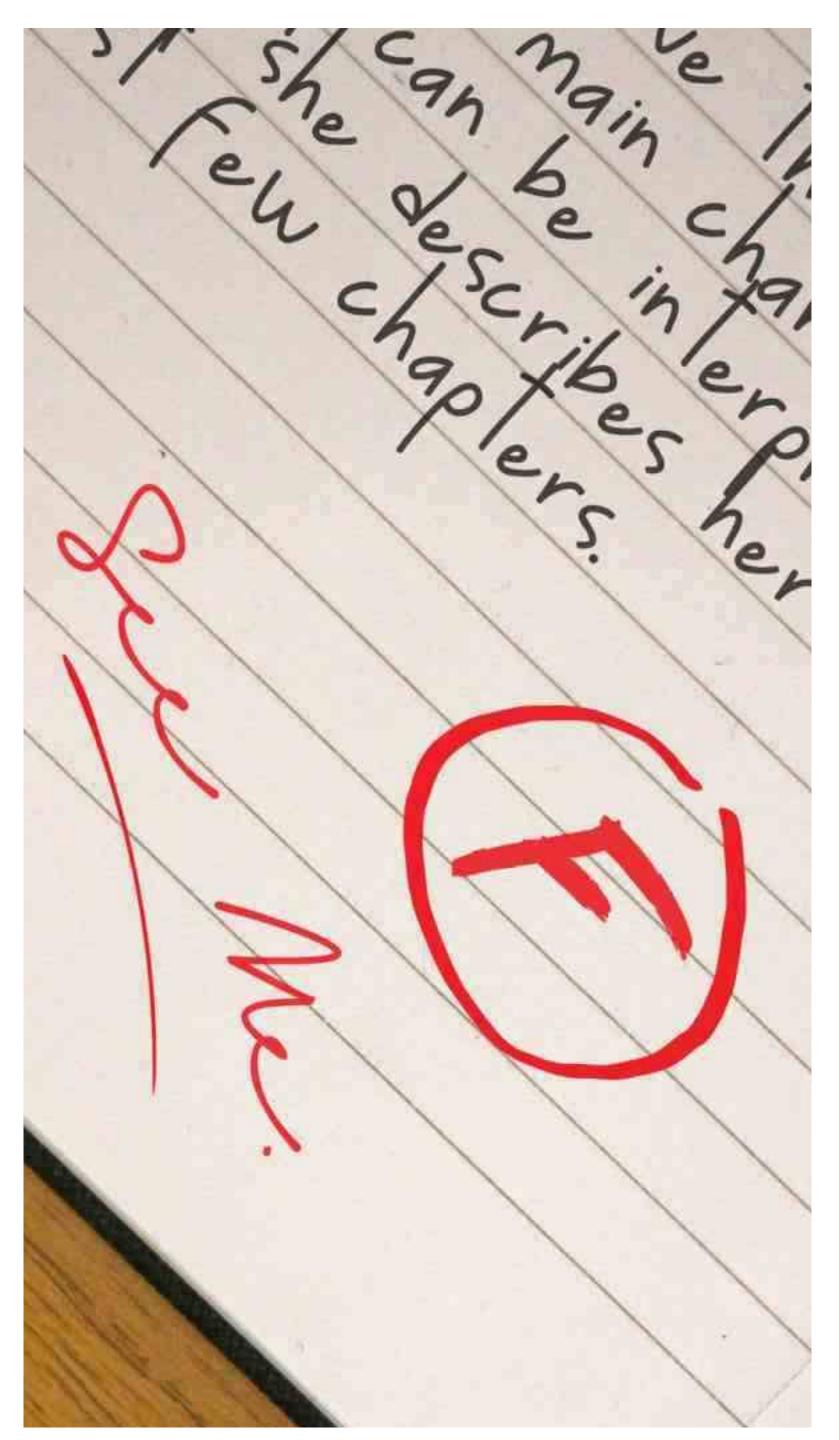
- What it is: A network based on location where users check in and leave tips for other users.
- Example: How to find possible sources via Foursquare during breaking news (from Robert Hernandez AKA @webjournalist).
- Cost: Free
- Platform: iOS, Android, Windows Phone, and just about everything else.

Foursquare







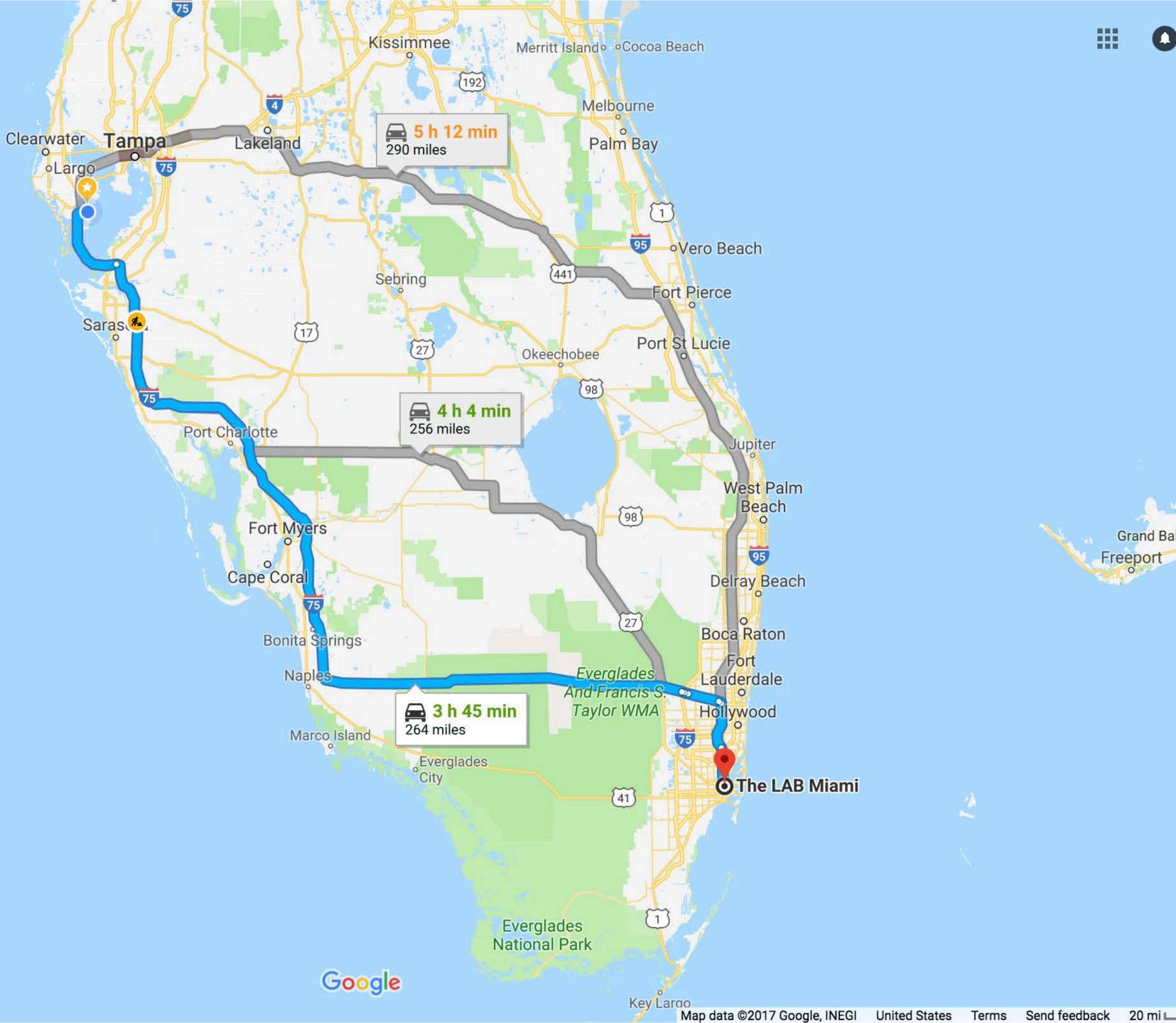






60 tools in 60 minutes

By Ren LaForme













"We don't have time for this shit."

We don't have the TIME to learn these things We don't have the ENERGY to experiment with these things We don't have the MONEY to buy these things If we don't KEEP PUBLISHING we'll lose readers and have to close



"Hey, let's play with these shiny new tools."

"We are helping journalism adapt to the 21st century."



How do you fit (necessary) new tools into existing workflows and work cultures?

How do you streamline workflows when everything is in a state of constant change?

How do you create a culture that allows you do to both of those things and more?

PICK THE RIGHT TOOLS BUT THESE TIPS WORK FOR A LOT OF THINGS)

THE BEST TOOLS ARE:

PURPOSEFUL

Does it further your work?

Does it save time?

Does it save you money?



Is it expensive?

Is the learning curve shallow?

It is easy to put in place?

Is it sustainable?

PRACTICAL

NECESSARY

Does it offer something you don't have or do? Does it give you some type of edge over others?

Do your readers/viewers/listeners already use it?

CONNECTIVE

Does it integrate with other tools?

WHAT ELSE?

HOW DO YOU FIND NEW TOOLS?









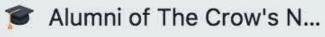


OTHER NEWSROOMS





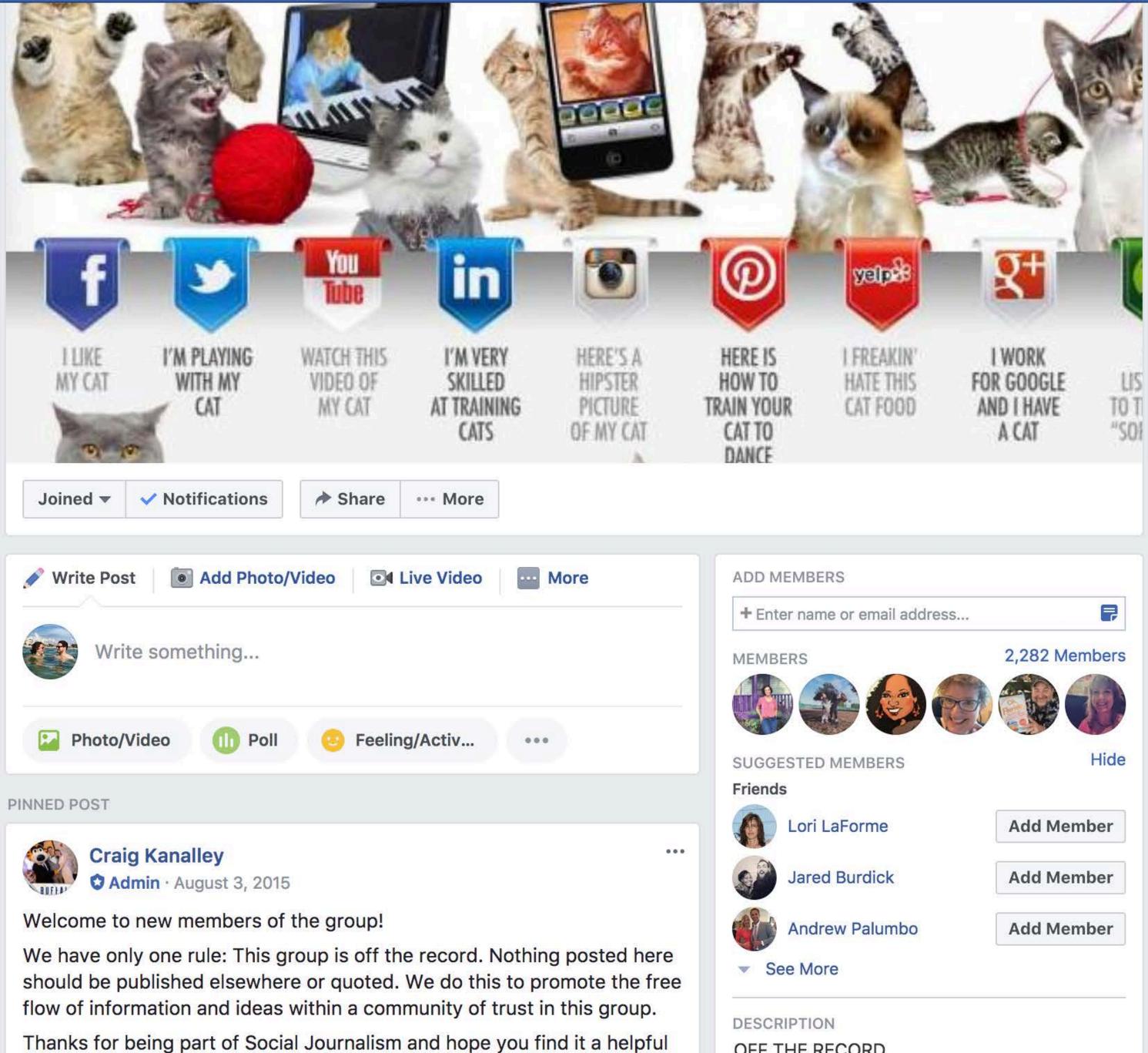
Social Journalism Closed Group About Discussion Members **Events** Videos Photos Files Q Search this group Shortcuts 🦢 Dan and Nati's Weddin... **Board Games** CoinFlip 6 Tampa Bay Media & ... 1



20+

Nyster Poynter

- 5 The Official TBBF Fa La...
- Robobrew Users G... 20+
- 📥 Tampa Bay Waterke... 3
- Pinellas Communit... 20+
- 😬 What's Your Plan B? 20+
- See more





Thanks for being part of Social Journalism and hope you find it a helpful



FACEBOOK GROUPS













- **News section on Poynter.org**
 - Free online training
 - **In-person training**
- Livestreamed tutorials (coming soon)

Newsletter

WHERE ELSE?











Something Changed

Poynter Staff Page changed. It has changed 23 times 2017.

View this Snapshot

View Source Page

Interactive Learning Producer

Digital Tools Reporter

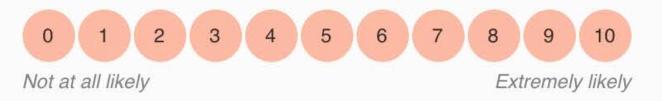
Poynter Staff Page changed. It has changed 23 times since Klaxon started monitoring it on Wednesday, May 17,

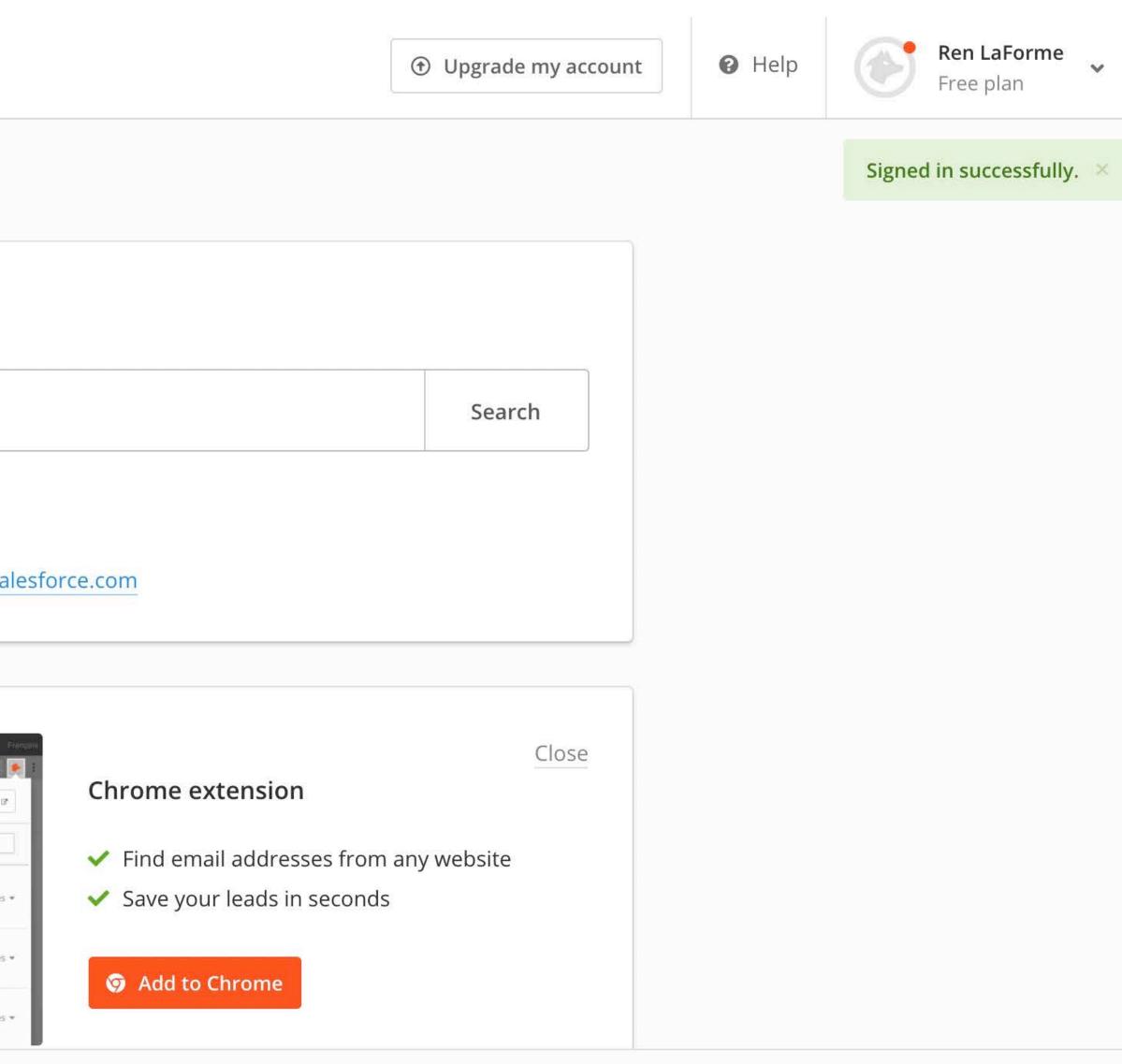




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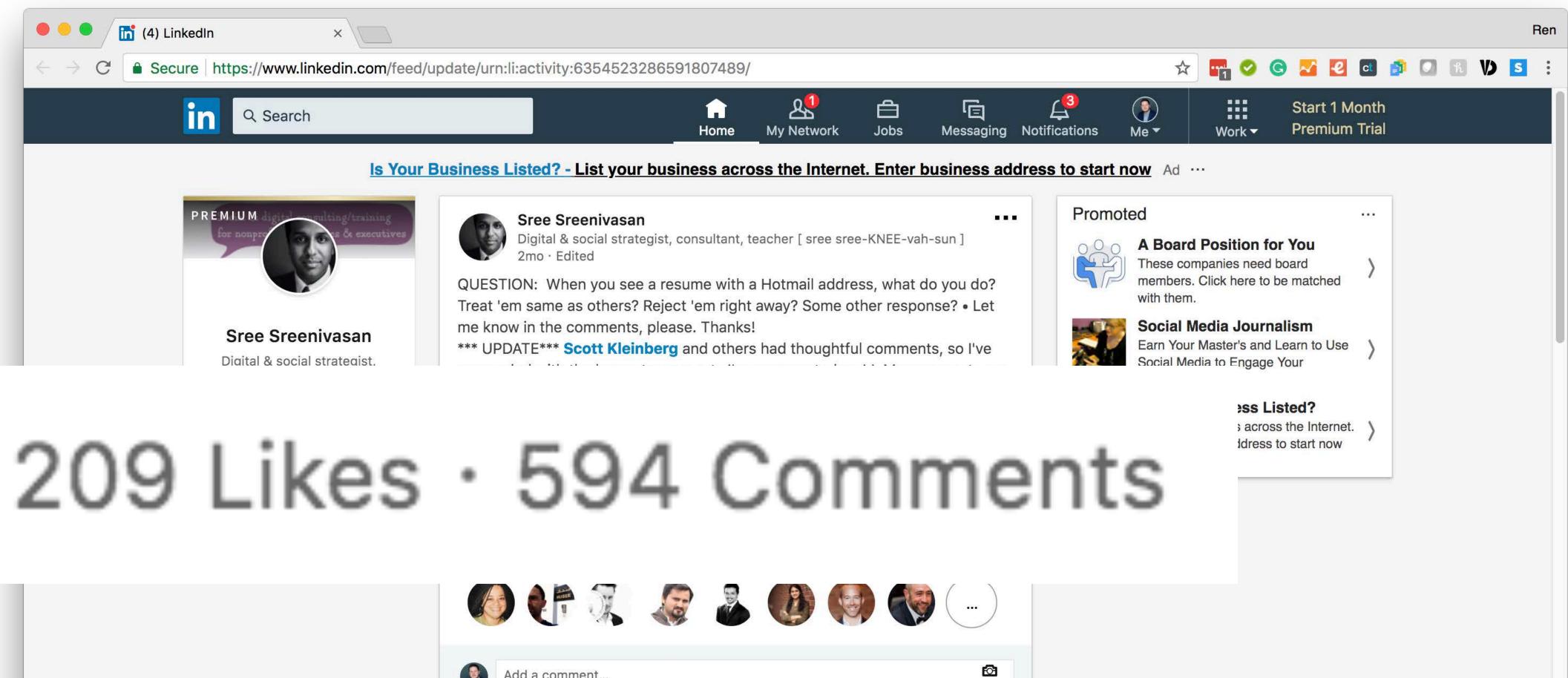


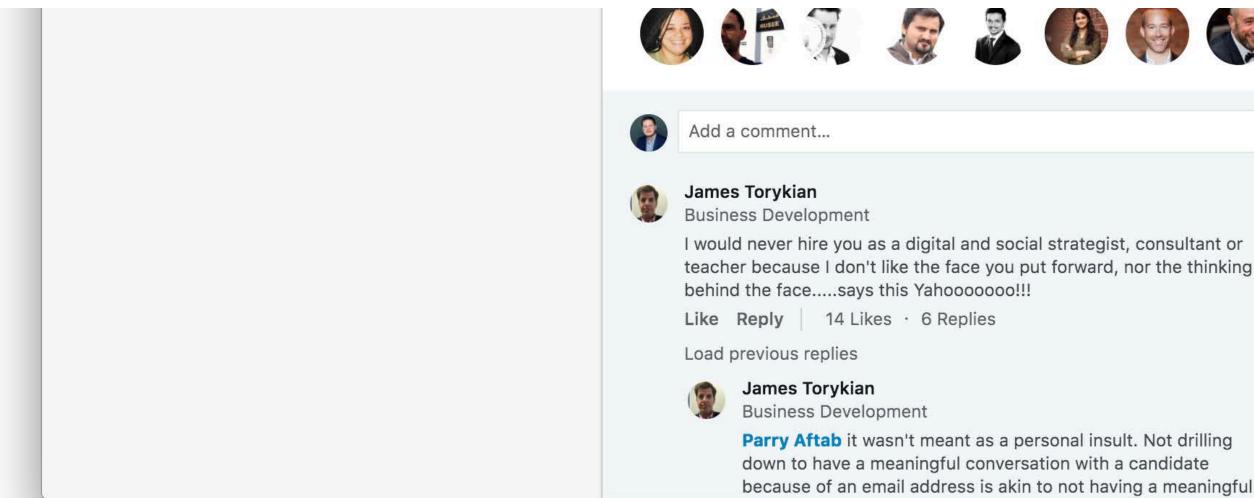
How likely are you to recommend Hunter to your friends and colleagues?

Powered by SatisMeter





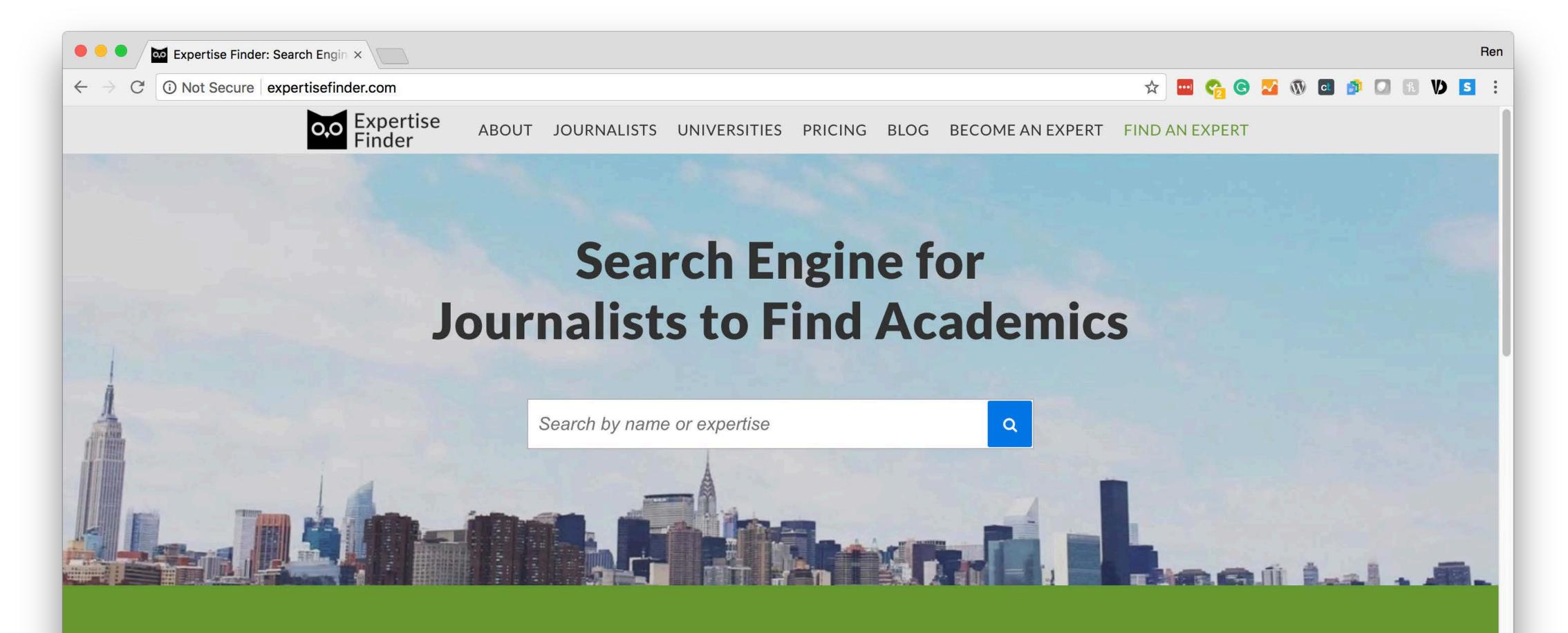




2mo ...

2mo …

Parry Aftab it wasn't meant as a personal insult. Not drilling down to have a meaningful conversation with a candidate because of an email address is akin to not having a meaningful



Who's Searching Our Network of 30,000+ Vetted Experts



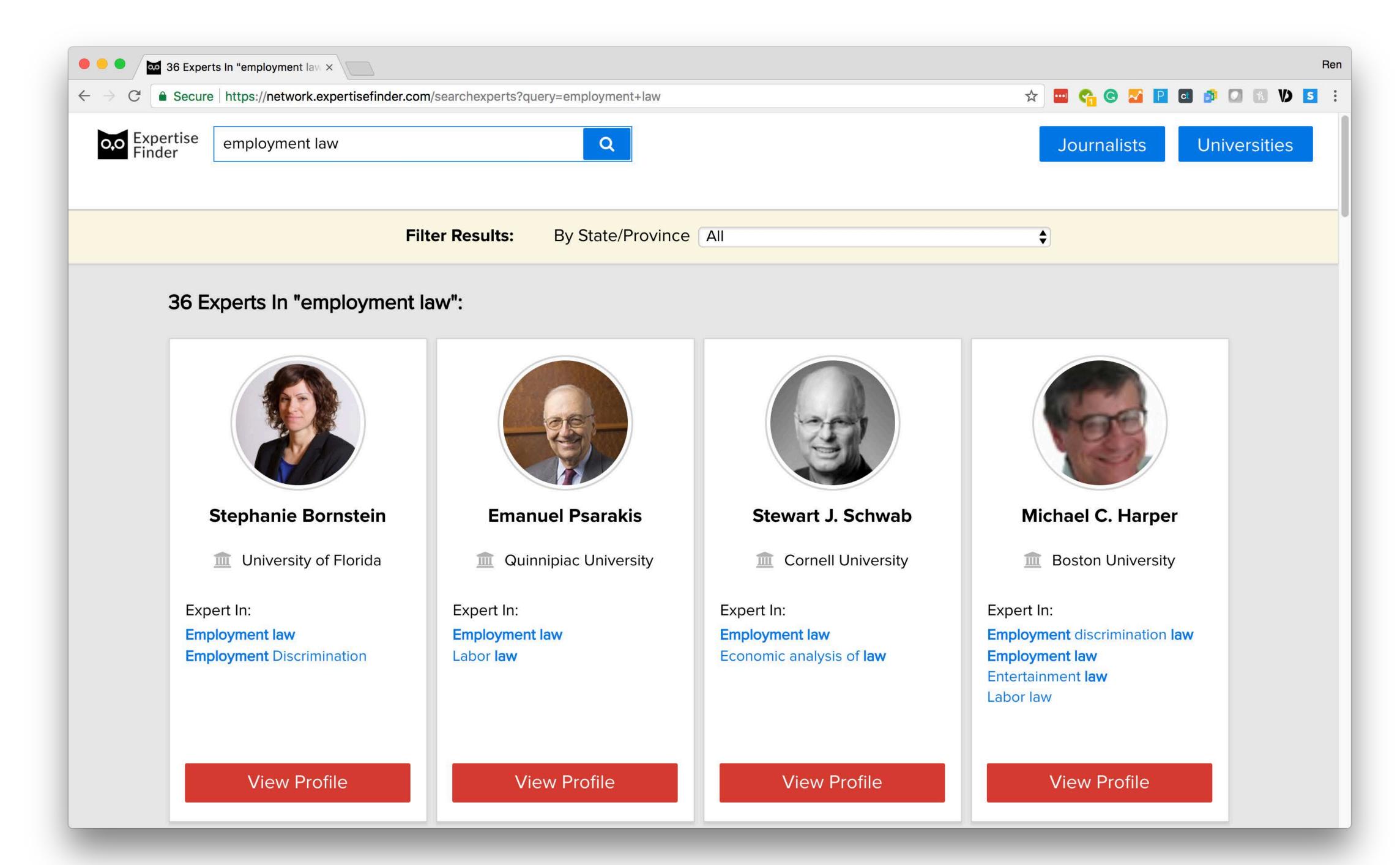




Bloomberg

The Intercept_

The New York > Times



Not so Hotmail: What your vintage email address says to potential employers

BY REN LAFORME · FEBRUARY 14, 2018

f in 🗹 🖂

You hear the same advice about email addresses echoed across job search websites, high school counselors' offices and employment fair booths across the country.

Keep it professional. Don't reference your age, your religion or your politics. Especially don't mention your drug habits. And if you just have to snag that SawxFan4lyfe username that you've had since high school, maybe create a secondary account for more professional purposes.

It's sound advice, but what if it's focused on the wrong side of the @ symbol?

Sree Sreenivasan, a strategist with an accomplished digital resume, ignited a fierce debate on LinkedIn in January when he <u>suggested</u> that an email address that ends in @hotmail.com might be grounds for tossing out a job application.

"When you see a resume with a Hotmail address, what do you do?" he wrote, "Treat



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to let us know what you think of HARO. We truly did create this service to "help" you, so...if that isn't what you're experiencing, or you have suggestions that will help us improve your experience; we're all ears. We need to hear from you so we can make HARO better, and hopefully, have you love us more than you already do. Thanks for taking the time to do this. Promise it'll pay off.

Share a Success Story »

Share the love! If HARO has been a help to you, let us know.





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	Ren LaFo	rme ゝ	Can everybody who's her	e introduce t
			about you I guess.	
	Dulce Rar	mos >	No I am the most proble	matic for that
			network and I am from M	lexico City. I
			come from. Great.	
	Ren LaFo	rme	How would you describe	your accent.
	Dulce Rar	mos >	-00:00:40 I would say that I have	known that.
			to her.	
		321.4	-00:00:47	

I was wondering if I do have a heavy tonight. Dulce Ramos 💙

> -00:00:52 Oh yeah. So this is great.

-00:00:58 I agree. I am not my sister. Kristen Hare 💙

-00:01:03 Last saved 18 seconds ago My sister taught in the United Kingdom and came back with like a pretty Alexios >

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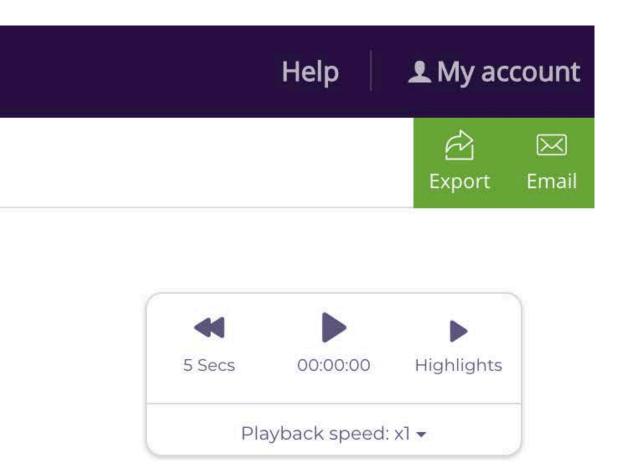


ling for my transcription comparison think I'm talking in a way that is ing. So I apologize for that.

themselves and then sort of tell me

nat international fact checking If you were wondering where my accent

But that's what every girl would say





HAPPY SCRIBE

Scribe.

Test Transcription

Click to add a description ...

All right.

Hi I'm Katie. And I'm Ren. We were here at the Poynter Institute in sunny St. Petersburg, Florida. At Poynter, we train journalists from around the world, giving them the skills they need to succeed as editors, reporters, writers, broadcasters and leaders. We've been doing this for decades now and we've gotten pretty good at it.

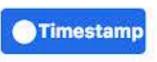
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We've also gotten pretty good at listening to journalists and learning about what they're facing in their work lives. Not surprisingly there's a lot of stress and anxiety in newsrooms today. Meeting all these talented but stressed out journalists led us to create a project.

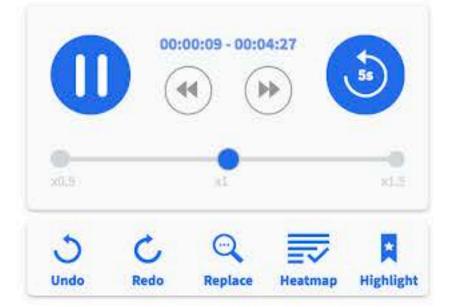
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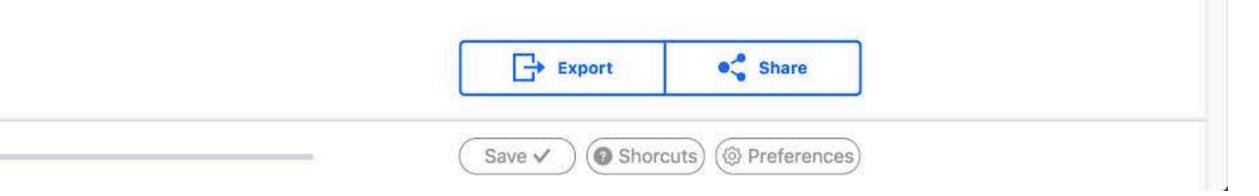
Meeting all these talented but

Meeting us



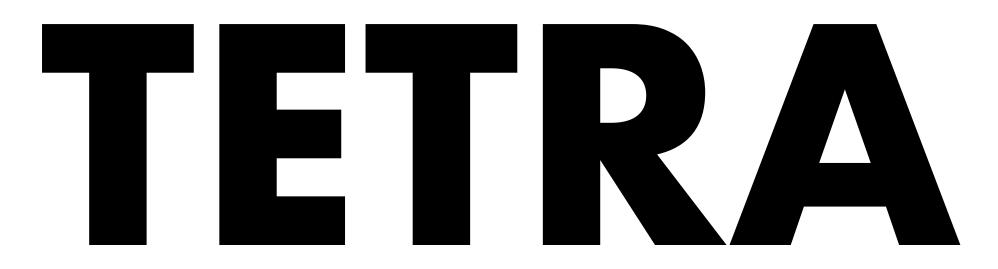
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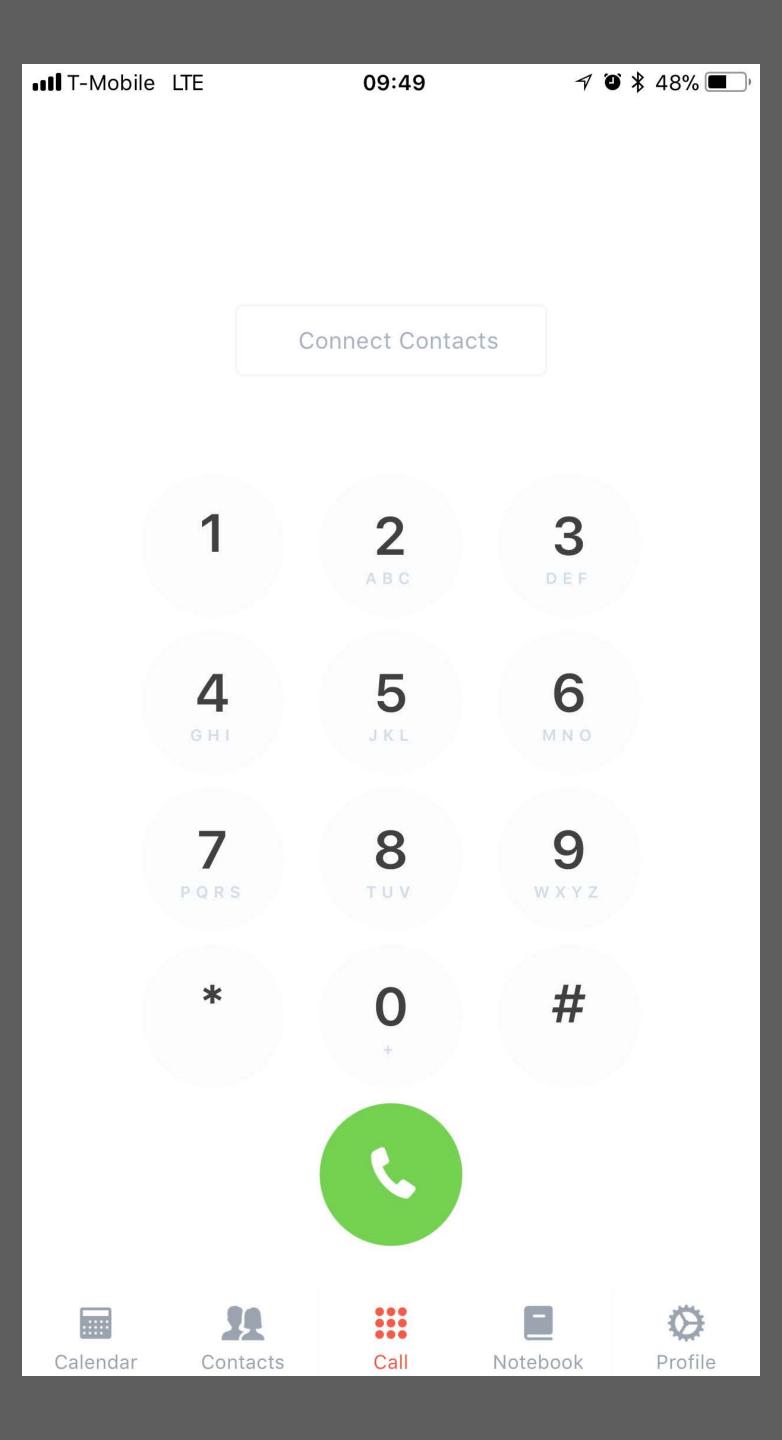




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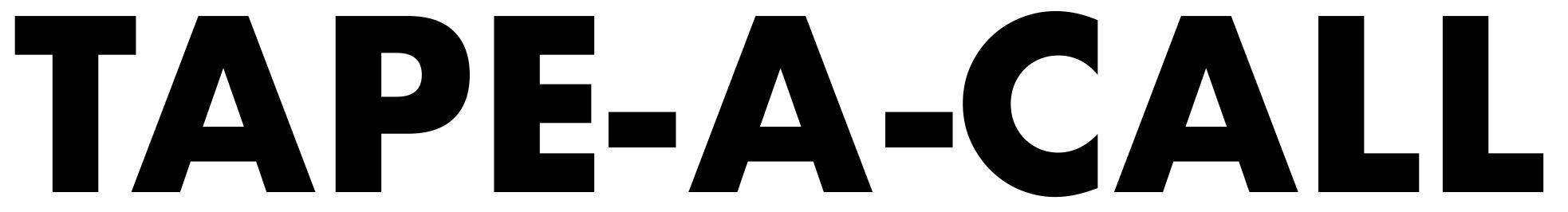


Copy Transcript

Q

otes on this. That's pretty cool.

0:00 / 0:48



Record

TapeACall lets you record calls you're currently on, or calls you're about to make. If you get a call, just open TapeACall and hit record.

Download

Quickly transfer all your recorded calls from your iPhone to your computer in seconds. We've made it extremely easy and very fast.



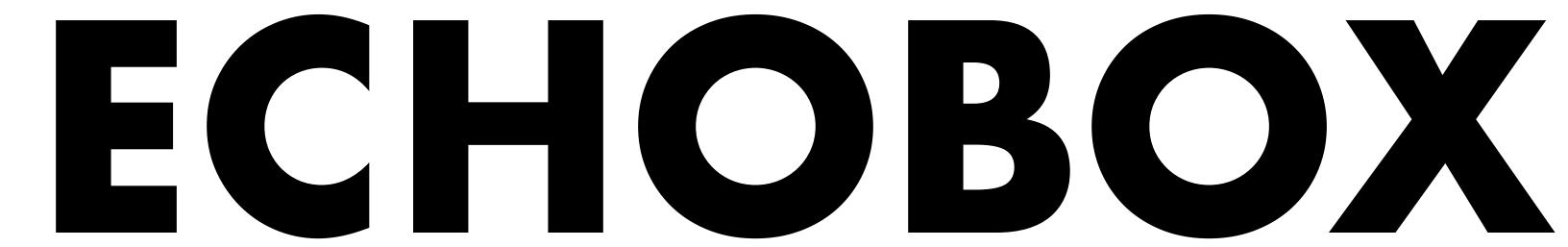


Share

Need to share a recording with someone? With 1 click you can share individual recordings via email, SMS, Facebook, or Twitter!

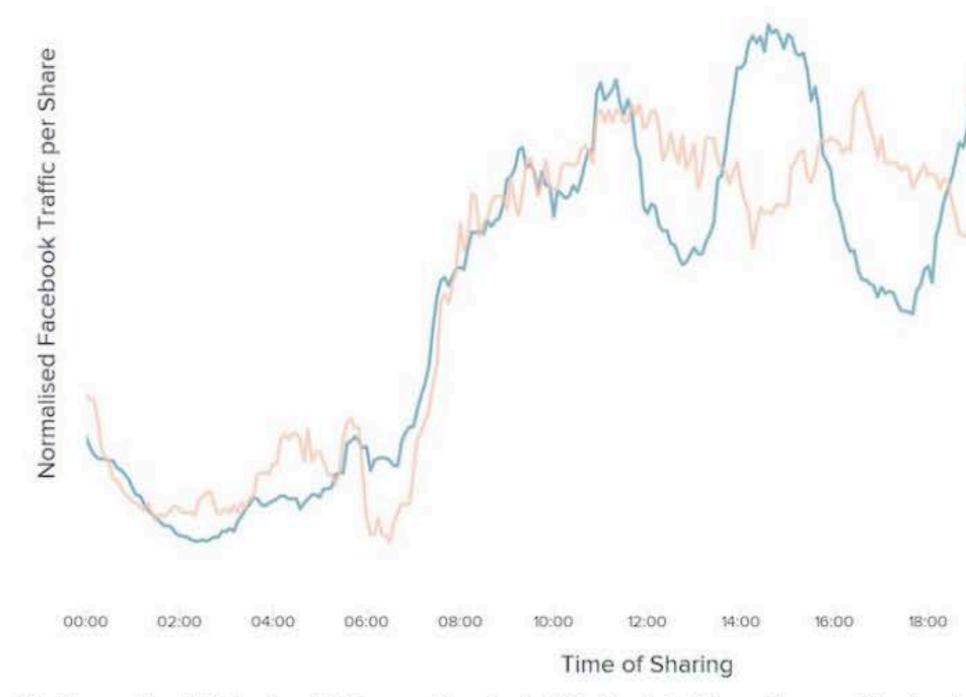
Localized

Available in 45 countries and in 28 languages. From Brazil to the UK to Japan, we've got you covered. And we're working on more!



What to share, when?

Echobox uses a **neural network**, a type of **machine learning algorithm** that is trained by analysing millions of traffic and engagement outcomes found in your private data. It then continuously calculates optimisation parameters for every story you have available. Over time, its predictions get even more accurate as Echobox retrains on the latest data sets.





Your RSS feeds deliver live content into your Echobox

Echobox analyses real time data to predict your content's Social performance

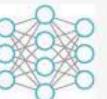
Echobox identifies the "temperature" of the story with **Natural Language Processing**

Echobox puts together an optimal sharing schedule by calculating the outcomes of millions of sharing permutations

Echobox shares, records the outcomes, then retrains with the latest data







3

A Share

Crafting the best possible post

Echobox can run organic Facebook AB testing that allows you to try out different share messages, headlines, images and test hypotheses:

- It takes 15-30 minutes to test and share A/B variations
- Echobox will automatically reshare the variation with the strongest CTR -
- You have access to results in the Analyze page

f Engagement Details Likes: 746 Reshares: 553 Comments: 28 Reach: 294,288

f AB Test Results (tested on 1,287 people)

1.24% CTR

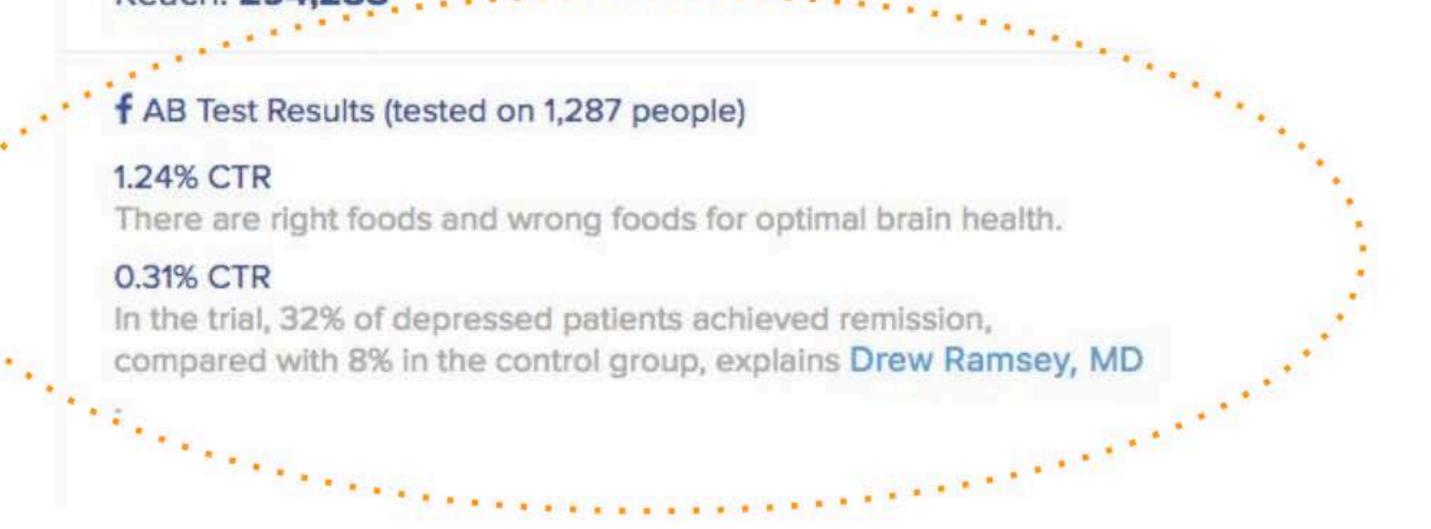
There are right foods and wrong foods for optimal brain health.

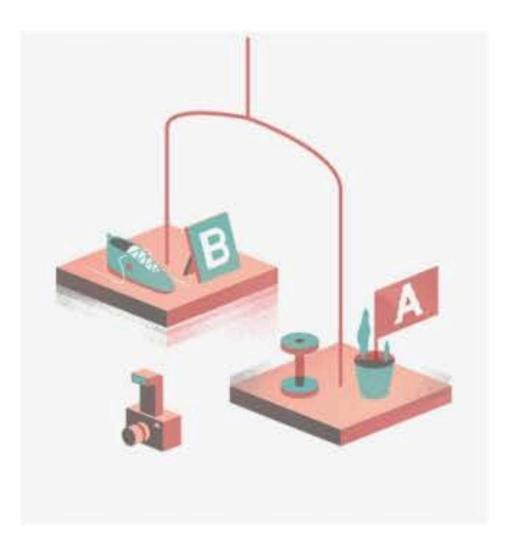
0.31% CTR

In the trial, 32% of depressed patients achieved remission, compared with 8% in the control group, explains Drew Ramsey, MD

Use AB testing to turn instinct into hard data and home in on the optimal Social tone.

Echobox users see Click Through Rates increase by an average of 20% on AB tests.









LOCATION

Location extraction and triangulation.

FIRE in Atlanta, Georgia, United States on Jan 5 2018, 15:42

FIRST MENTION EVENT TRIGGER



Brandon Griggs 🥝 @GriggsBrandon

Huge fire in Midtown #Atlanta near 10th and Piedmont

EVENT FEED

Grouped social media reports.



David Noren @dcnoren Something is clearly on fire in midtown Atlanta.



Jonathan Strickland 🥝 @JonStrickland

At our office, we can see the smoke from an apartment fire several blocks away. According to a tweet from <u>@wsbtv</u>, firefighters say the building appeared to be unoccupied at the time, thank goodness. Stay safe out there.

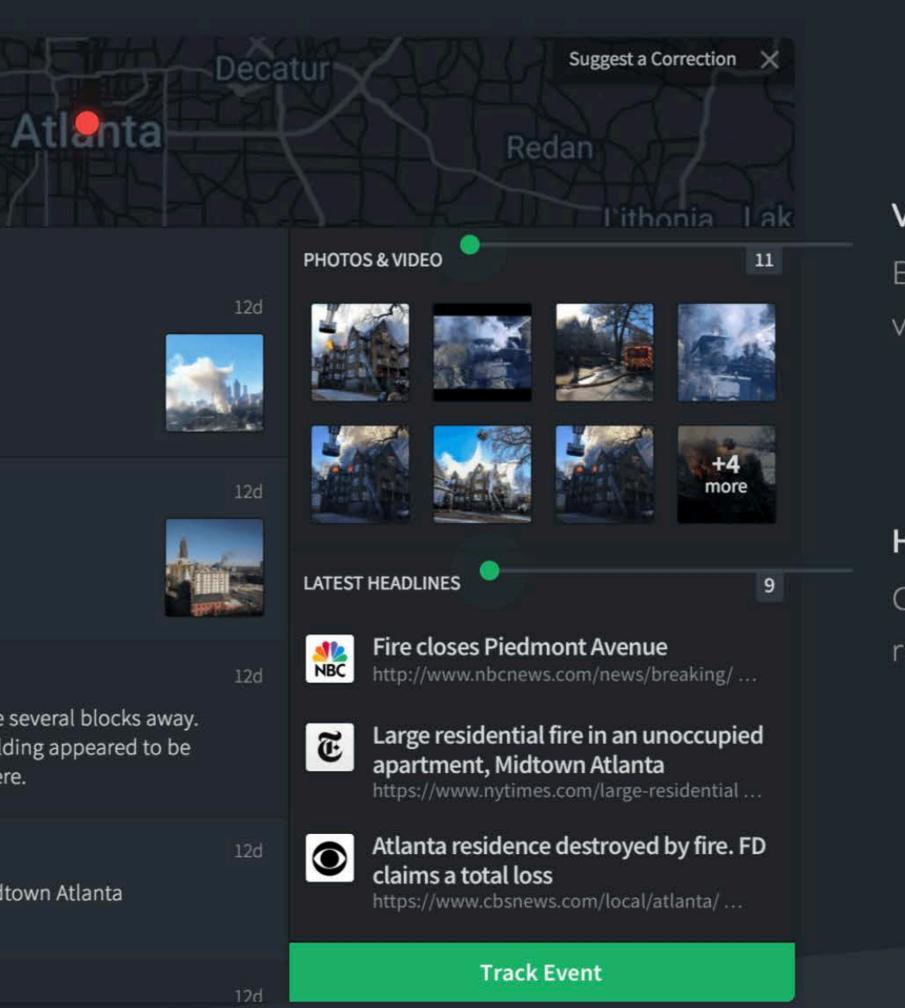


Rickey Bevington @rickeybevington

Massive House Fire Piedmont Ave. between 8th & 10th Midtown Atlanta pscp.tv/w/bR5...



Wladimir F Chacon @WFChacon

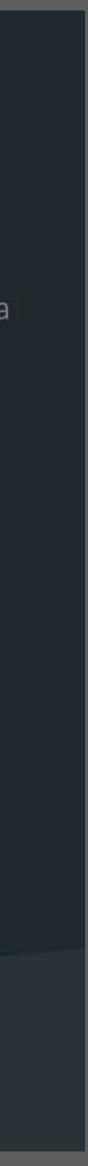


VISUALS

Eye-witness and media visuals.

HEADLINES

Corroborating news reports.



Corporate Security

Supercharge your operations center by improving analyst accuracy and emergency response times.

Travel

Track worldwide events with instant information and reporting, to ensure safety and minimize the impact of disruption.

NGO

Monitor underreported areas and assess deteriorating situations in order to provide the most effective aid response.

Hospitality

Offer the best possible protection to yourReceive the first indications of market-staff and patrons with immediate situationalmoving events, allowing you to act first onawareness during unexpected events.the opportunity.

News

Stay one step ahead of competitors by breaking news faster with trustworthy social sources.

First Responders

React faster and more effectively by staying informed of events transpiring on a city-bycity level.

Transport & Logistics

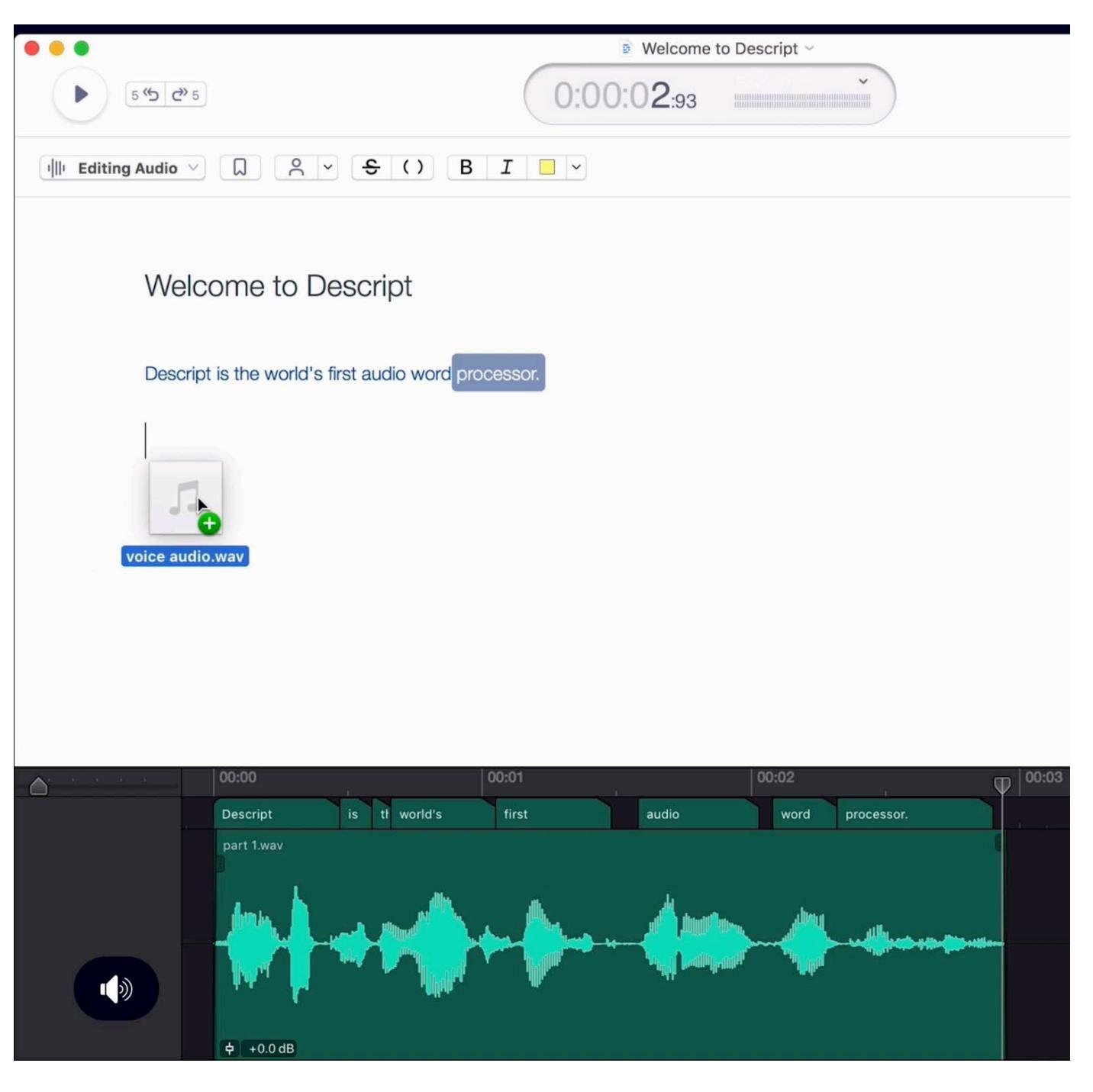
Quickly restore critical business function and execute contingency plans when infrastructure failures threaten operations.

Finance







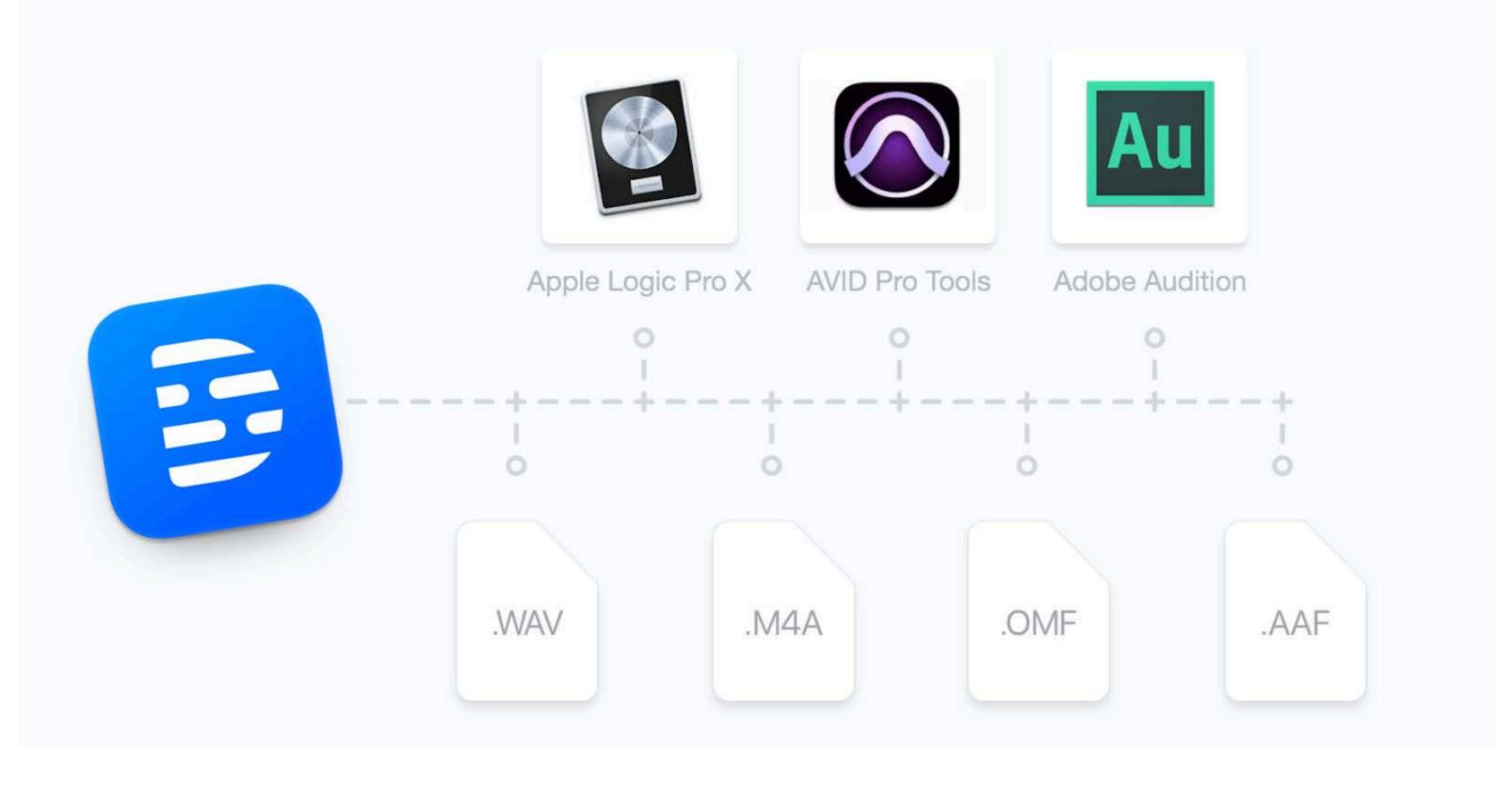


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Export anywhere

The journey of your voice audio begins with Descript, and probably ends somewhere else. A slew of text, audio, subtitle, and non-destructive export options make Descript ready for any workflow.



Need captions?

Descript can also export SRT and VTT files.

Just need text?

It can export a .doc or .rtf with timestamps at whatever interval you want.



GRAMARLY

Body (Edit summary)



Source

show up for court.

Opioids and jail

Another Poynter workshop teacher, Dr. Lipi Ro including Rikers Island, said "the largest subst U.S." Dr. Lipi said by some estimates, a fourth G

The medical journal JAMA Psychiatry found that opic recently incarcerated people in the first year of a Rho medicines to all state inmates.

"Rhode Island ... provides all three FDA-approved ad acting, injectable form of naltrexone known as Vivitro researchers, the program not only reduces overdose likelihood they will stay in treatment and avoid getting

Dr. Roy said it is critical that jails provide treatment for reported on a handful of experiments, in Hamilton Co withdrawal program."

USA Today pointed to other jails that have launched

- Snohomish County Jail in Everett, Washingto suboxone, KING-TV, Seattle reported.
- · Jefferson County Jail in Golden, Colorado, be brain to keep opiates from working and helps s Denver reported.

Dr. Rov said jails routinaly provide medical care for a

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ivitrol, to all inmates. Accor	nethadone, buprenorphine and a long- ding to the study by Brown University tes are released, but also increases the eline reports.
	e are trying. USA Today this week jail is launching a "buprenorphine-aided
hed addiction programs:	
ngton, started a pilot progr	am in January using
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for all corte of illnesses an	d said addiction "is a chronic medical 7
	About text formats 🕜

Browser plugin plus:

- Grammarly Add-in for Microsoft® Office adds the world's most accurate spelling and grammar checker to Microsoft® Word and Outlook on Windows.
- Grammarly's native app for macOS & Windows allows you to access Grammarly directly from your desktop with one click.
- The Grammarly Keyboard for iOS and Android ensures everything you write on mobile is mistake-free.
- Grammarly® Handbook, an online guide explaining English grammar and style.

Side-by-Side Comparison of Free & Premium Accounts

FEATURES

Critical grammar and spelling checks

Advanced checks for punctuation, grammar, context, and sentence structure

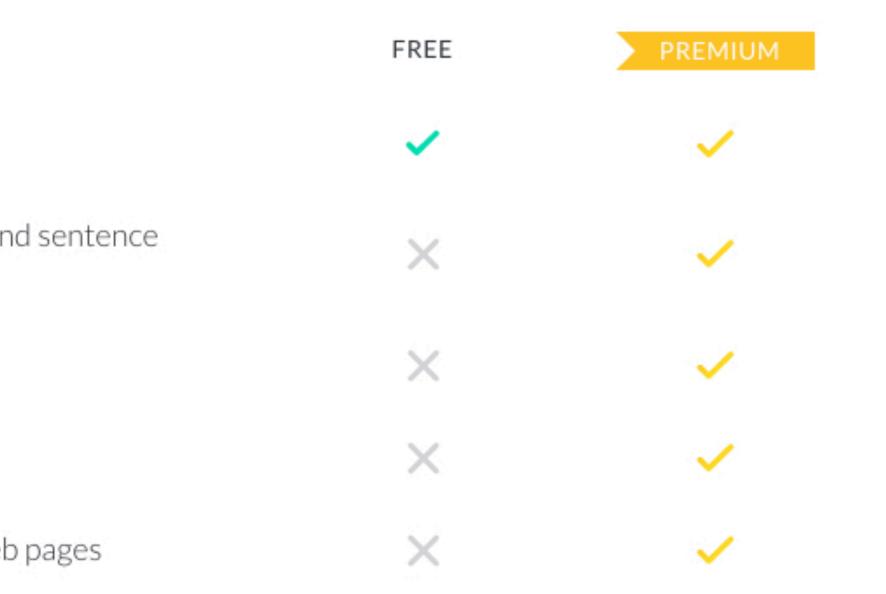
Vocabulary enhancement suggestions

Genre-specific writing style checks

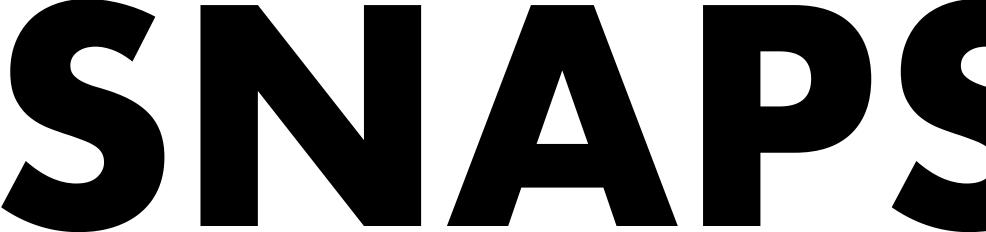
Plagiarism detector that checks more than 8 billion web pages

OTHER FEATURES:

- Check your writing across the web
 Access your documents on multiple devices
- Use native desktop apps (Windows and OS X)
- Catch contextual spelling and grammar mistakes
- See explanations of grammar rules



- Access your personal editor via Grammarly.com
- Integrate with Microsoft® Office (Windows only)
- See definitions and synonyms via double clicks
- Add words to your personal dictionary
- ✓ Get performance stats via email

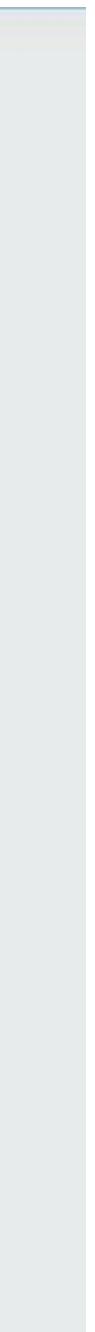


SNAPSTREAM











This Week

Today

1 Pluto, Dunes

New Horizons data reveals the giant dunes on Pluto are made of methane

2 North Korea

Russian foreign minister meets with Kim Jong Un as Pompeo meets with North Korean official

3 Niqab, Denmark

Denmark passes burqa ban outlawing full-face veils across country

4 Samantha Bee, Ivanka Trump

Samantha Bee, TBS apologize after profane insult aimed at Ivanka Trump

5 Romania, Lithuania

Lithuania, Romania breached human rights of al-Qaeda suspects by aiding CIA torture, EU court rules

Trending Topics: North Korea



TOPIC TOP ARTICLES:

Pompeo opens talks with North Korean officials

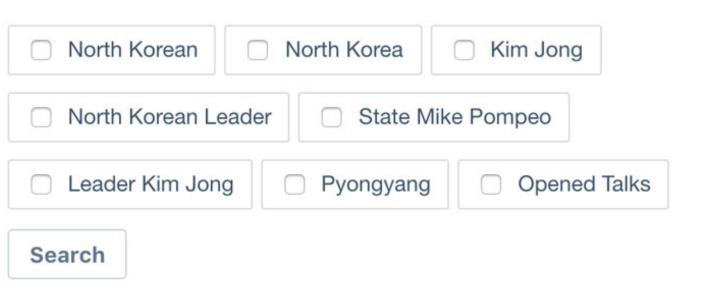
USA Today - 5/31/2018, 12:00:00 AM

Keywords: north korean, north korean officials, opened talks, officials opened, salvaged, deciding, leader kim jong, korean leader kim, state mike pompeo, north korean leader, opens, aimed, summit, 31, president donald trump

Relevance: 1.00

Pompeo Opens Talks with North Korean Officials

KEYWORDS:



PEOPLE IN TOPIC:





Kim Jongun (10)

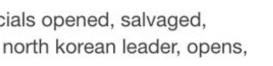
Vladimir

Putin (3)

Donald Trump (8) Sergey Lavrov (5)

(3)





Joe Hagin (3)



Jo Myongrok (2)

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00	Health Care	3
00	Farm Bureau	2
00	Health Insurance	2
00	Insurers	2
00	Obamacare	2
00	Pre-Existing Conditions	2
00	Qualify	2
00	Repeal	2
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00	Enact	2
00	Exchange	2
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00	2010 Called	1
00	2012 Presidential Ele	1
00	459 Points	1
00	55-Year-Old	1

Summary

Articles (5)

RELATED PEOPLE



Barack Obama 5 occurrences 44th President of the United States of America

00





00 **Donald Trump** 3 occurrences 45th President of the United States of America



People (30)

Places (12)

Organizations (13)

Keywords

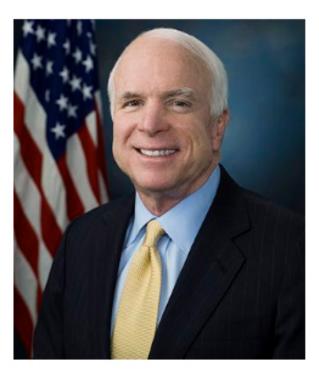
Photos



00

Kim Reynolds 2 occurrences

American politician



00 John McCain 1 occurrences

Politician from the **United States**



00 Paul Ryan 1 occurrences American politician



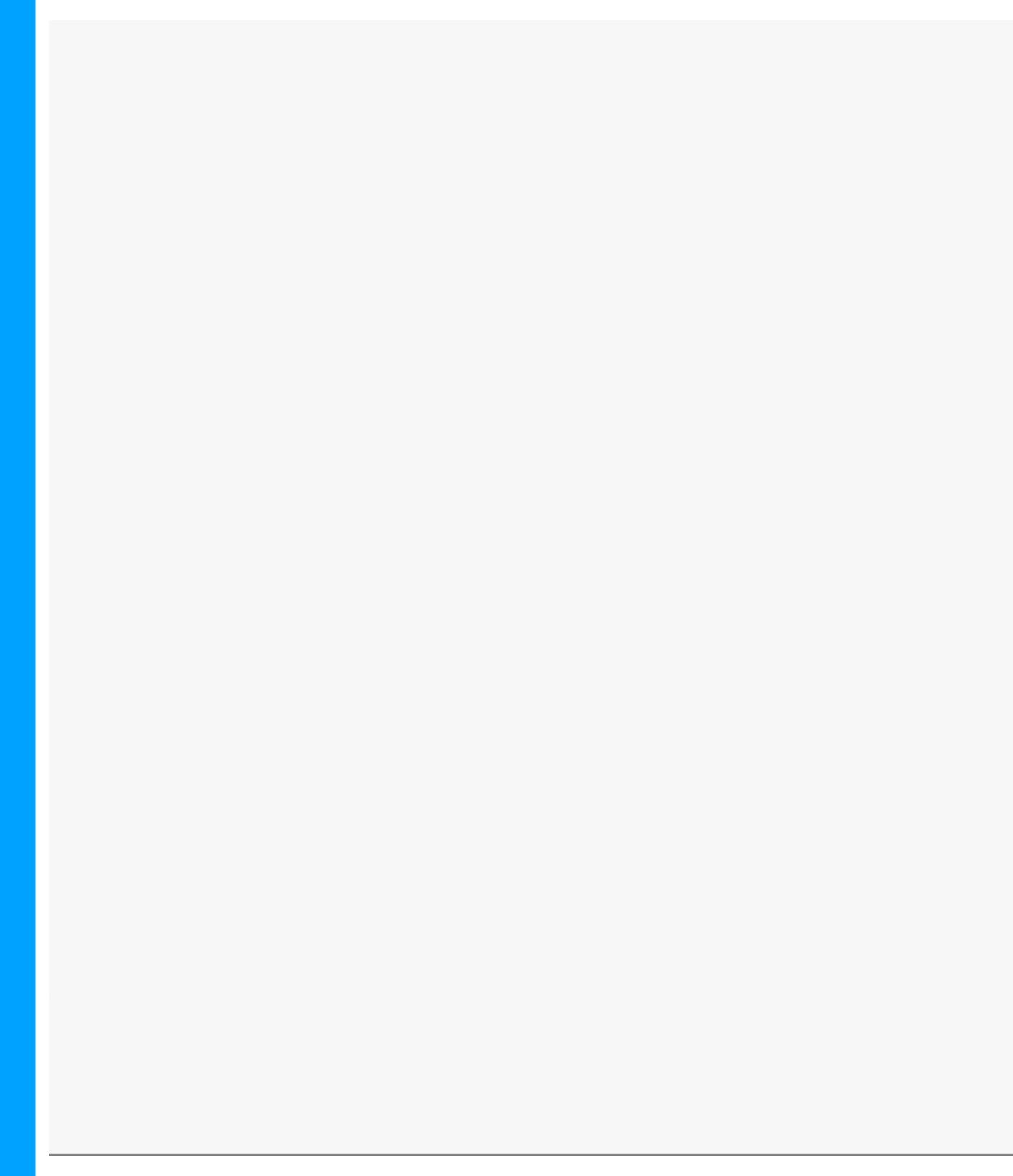




COLLABORATION & PROCESSES







Bill	ed	Мо	nth	ly
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Features

Calendar integrations with Google Calendar, Office 365, Outlook and iCloud

Schedule unlimited events

Event types 🕜

Personalized Calendly link (e.g. calendly.com/janedoe)

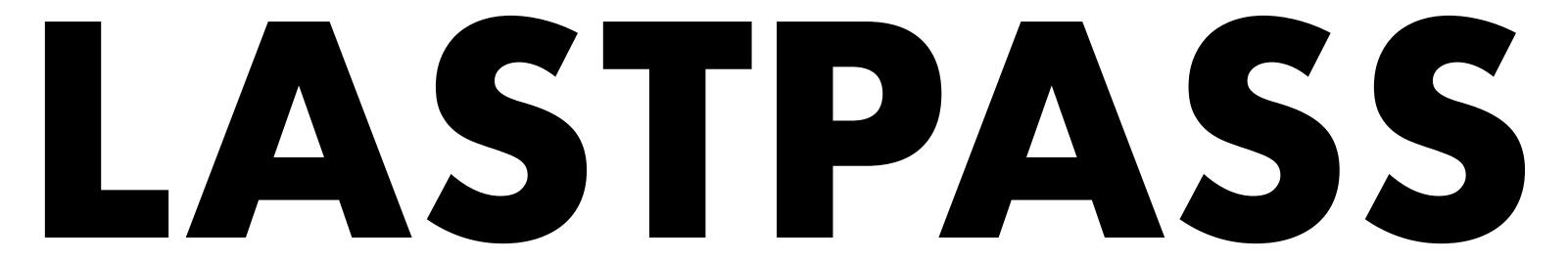
Removable Calendly branding

Pooled availability options for teams (round robin, collective scheduling, multiple team members on one page)

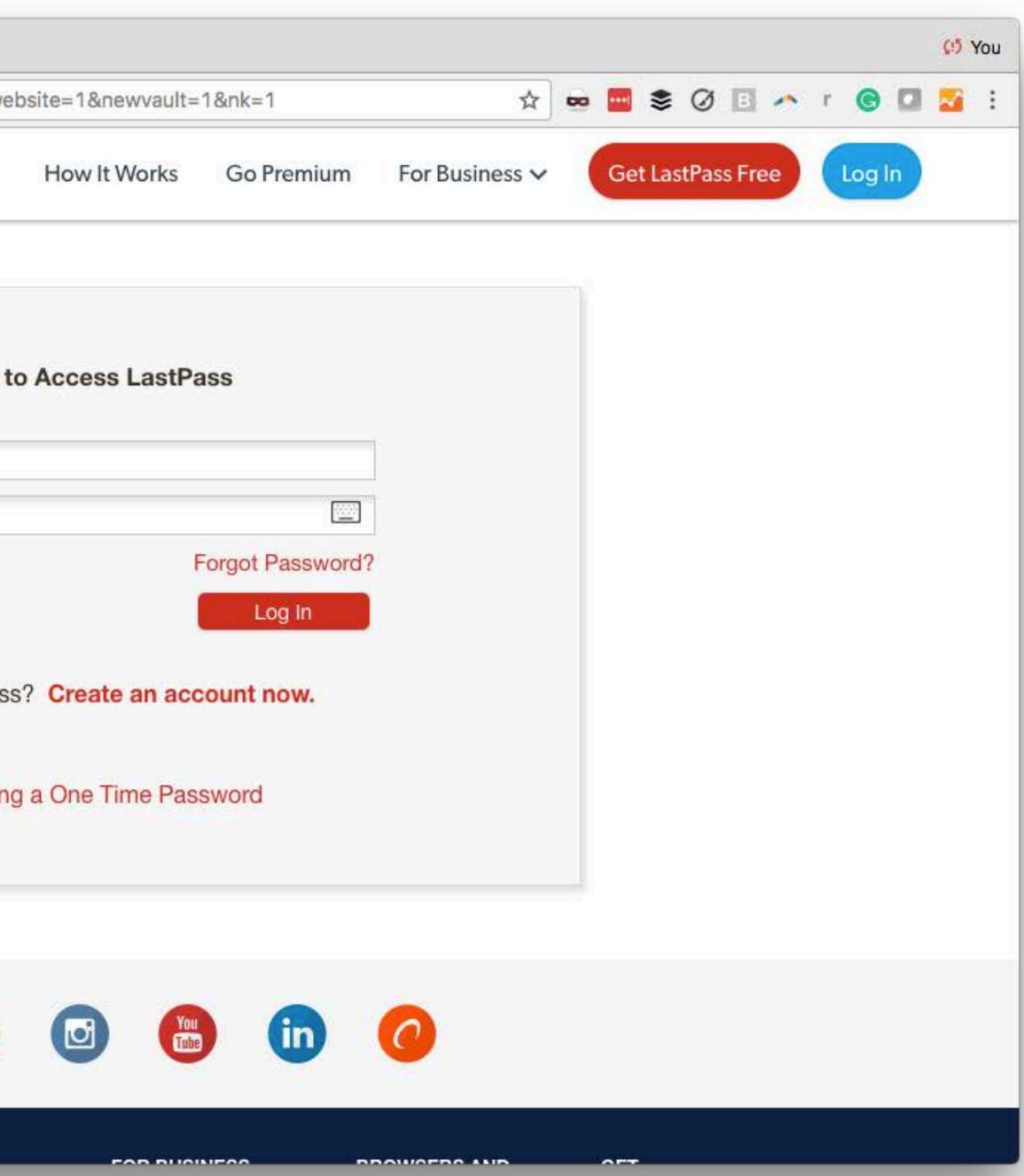
Group events (for tours, webinars, classes, etc.)

Automated event notifications

Basic	Premium	Pro \$12 usd
\$0 usd	\$8 USD	\$12 USD
totally free	per user / month	per user / month
~		~
~	\checkmark	~
1 event type	Unlimited event types	Unlimited event types
	~	
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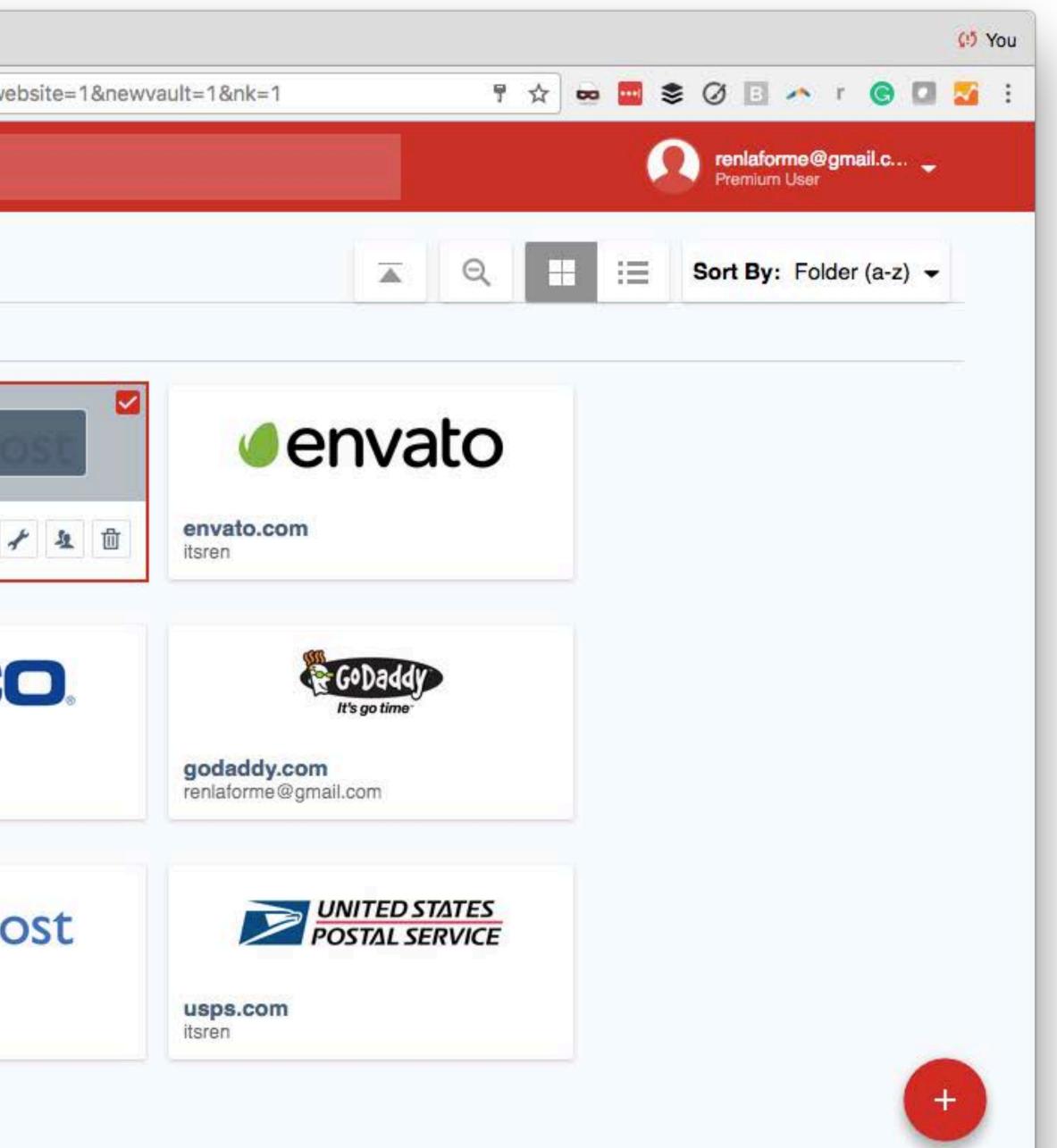


Email Password	Lo
	Remember Me New to La
	Log in

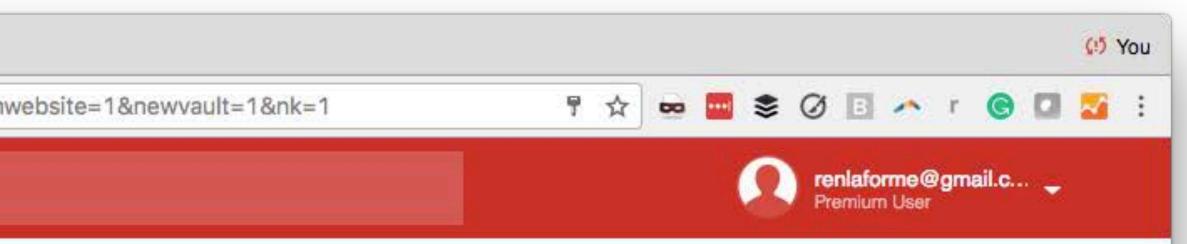




	My LastPass Vault ×	
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	LastPass ••• I Q search my	y vault
	Sites 1 selected Actions -	
Ē	Business (10) V	
83		
<u>1</u>	bluehost	Launch
9	bluehost.com rlaforme@poynter.org	bluehost.com
	Boclient.hostgator.com renlaforme@gmail.com	GECC geico.com itsren
0	intuit.com keeley487	my.bluehost.com keeleyandren.com
•••	WORDPRESS	



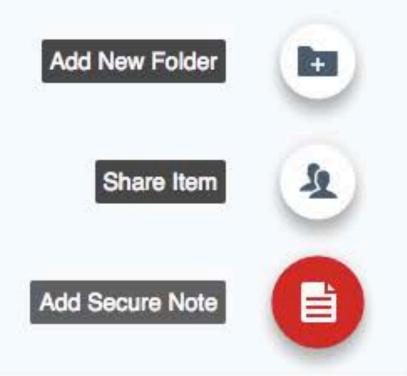
	My LastPass Vault ×
$\leftarrow \Rightarrow$	C LogMeIn, Inc [US] https://lastpass.com/?∾=1&lpnorefresh=1&fromw
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83	
<u>-12</u>	
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	Add WiFi pa any other
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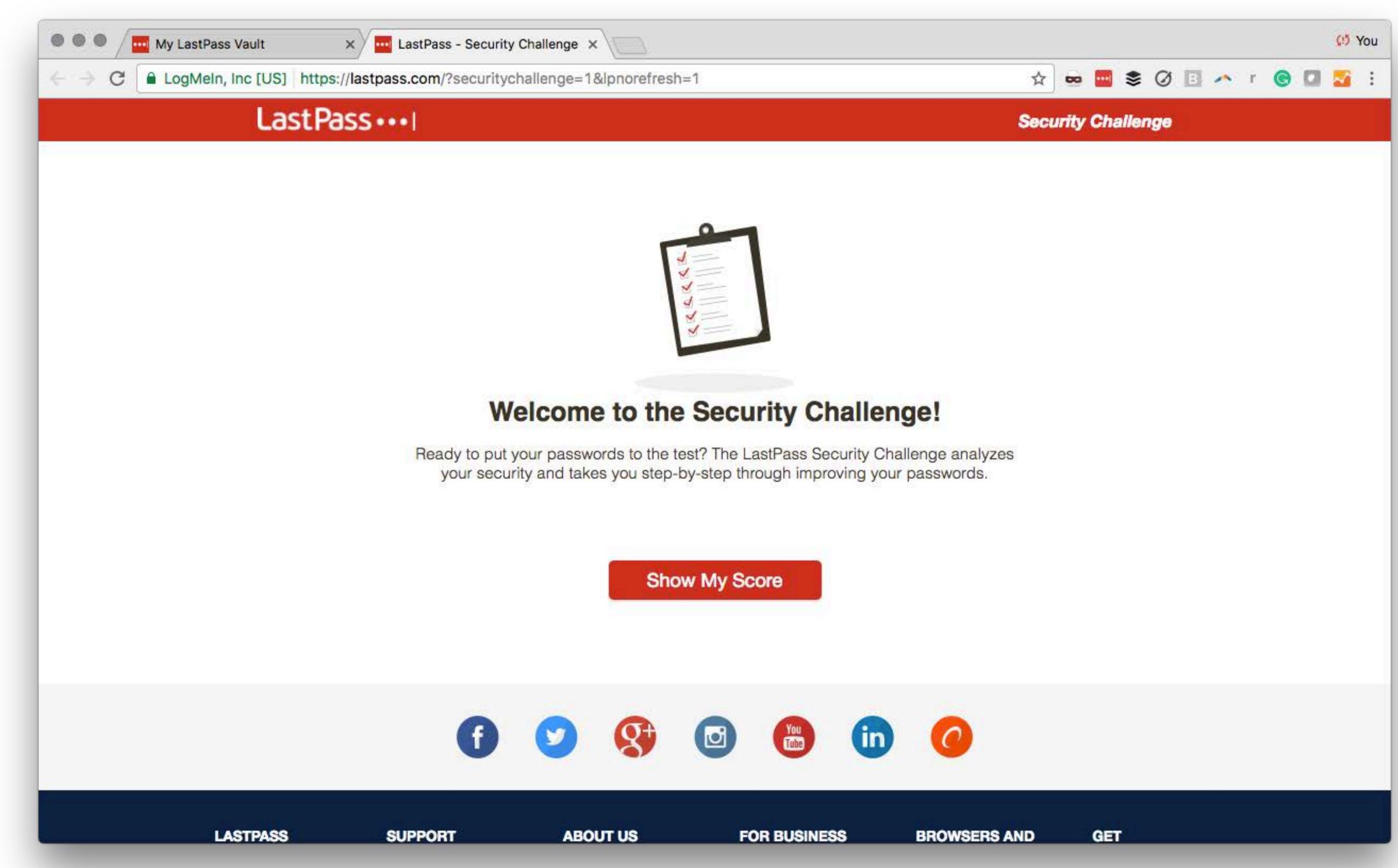




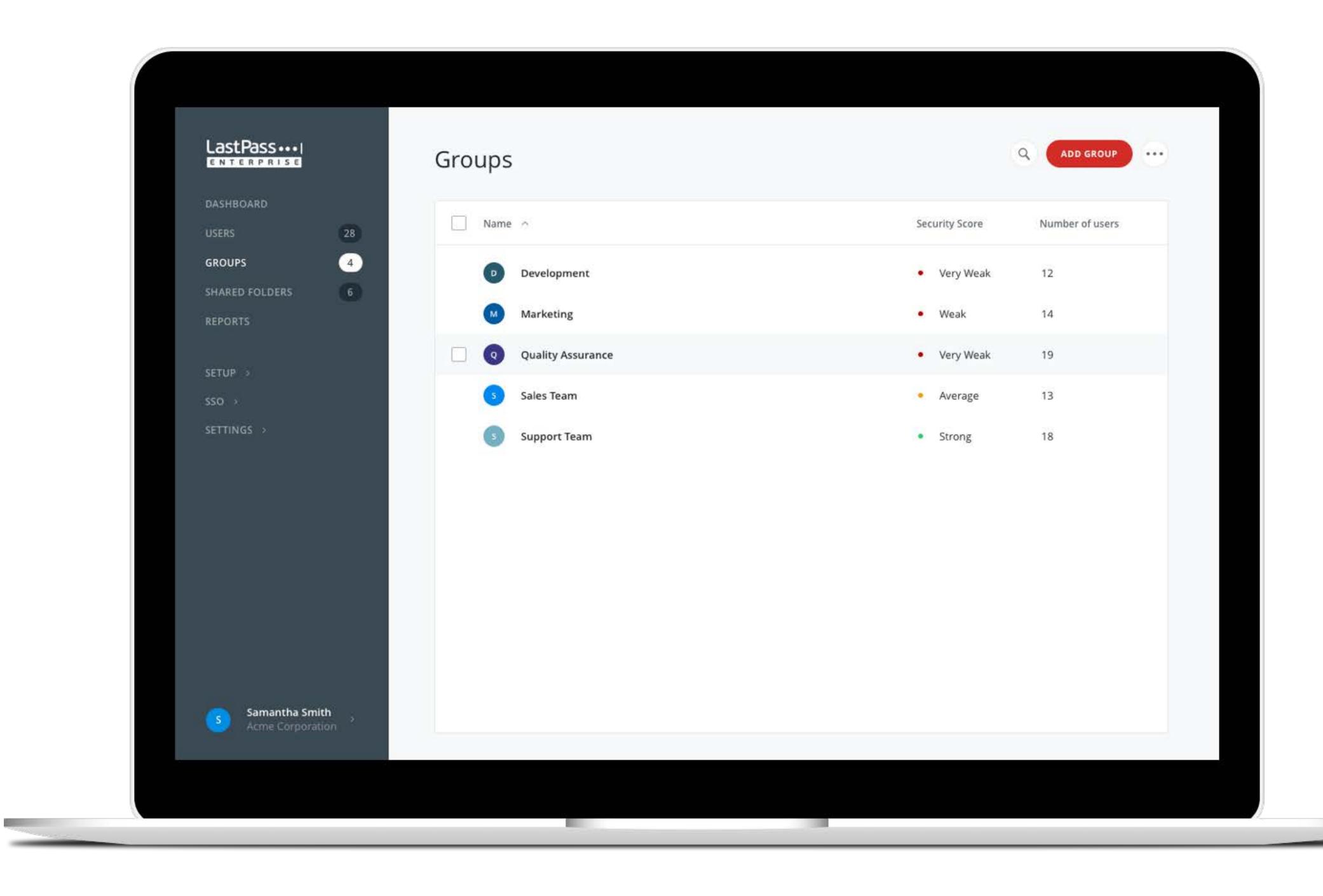
Store every note

asswords, membership IDs, or info you want to keep safe.



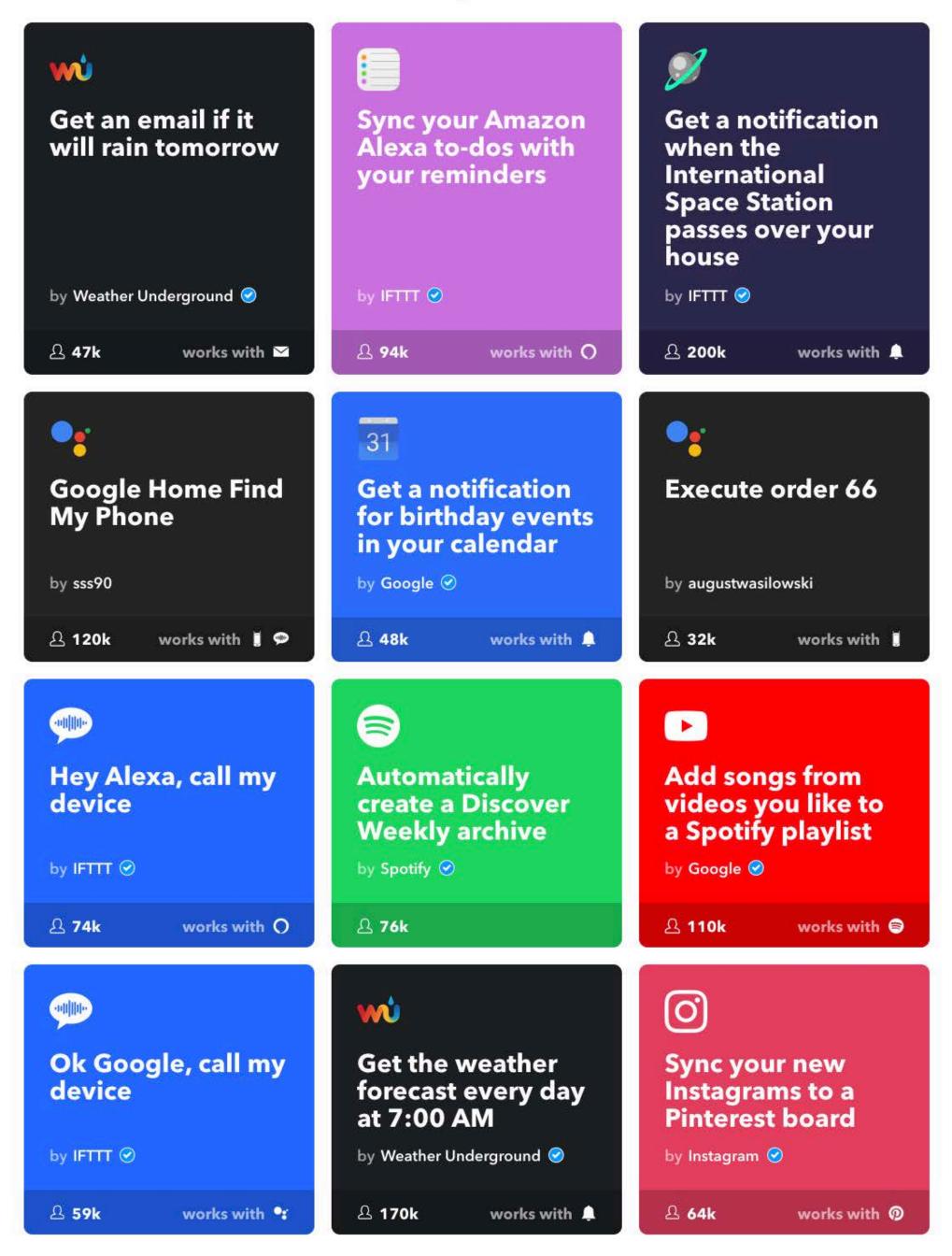


"All of your data is sealed with AES-256 bit encryption, salted hashing, and PBKDF2 SHA-256."





Popular



Applets

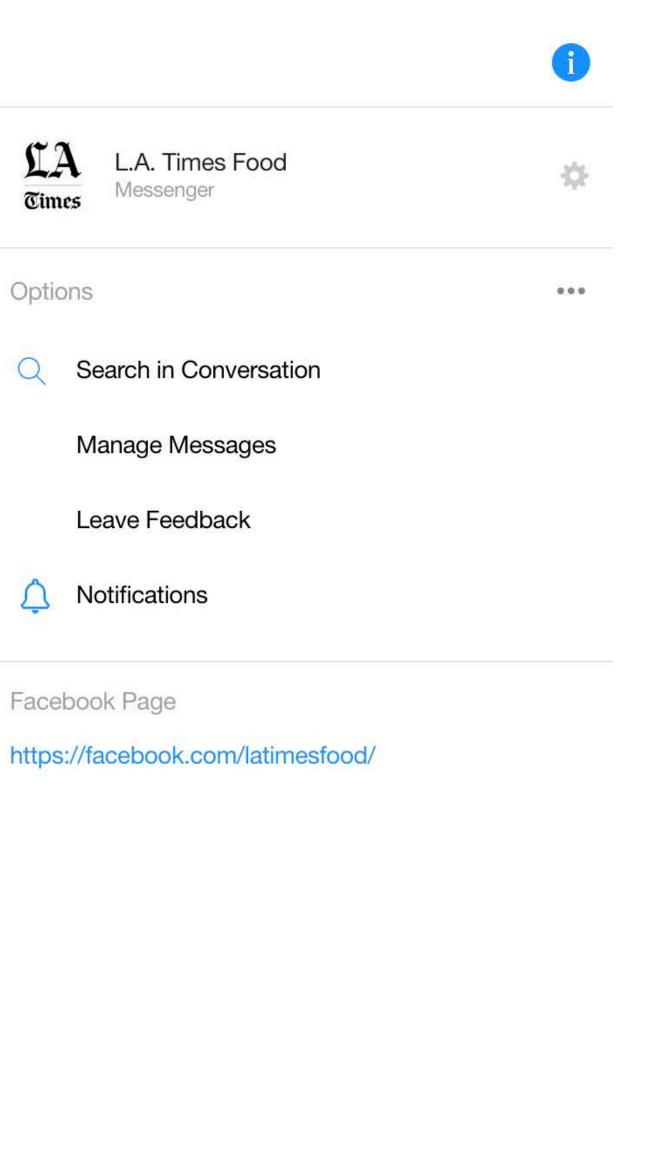
O Tweet your Instagrams as native photos on Twitter	Image: Constraint of the second state of	Back up photos you're tagged in on Facebook to an iOS Photos album
by instagram	by instagram	by Facebook
요 690k works with У	요 690k works with У	🛆 180k 🛛 works with 🏶
OSync your newInstagrams to aPinterest board	F Track your Foursquare checkins on	If new tweet by specific user. Then tweet the text
	Google Calendar	automatically to your Twitter account
by Instagram 🥑	by dens	by momshandsrd
යි 64k works with @	යි 37k works with 🛐	요 11k
Automatically post your new videos to your Facebook profile	Automatically post on Twitter when you start streaming on Twitch	Foursquare Swarm "Check-in" saved to Day One
by Google 🤗	by Twitch 🧭	by Day One 🥑
A 3.9k works with	요 3.8k works with У	요 300 works with 🖻
		D if tube then
Tweet it and add the link to your bio when you post a new video on	Automatically post tweets with a specific hashtag in a sphere	if tube then
Twitch		

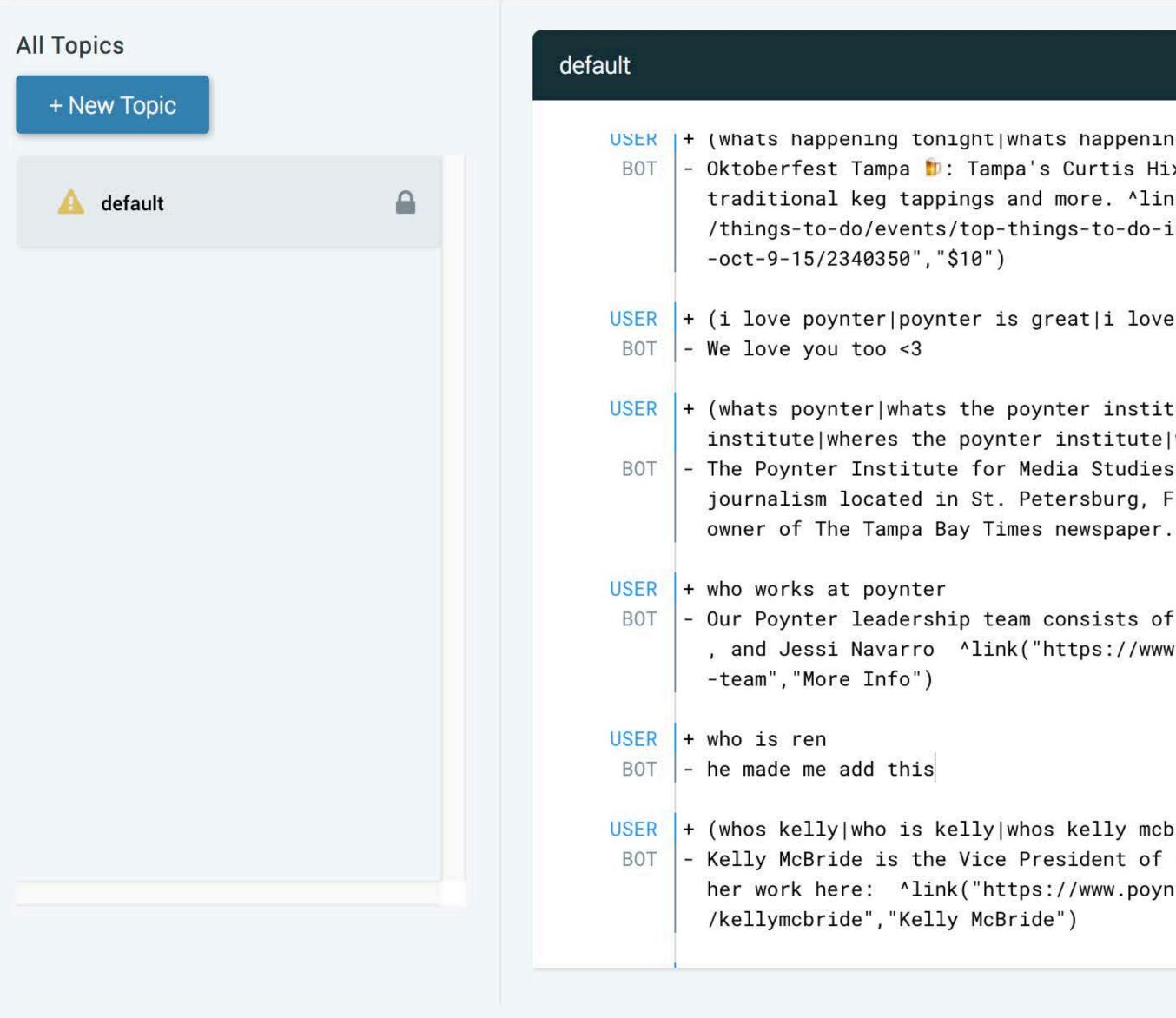






Messenger





-Insert ? Help

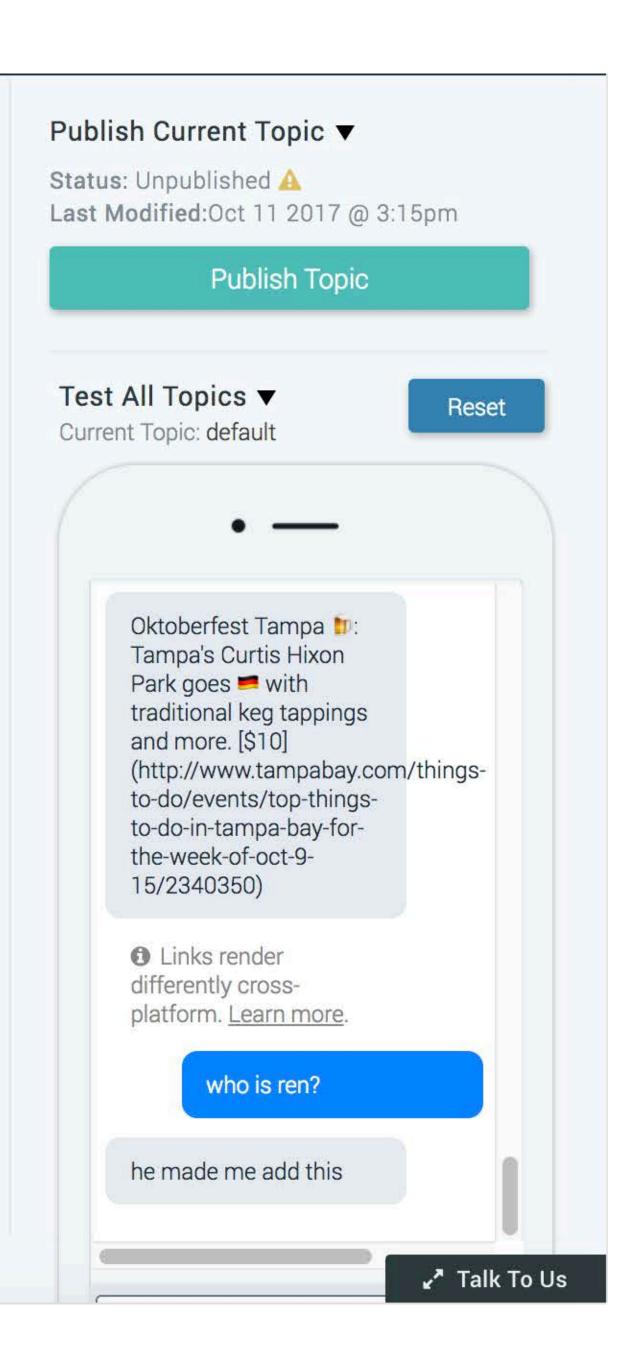
USER |+ (whats happening tonight|whats happening|what's happening tonight) - Oktoberfest Tampa 🗊: Tampa's Curtis Hixon Park goes 🛤 with traditional keg tappings and more. ^link("http://www.tampabay.com /things-to-do/events/top-things-to-do-in-tampa-bay-for-the-week-of

USER + (i love poynter|poynter is great|i love you|i 💗 poynter)

USER + (whats poynter|whats the poynter institute|where is the poynter institute|wheres the poynter institute|wheres poynter) - The Poynter Institute for Media Studies is a non-profit school for journalism located in St. Petersburg, Florida. The school is the

- Our Poynter leadership team consists of: Neil Brown, Kelly McBride , and Jessi Navarro ^link("https://www.poynter.org/about-us/our

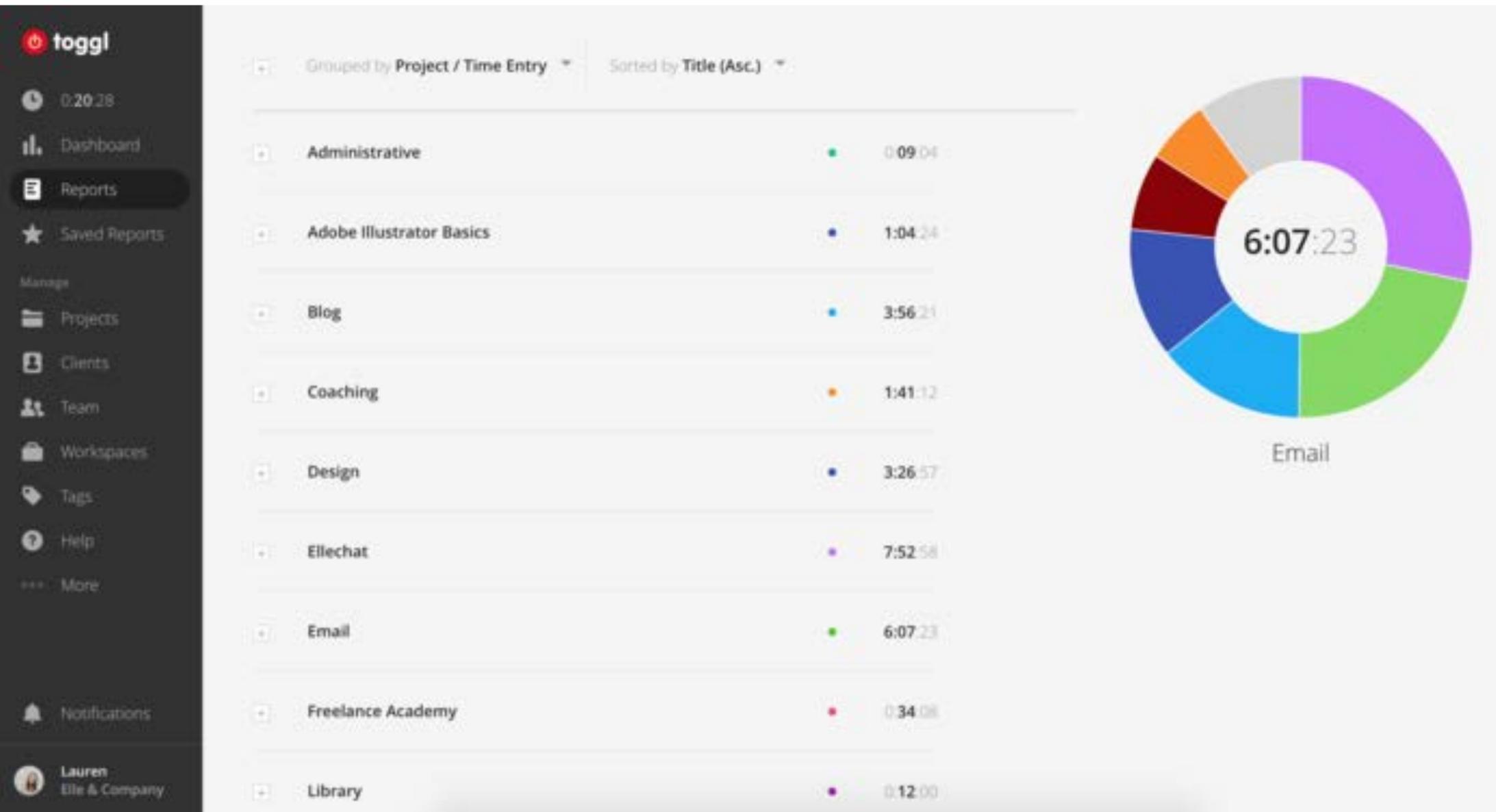
USER + (whos kelly|who is kelly|whos kelly mcbride|who is kelly mcbride) - Kelly McBride is the Vice President of the Poynter Institute! Read her work here: ^link("https://www.poynter.org/person

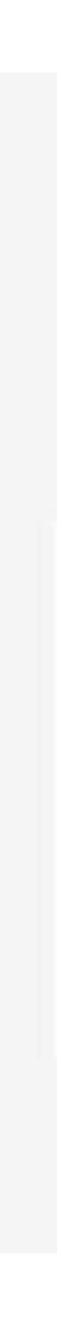












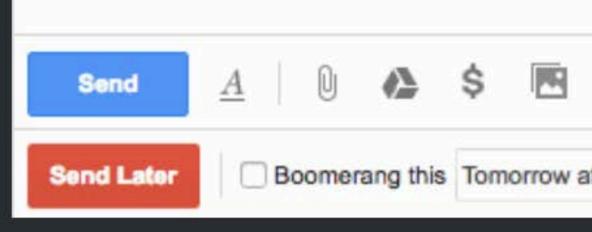


Meeting next week

Roger Jones

Meeting next week

I'm following up from our meeting on Wedne opportunities to strengthen our engagement



	Boomerang Respondable
	Likely to receive a response
esday. I'd li to explore nt. Let me know if we can discuss.	Subject Length ⑦ 3 Word Count ⑦ 24 Question Count ⑦
	Reading Level ⑦ 6.7 ADVANCED FEATURES Positivity ⑦
сэ	Politeness ⑦ 57 Subjectivity ⑦ 10
afternoon - if no reply -	Boomerang Respondable (7)

INBOX PAUSE

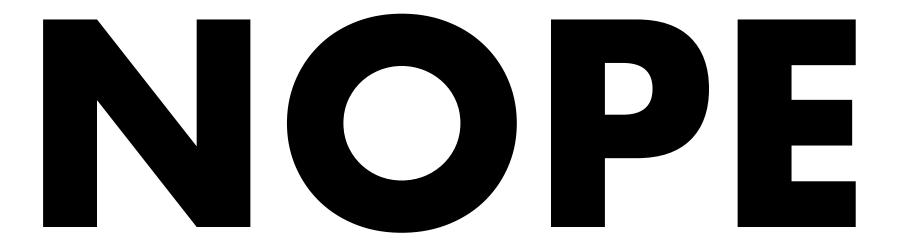
Turn on	Auto-Responder	O Hi	de label 🕜					
Subject: My In	box is Paused	Br	ing messa	ges into	Inb	ox or	a sche	dule
Thanks for emailing! I paused my Inbox, so			Weekday	s only				
	ur email for a while. If this is contact me another way!	8	:30	AM	\$			
Want to pause ye	our Inbox too? nboxpause.com	1	:00	PM	\$	×		
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	exceptions		Add Time					
om addresses:	john@example.com, sara@example.com							
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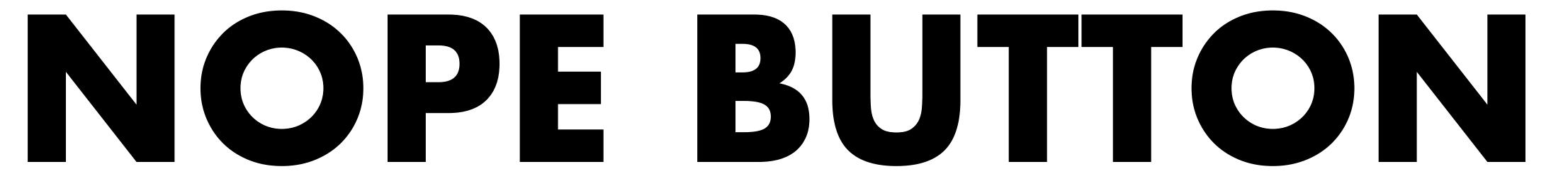


Email for reporters. Made simple.

InMoat is an email management tool **built for journalists**. We help you deflect irrelevant PR pitches and press releases; ultimately saving you time from sifting through emails, and helping you focus on more important tasks like writing great stories that matter!







NOPE | Can't Right Now





Press a button to send a call to your phone. Apologize sincerely as you pick it up. Then watch them walk away.





www.breather.com/how-to-nope

phone number if you haven't already!)



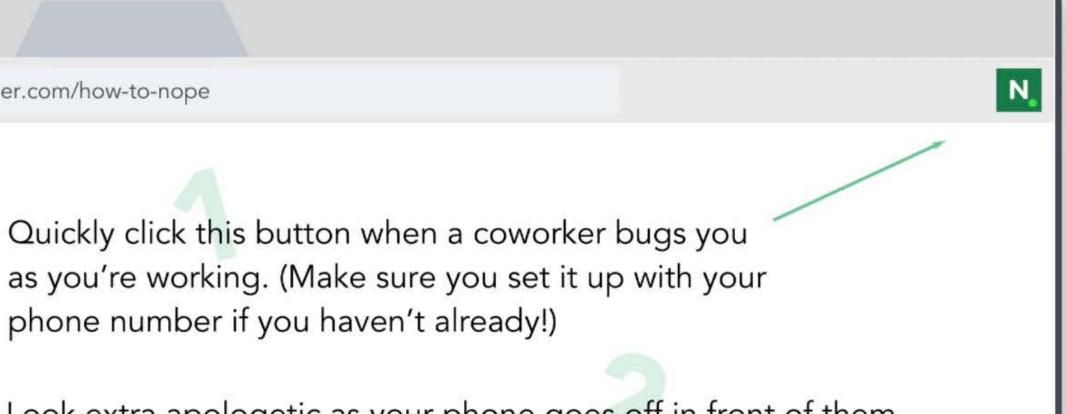




Hey, can I have a minute?

Save yourself from **distracting coworkers**.

o add **NOPE** to chrome









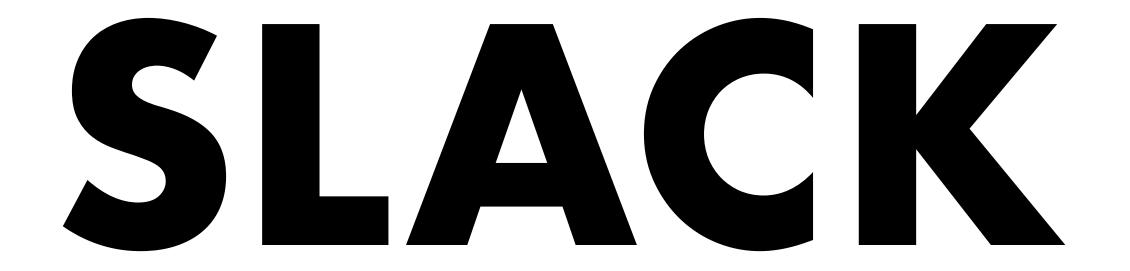




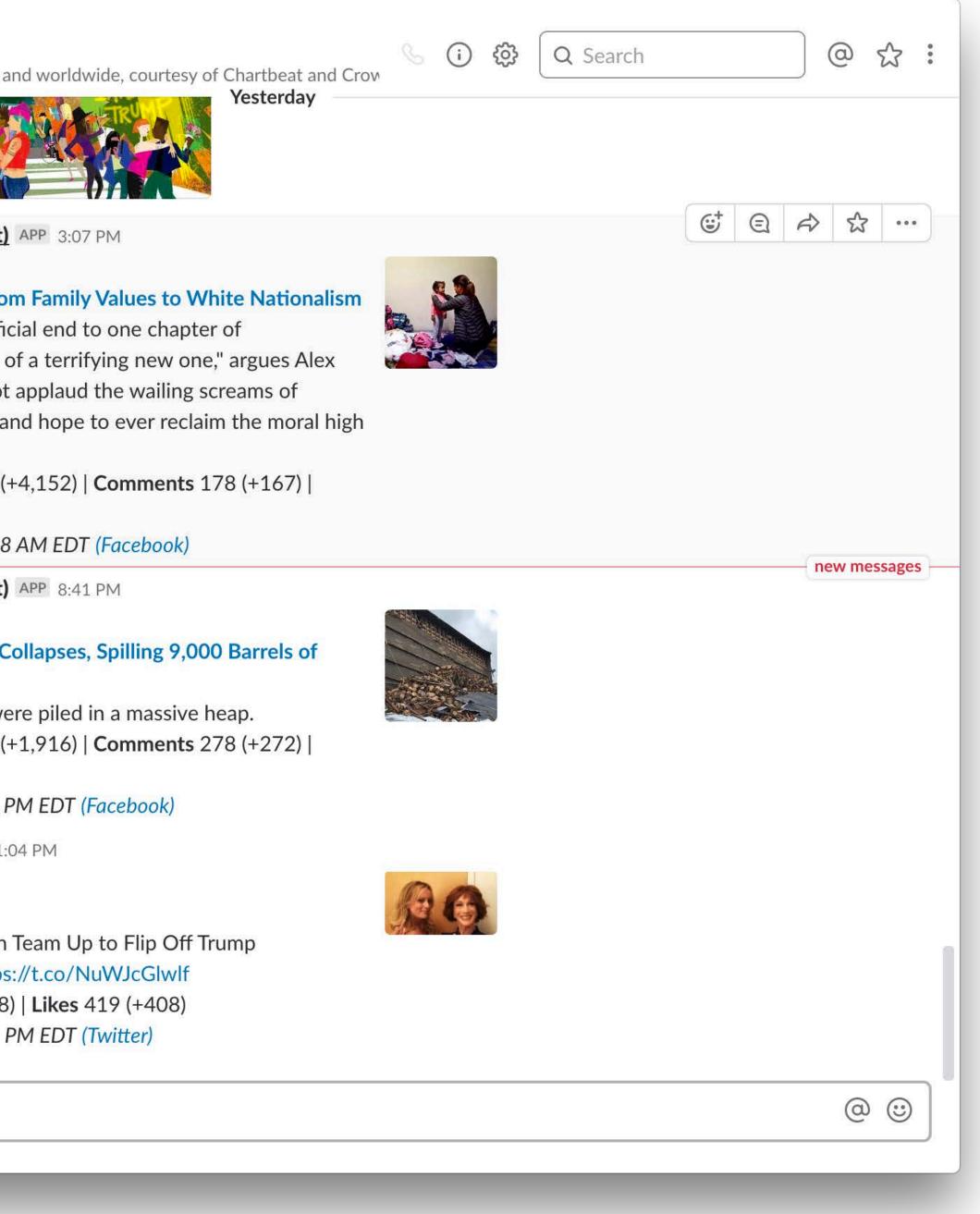


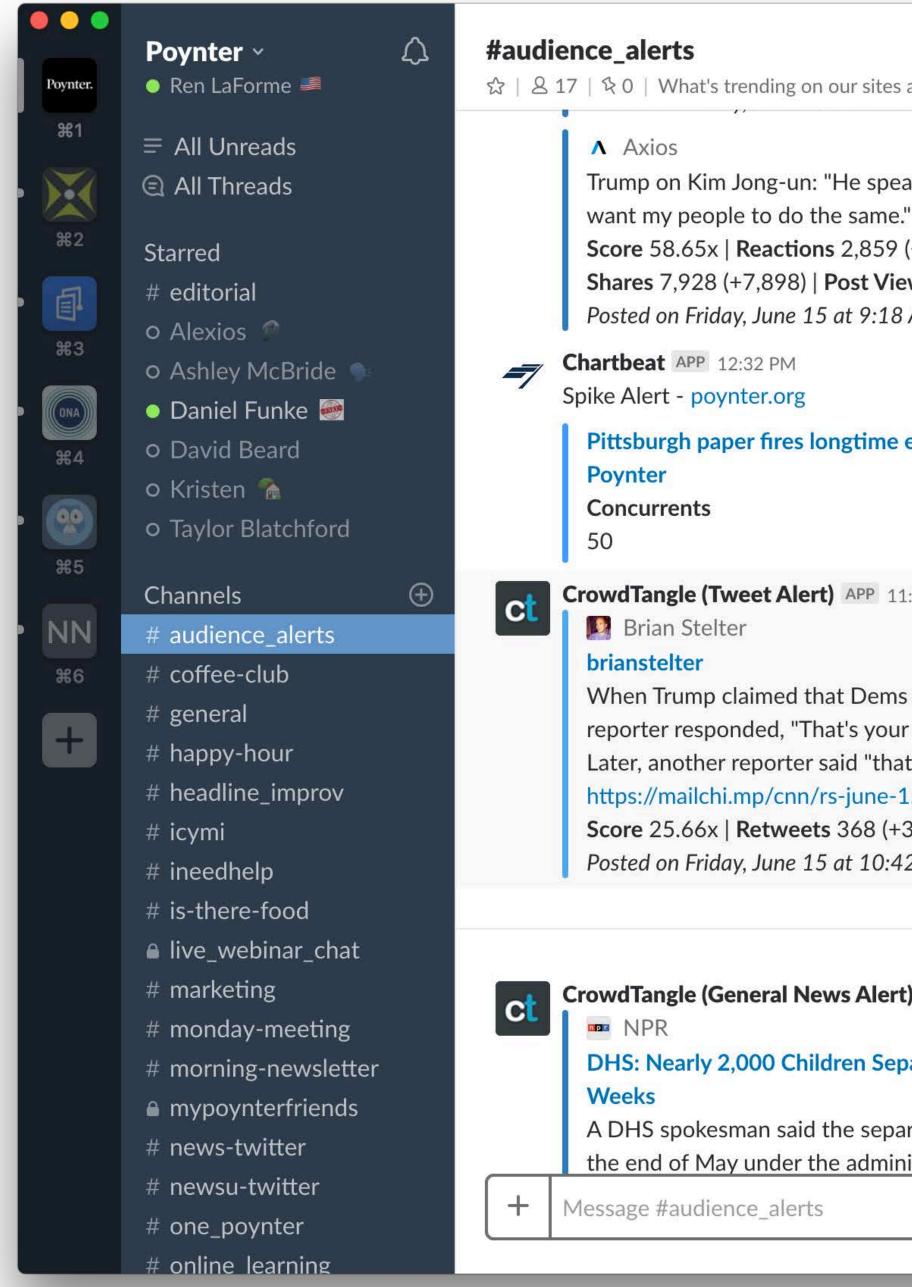
FINANCIAL TIMES IKEA-INSPIRED TOOLKIT

- 1. What projects are already in progress?—An online calendar showing current projects
- 2. How do I get started?—A form with questions to help hone project pitches 3. Who do I talk to about...?—A concise contact list of key project personnel
- 4. What do I do if I'm put in charge of a project?—A detailed production checklist for editors
- 5. How did my project do?—An analytics template that serves as a starting point for discussion between editors and data analysts
- 6. Review meetings—Instructions for how to conduct them

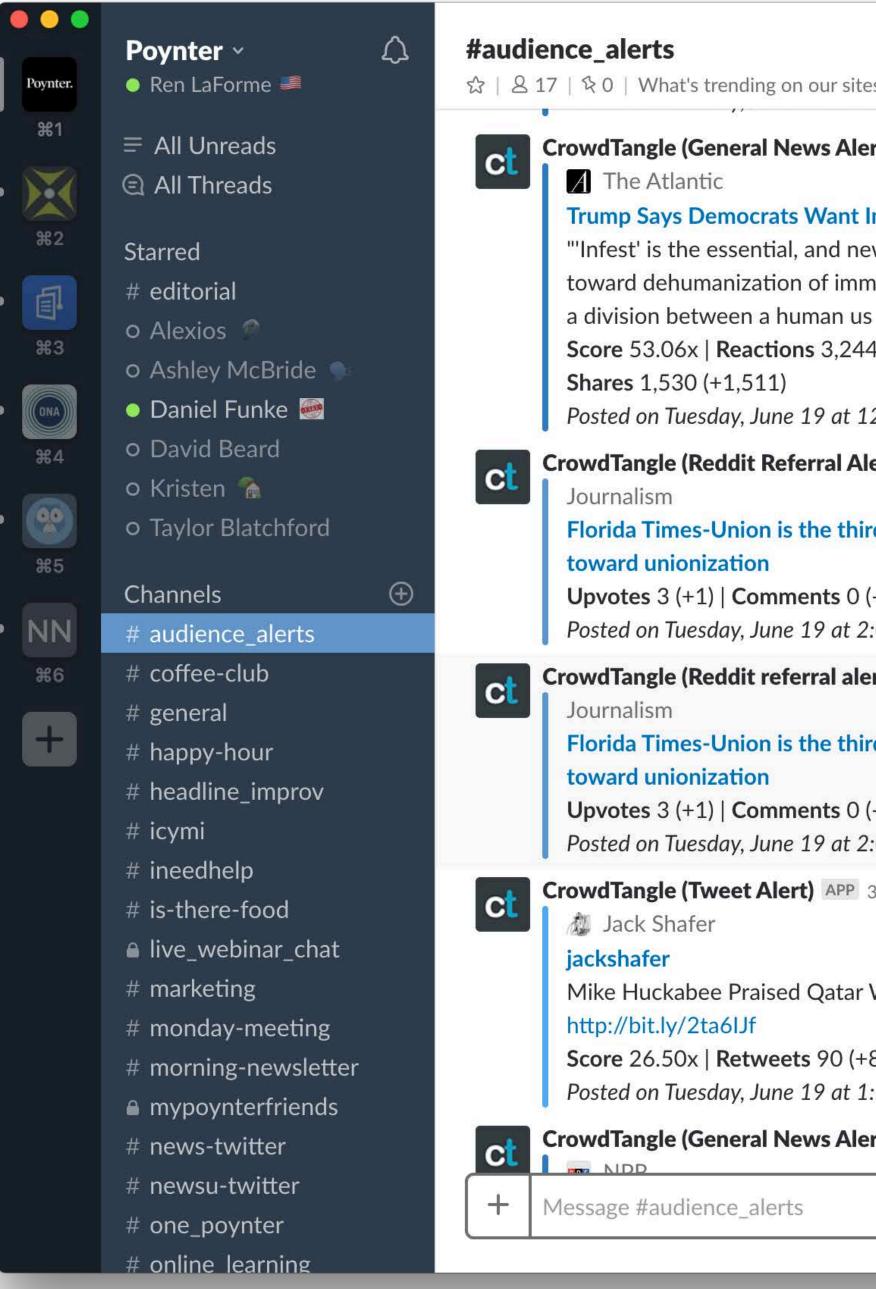


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Poynter.	🔍 Ren LaForme 🔎		☆ 名 17 �� 0 What's trending on our sites ar
 #1	\equiv All Unreads		
• 🐹	All Threads		
#2 #3 #3 #4	Starred # editorial • Alexios ?? • Ashley McBride • Daniel Funke • David Beard • Kristen ?		CrowdTangle (General News Alert) The Atlantic The Republican Party Moves From "The migrant crisis signals an offic conservatism and the beginning of Wagner. "After all, a party cannot a innocents as a matter of course an ground."
' 👿	 Taylor Blatchford 		Score 50.59x Reactions 4,224 (+
#5	Channels	Ð	Shares 2,681 (+2,657) Posted on Friday, June 22 at 11:48
• NN	# audience_alerts		CrowdTangle (General News Alert)
¥6	<pre># coffee-club # general # happy-hour # headline_improv # icymi # ineedhelp # is-there-food</pre>		Citowd langle (General News Alert) Bloomberg Kentucky Bourbon Warehouse Co Whiskey Thousands of bourbon barrels wer Score 51.09x Reactions 1,953 (+ Shares 1,141 (+1,129) Posted on Friday, June 22 at 6:00 Pl CrowdTangle (Tweet Alert) APP 11:0
	live_webinar_chat # marketing		Mediaite Mediaite
	 # monday-meeting # morning-newsletter mypoynterfriends # news-twitter 		Stormy Daniels and Kathy Griffin http://mediaite.com/a/givvr https: Score 26.89x Retweets 65 (+58) Posted on Friday, June 22 at 9:55 P
	<pre># newsu-twitter # one_poynter # online learning</pre>		+ Message #audience_alerts

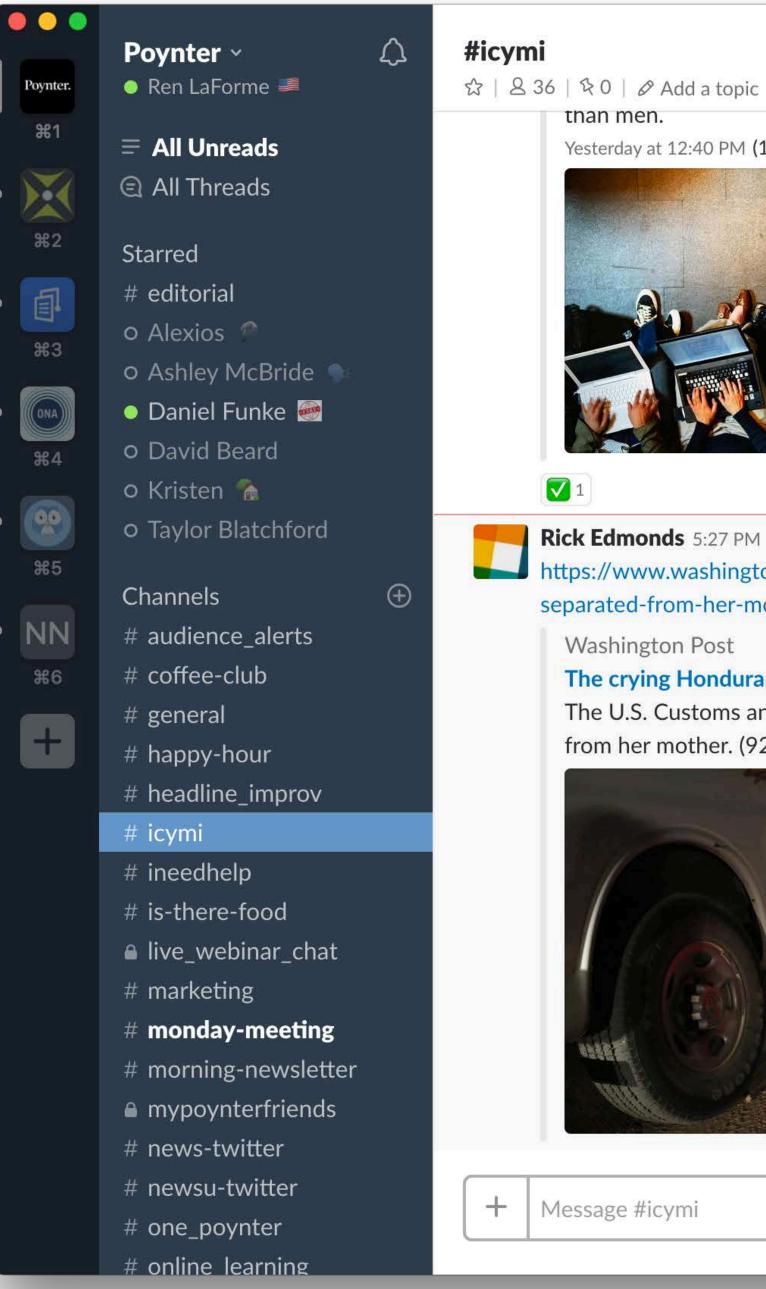




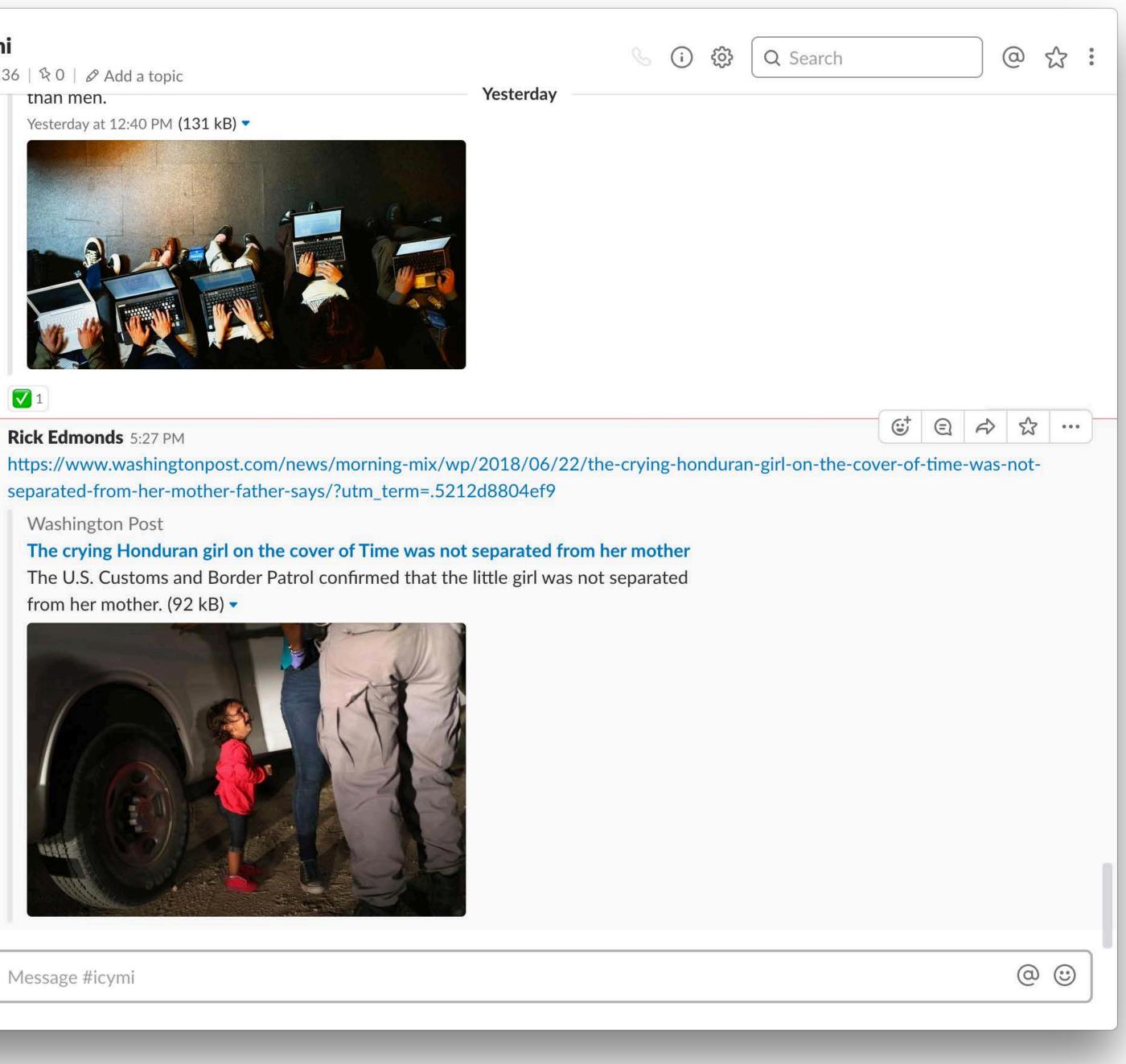
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ns are making him separate families at the b ur own policy. Why do you keep lying about at's not true, sir. That's not true" - <mark>15-2018</mark> +349) Likes 1,454 (+1,402) <i>42 PM EDT (Twitter)</i>								
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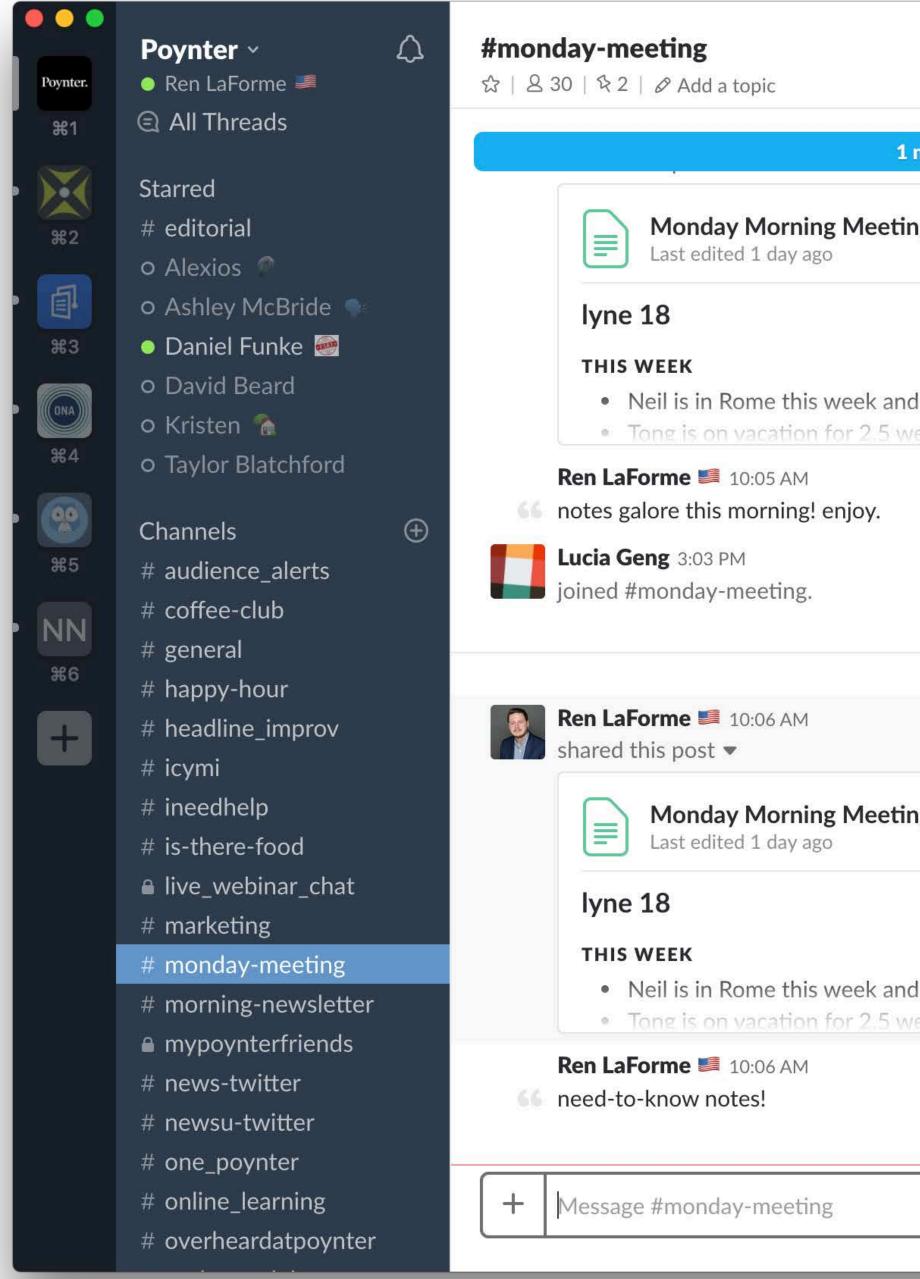


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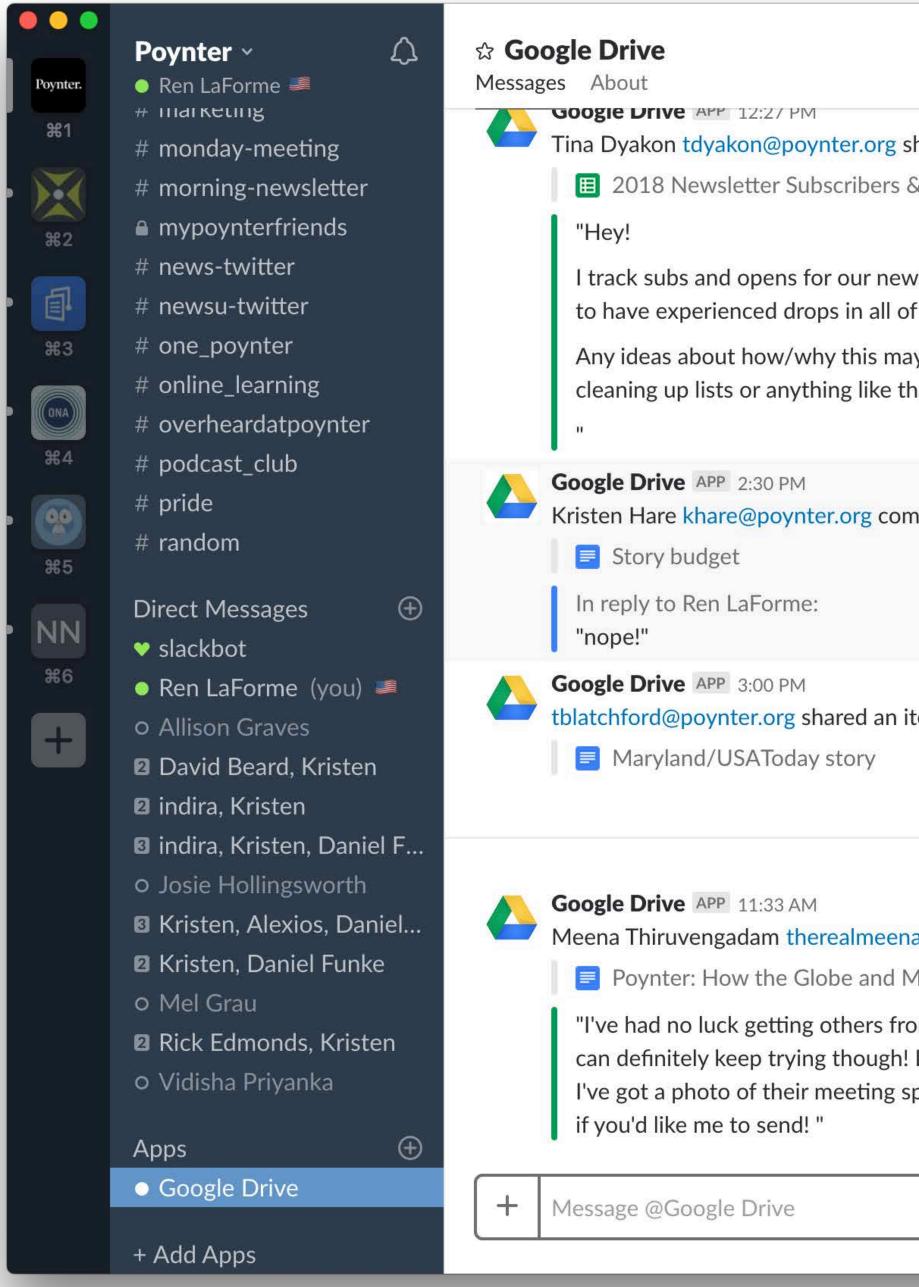


Rick Edmonds 5:27 PM Washington Post





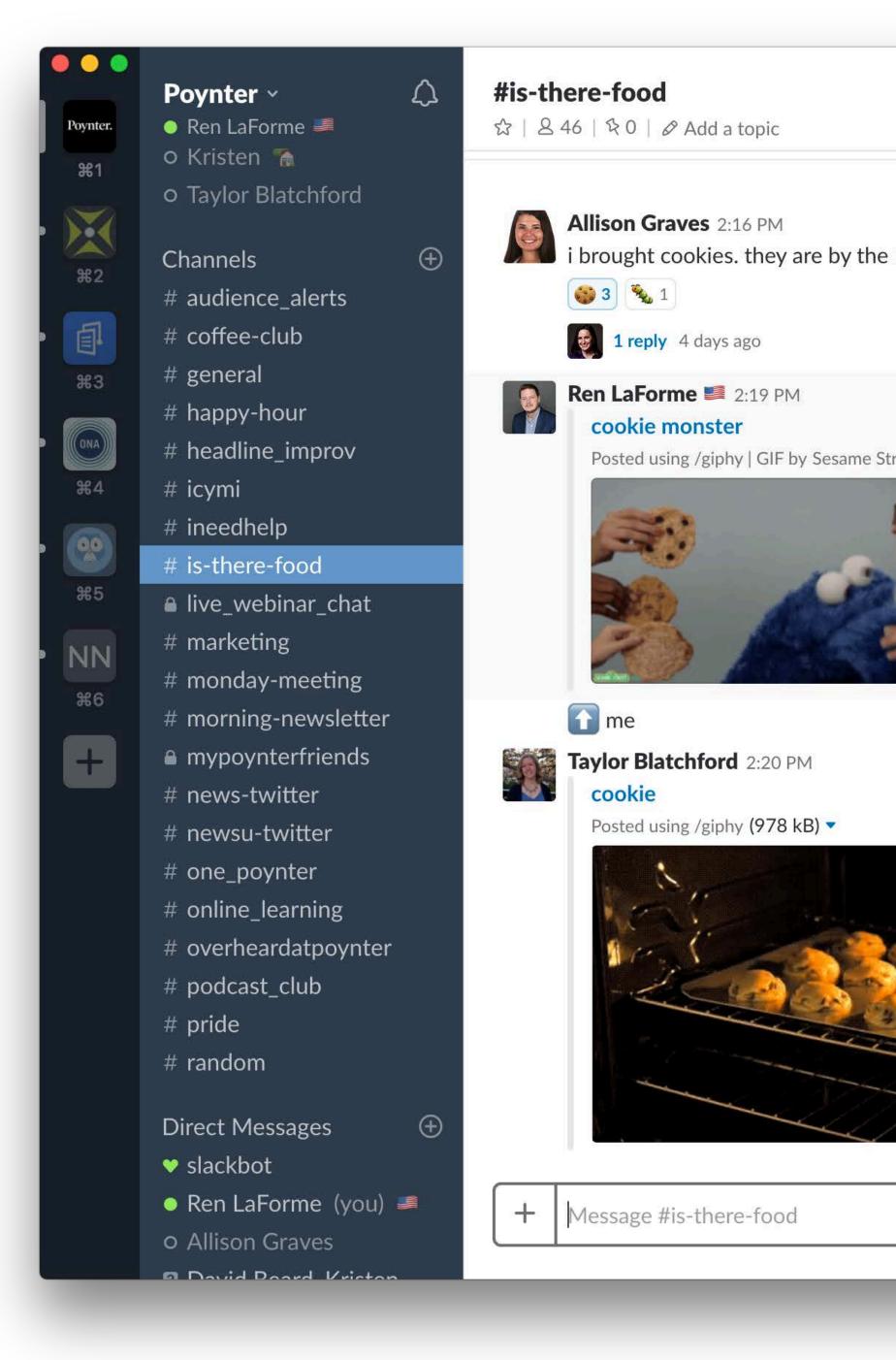
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Thursday, June 21st			<u> </u>						-
shared an item with you									
s & Open Rates									
ewsletter suite, and I noticed today that we seen of the editorial products for the most recent ser									
nay have happened? Wasn't sure if you were									
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				C	Ē	$\langle z \rangle$	公		
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Yesterday									
enamedia@gmail.com shared an item with you									
Mail blew its news meetings wide open									
from The Globe and Mail to chime in on the reco	ord. I								
h! Looking forward to hearing your thoughts on									
space but there's no one in the office. Let me k	now								
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 Daniel Funke David Beard David Beard Kristen Taylor Blatchford Channels Taylor Blatchford Channels Channels<th></th><th></th><th></th><th></th>				
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 Channels # audience_alerts # coffee-club # general # happy-hour # happy-hour # headline_improv # ineedhelp # ineedhelp # is-there-food a live_webinar_chat # marketing # monday-meeting # monday-meeting # monday-meeting # news-twitter a mypoynterfriends # news-twitter # news-twitter # one_poynter # overheardatpoynter # podcast_club # pride # random * Message #online_learning 	•	 Daniel Funke David Beard 		Jun 21 from 11:30 AM to 3:30 PM
# pride # random + Message #online_learning		 Taylor Blatchford Channels # audience_alerts # coffee-club # general # happy-hour # headline_improv # icymi # ineedhelp # is-there-food live_webinar_chat # marketing # monday-meeting # monday-meeting # morning-newsletter mypoynterfriends # news-twitter # newsu-twitter # one_poynter # online_learning # overheardatpoynter 		 Google Calendar APP 2:00 PM Event starting in 2 days: Live Class OGS Clarity and Org Yesterday from 2:00 PM to 3:00 PM H Google Calendar APP 3:30 PM New calendar event created Poynter Producer Project March 26th, 2019 Recurring every week on Tuesday un Recurring every week on Tuesday un Studio H Calendar event updated Poynter Producer Project Live Class Mar 26, 2019 from 12:00 PM to 1:0 Recurring every week on Tuesday un Studio H
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WHAT TOOLS ARE YOU USING?

YOU CAN'T (AND SHOULDN'T) DO IT ON YOUR OWN

How do you make your culture more open to change?

YOU HAVE TO BE Deliberate.

IF YOU DON'T WORK TO MAKE THE CULTURE MORE COLLABORATIVE, MORE **OPEN AND MORE WILLING** TO CHANGE, WHO WILL?

ASK YOURSELF RIGHT NOW! DO EMPLOYEES EXPERIMENT IN YOUR WORKPLACE?



Explain. Explain. EXPLAIN.

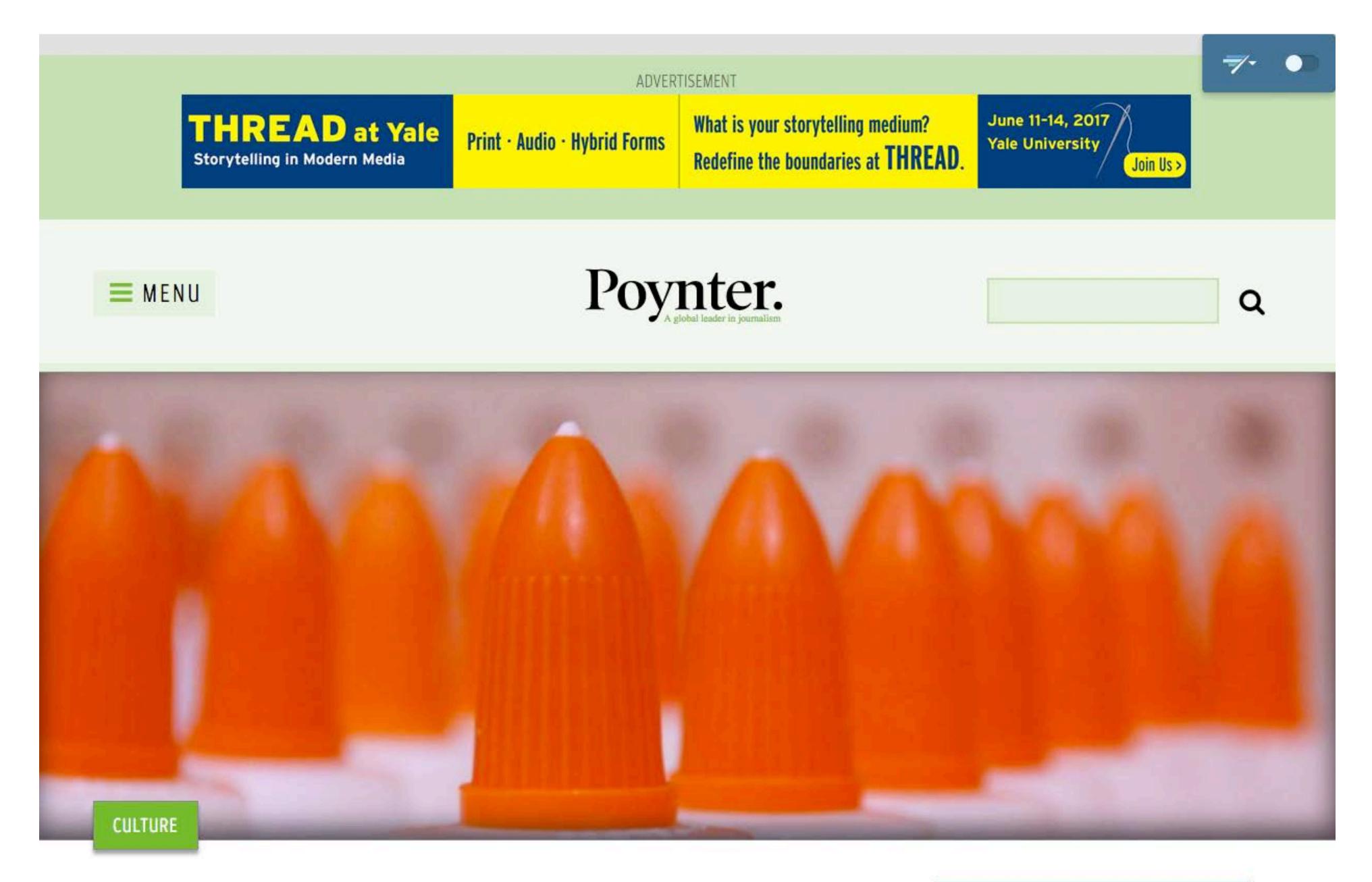


Photo by bradleypjohnson / Flickr

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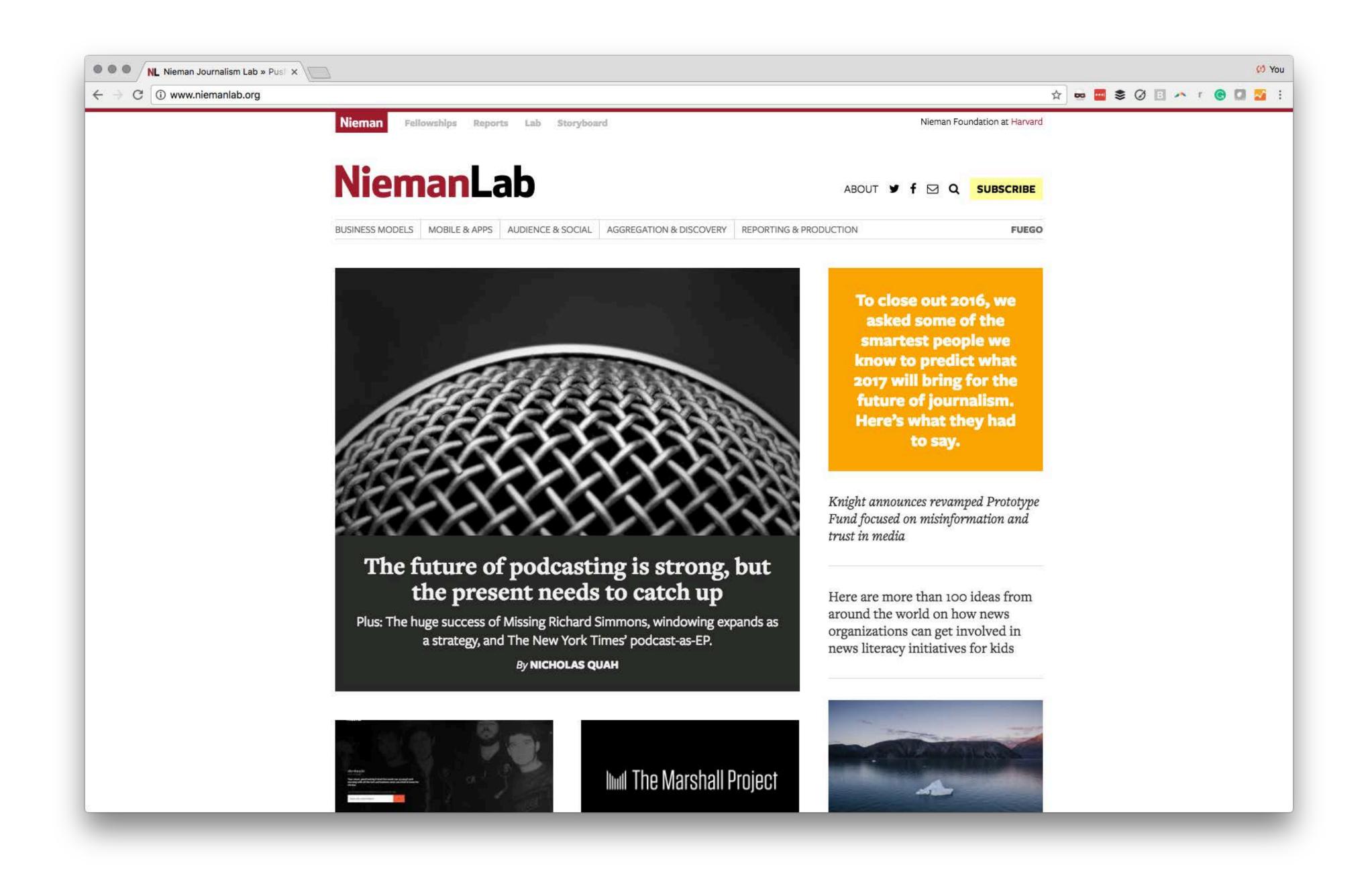
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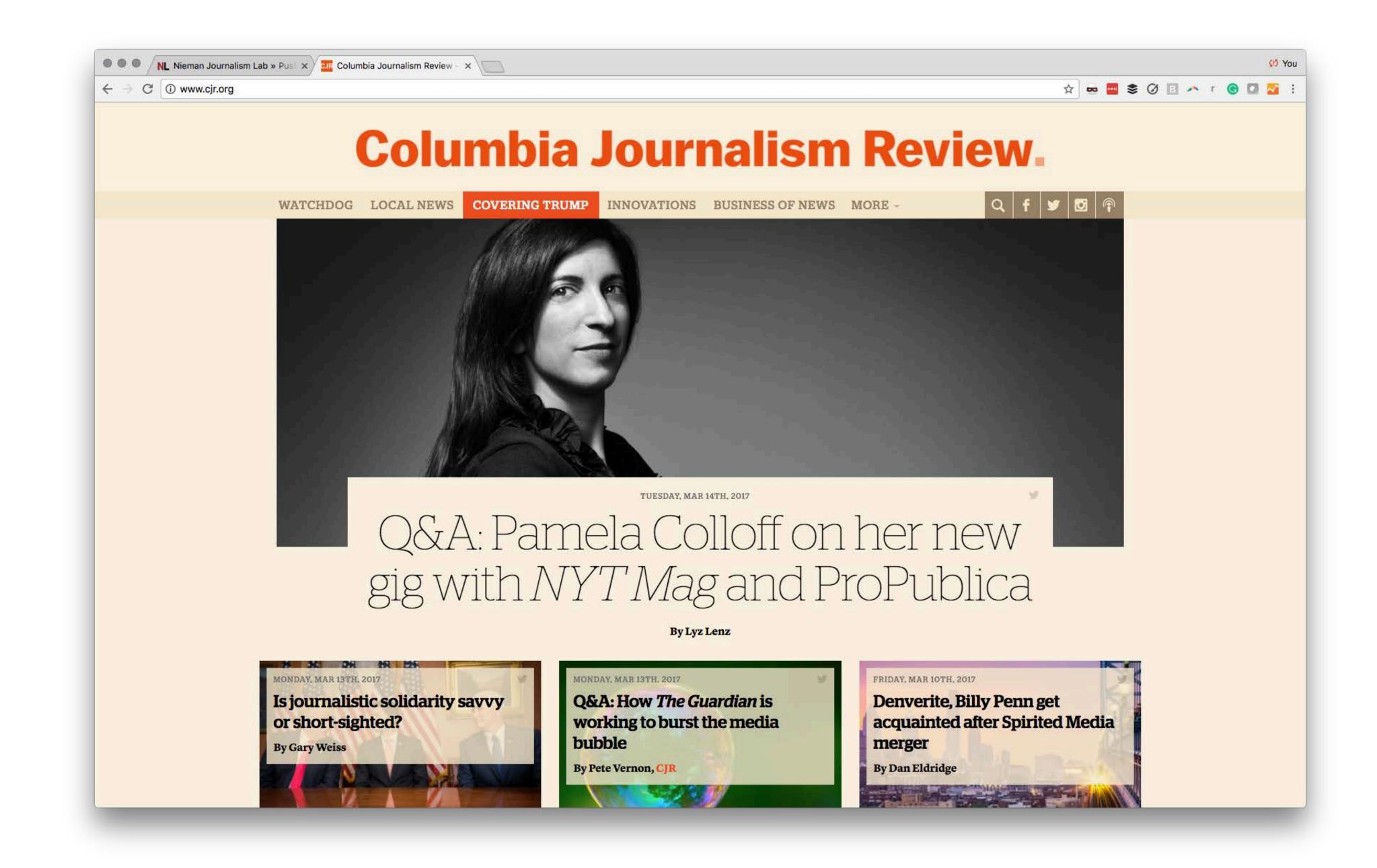
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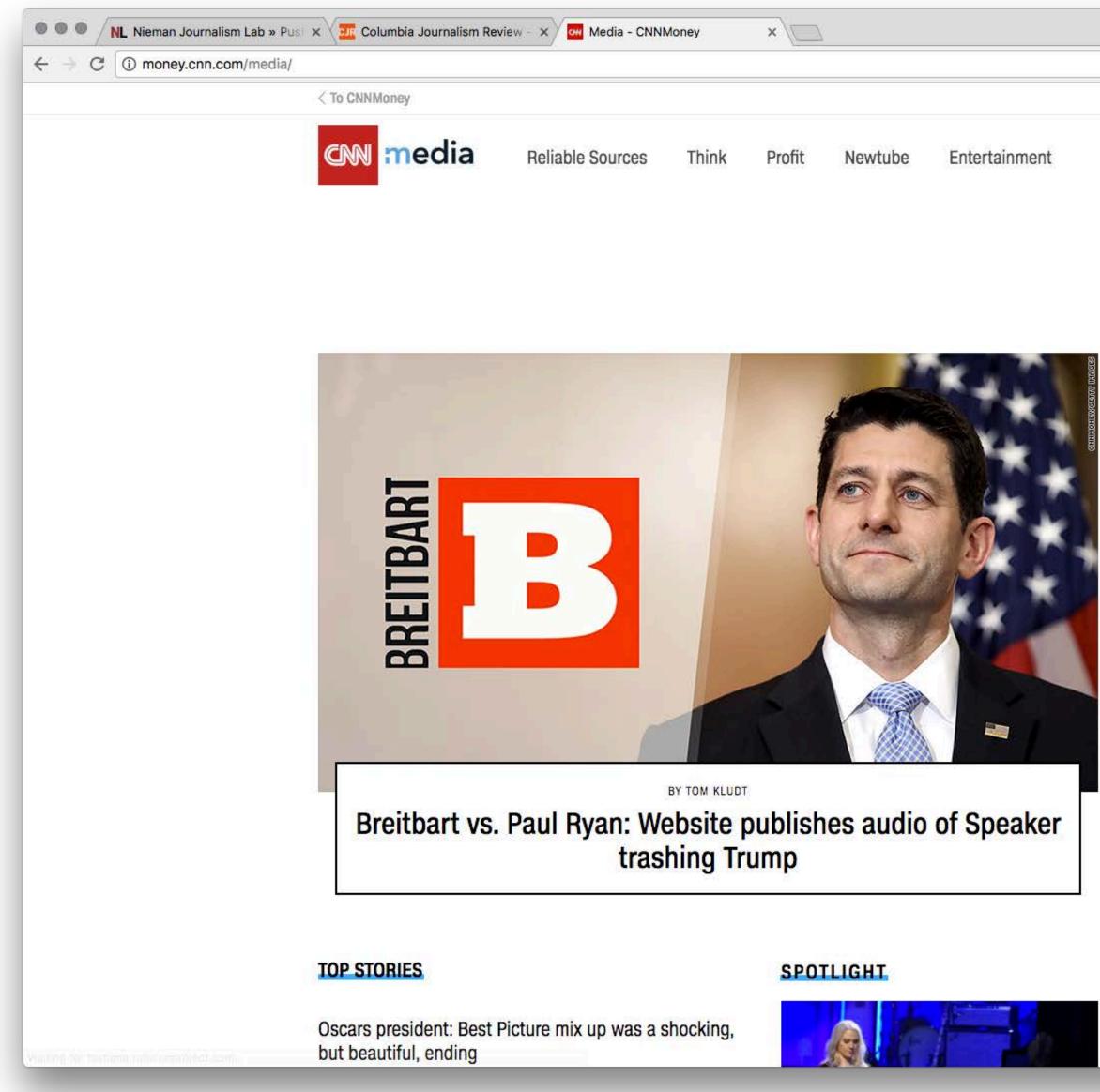


Who's on your mind when you're producing a story?









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ofit	Newtube	Entertainment	y	f	Ø	Q									



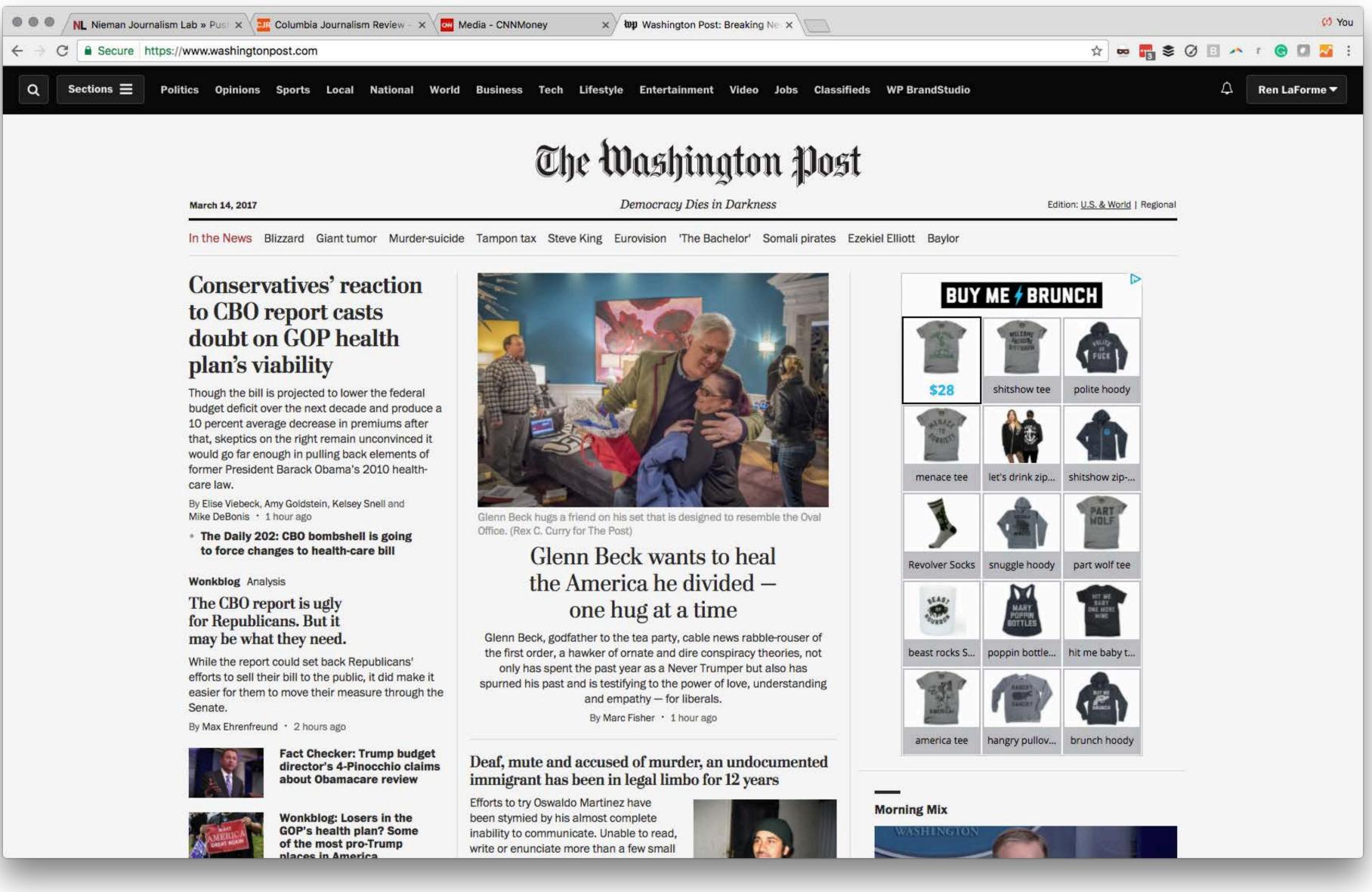
BY CHRIS ISIDORE

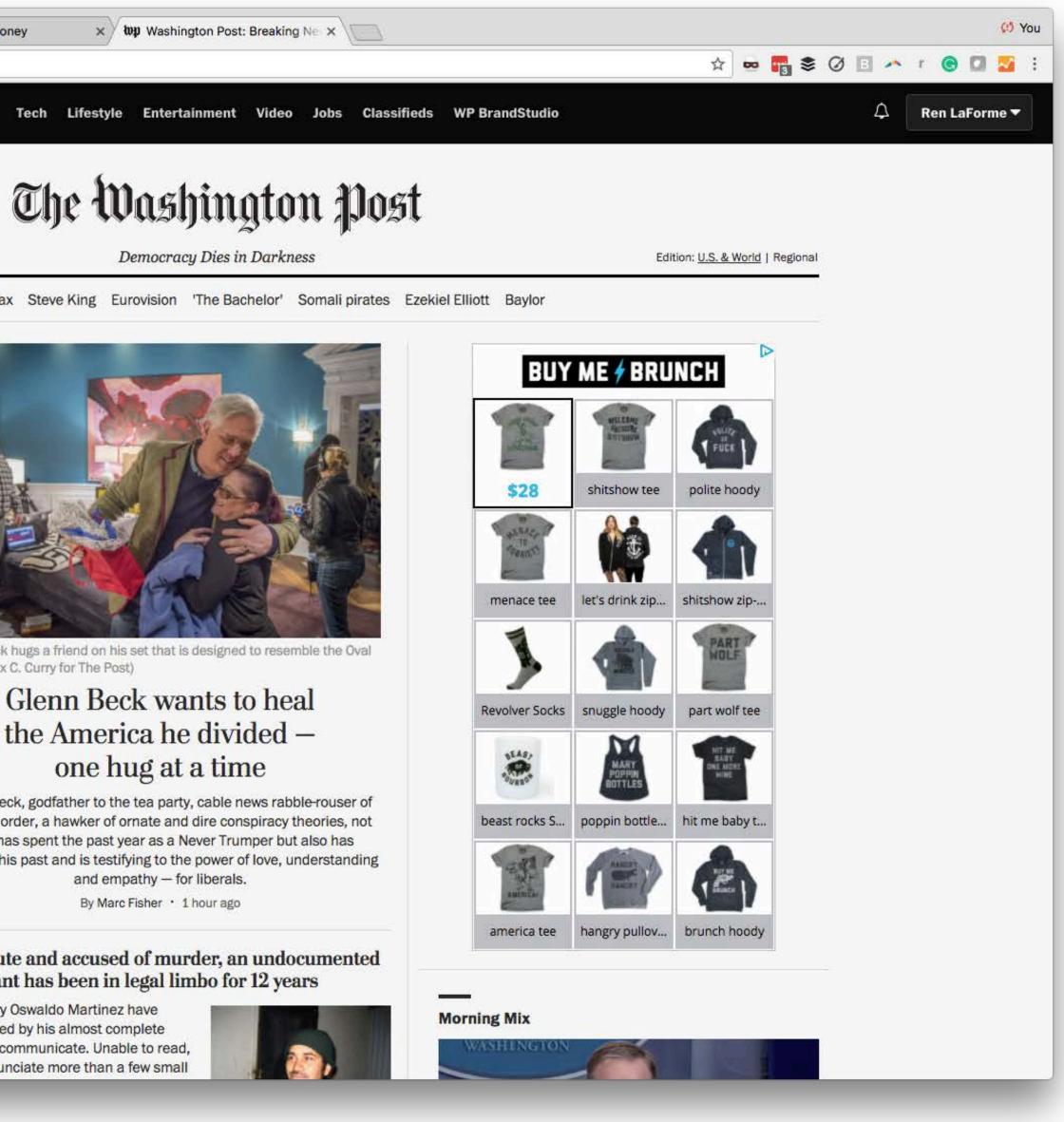
John Oliver's new ad for Trump takes shot at health care bill



BY DYLAN BYERS

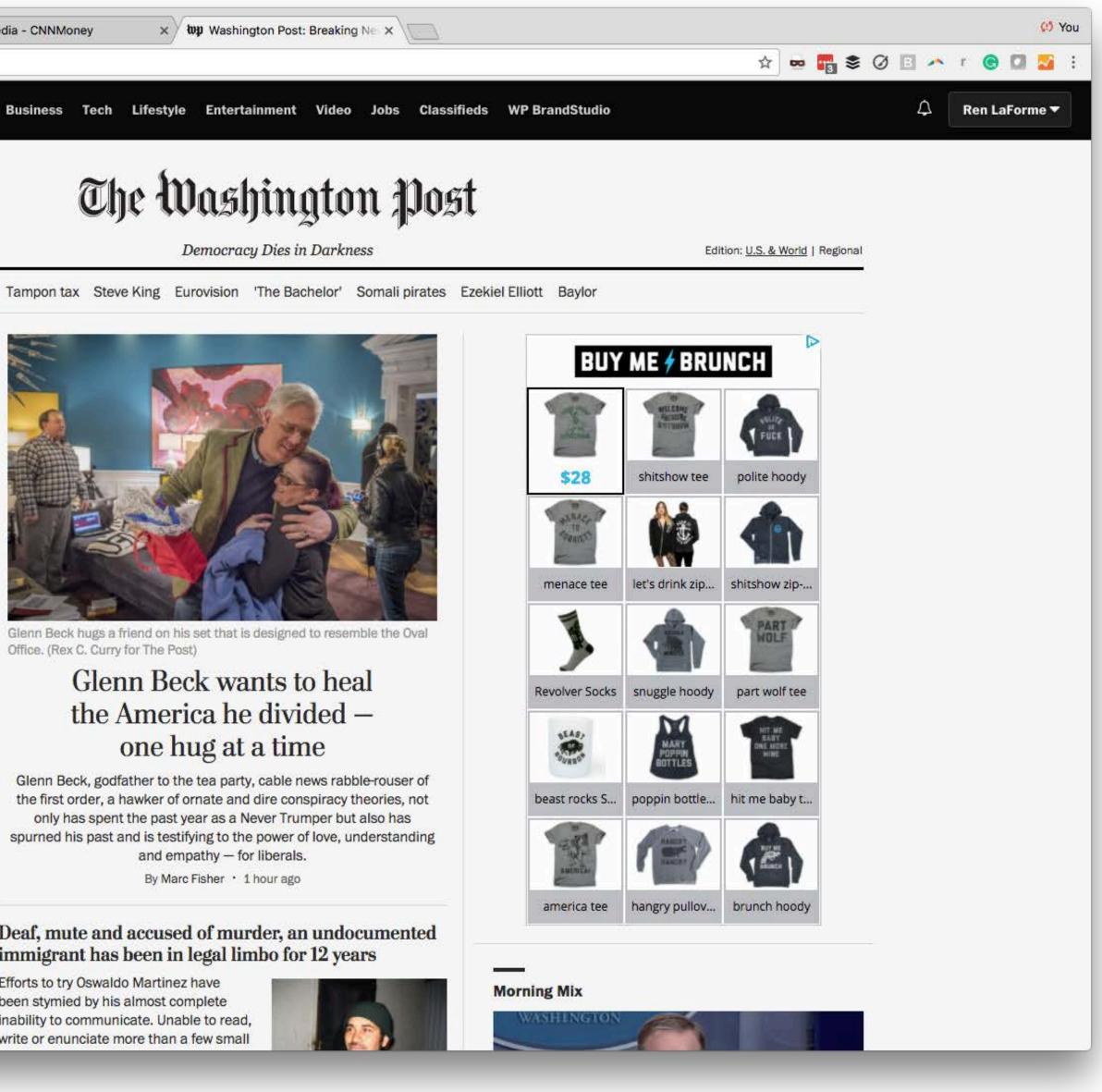
Reporters, White House debate whether Trump can be trusted

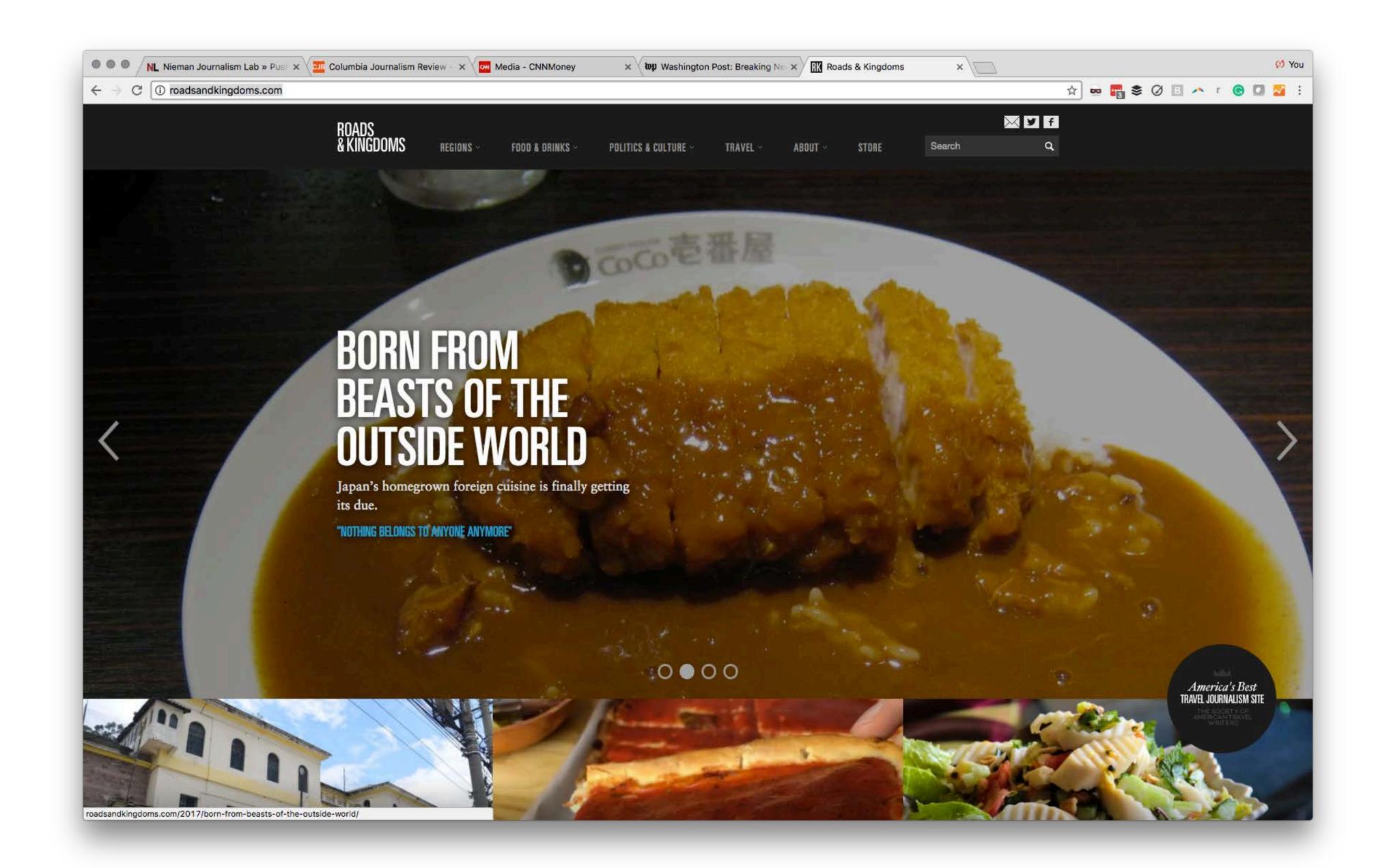


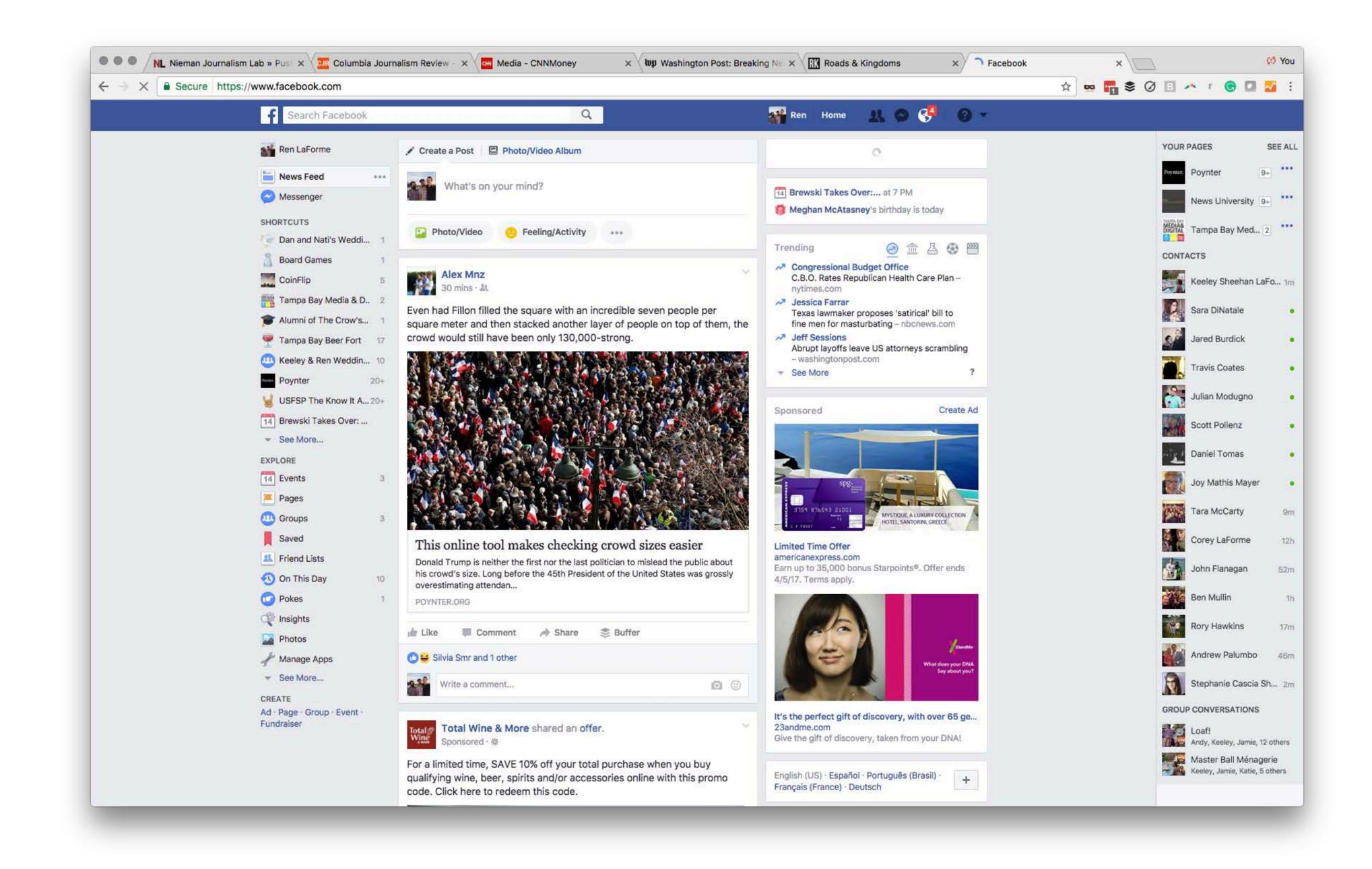


March 14, 2017		C.J.V

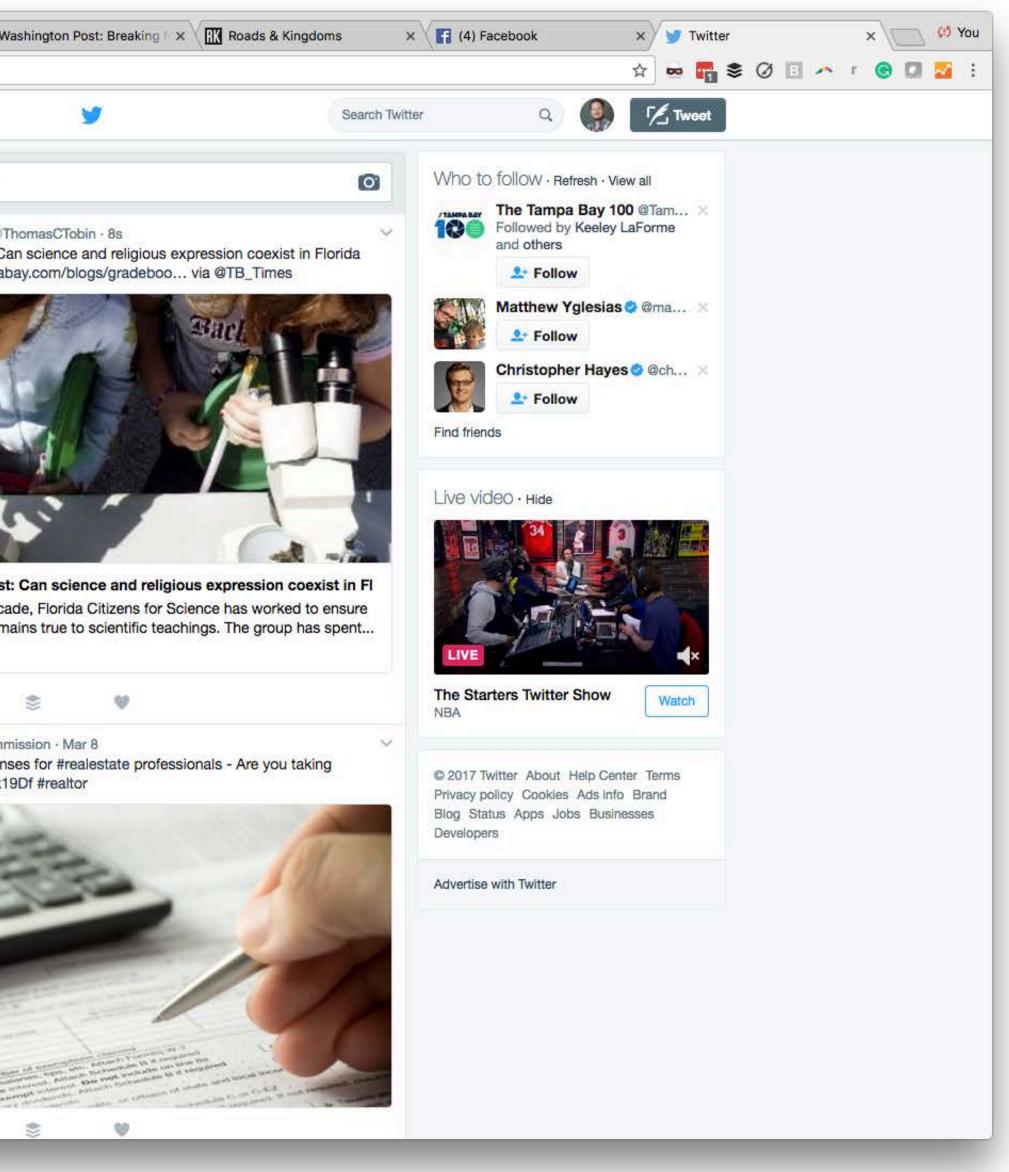








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	Home Moments Notifications	Messages
		What's happening?
	RECROOKED ANGE SICKNESS	Thomas C. Tobin @ Tho Gradebook podcast: Can
	Ren LaForme	public schools? tampabay
	TWEETS FOLLOWING FOLLOWERS 11.1K 1,656 2,345	HENRY
	Trends · change	
	#FunnyCauseItstru 7 Wanna troll @truTV for airing college basketball? Try being funnier.	
	#PiDay @ruthannharnisch, @voxdotcom and 1 more are Tweeting about this	
	#StellaBlizzard Northeast wakes up to Winter Storm Stella	Gradebook podcast: C
	#STCGlobal	For more than a decade public education remain
	#TourismWorks4FL #TuesdayMotivation	tampabay.com
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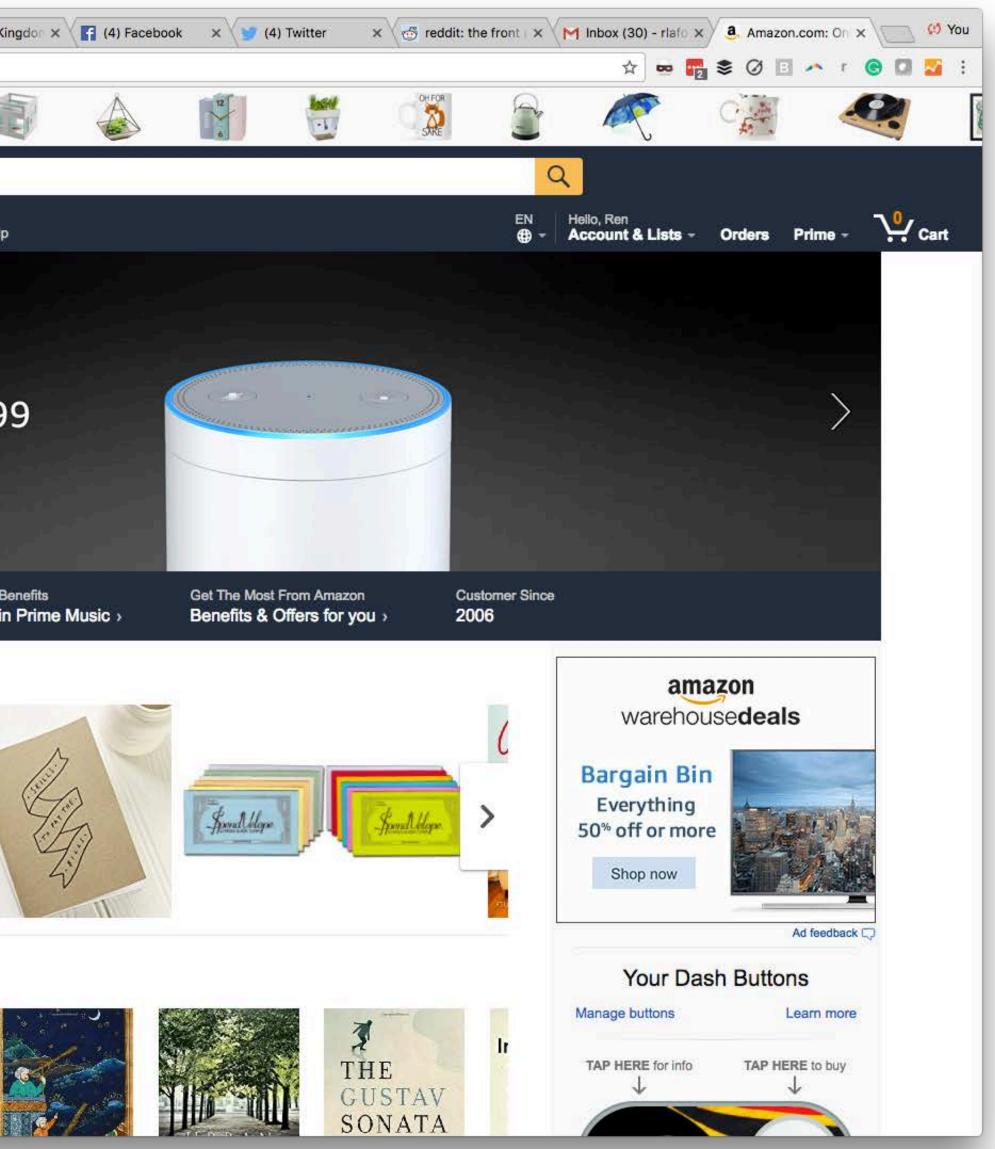


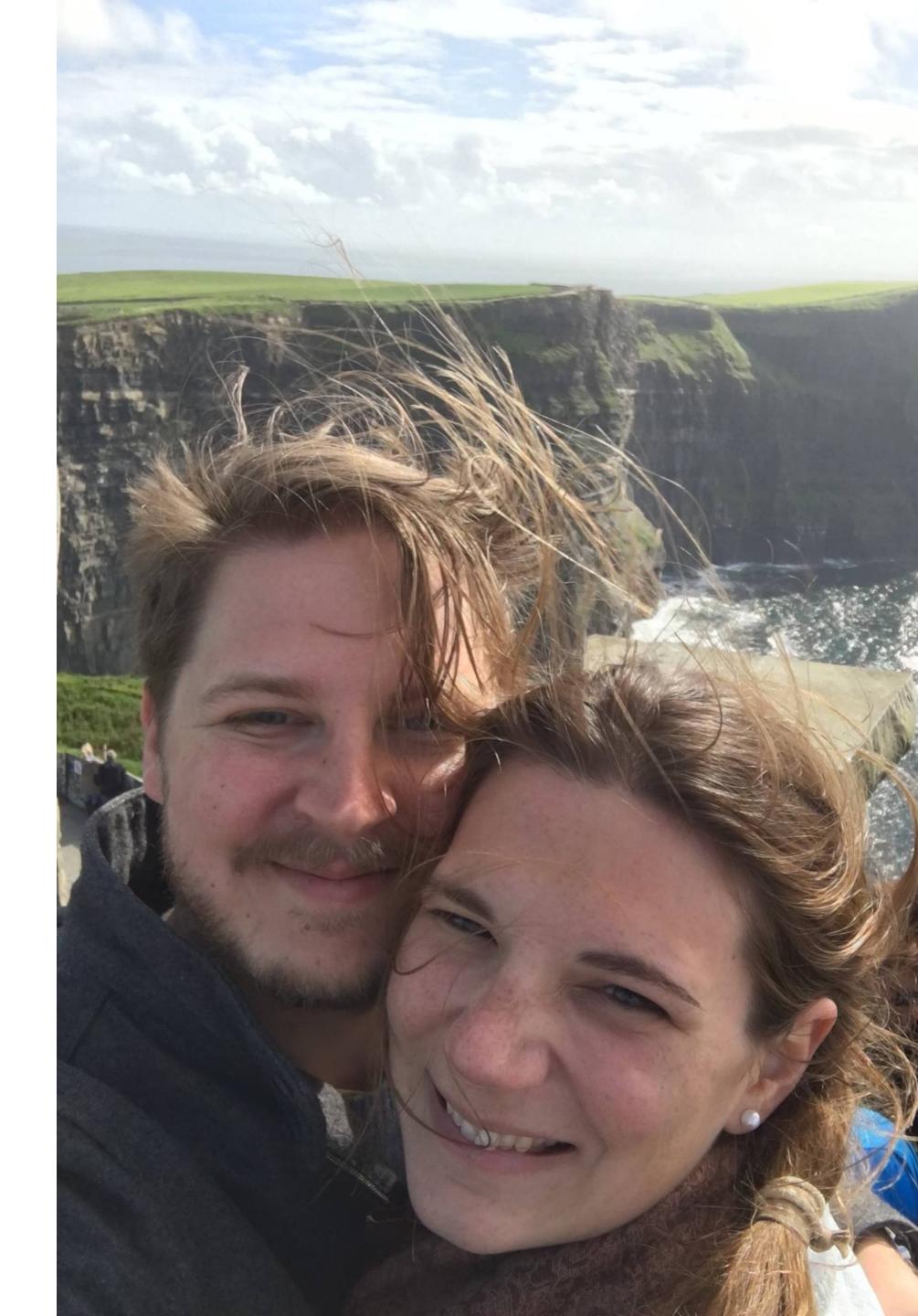
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🕄 red	dît hot new rising controversial top gilded wiki promoted
1ª 47 ↓	Together, we go further. Join us for Twitch X Reddit IRL at SXSW - AMA school reddit
	Karrending subreddits r/AustralianPlantSwap r/dontdeadopeninside r/OTMemes r/FlowerMemes r/shubreddit 29 comments
1 15.3k ∳	Criminal situation (I.redd.it) Submitted 2 hours ago by Rezorntodie to r/gifs 196 comments share
2 10.2k	These are the 17 House Representatives that introduced a bill to let telecom submitted 3 hours ago by bitbybitbybitcoln to r/technology 541 comments share
3 11.4k ↓	MRW anybody in the White House says anything /r/all (I.redd.it) submitted 3 hours ago by CensorVictim to r/reactiongifs 50 comments share
4 14.7k	Macaws in sunlight look almost literally (i.imgur.com) submitted 4 hours ago by YoSoyUnPayaso to r/NatureIsFuckingLit 141 comments share
5 13.2k	Wide open Verified (i.imgur.com) submitted 3 hours ago by ButPooComesFromThere to r/funny 246 comments share
6 13.0k	Street Art (I.Imgur.com) submitted 4 hours ago by BraveReddit to r/pics 128 comments share
7 10.8k ♥	Apollo 17 and its destination captured in one photo. (i.Imgur.com) submitted 4 hours ago by BraveReddit to r/space 177 comments share
8 29.1k ∳	Rex Tillerson: Secretary of State used fake name 'Wayne Tracker' to discuss dispute in which Exxon seeks to derail probes into whether the company mis business (Independent.co.uk) submitted 5 hours ago by maxwellhill to r/worldnews 1877 comments share
9 10.7k	I will call you Melty Bird /r/all (i.imgur.com) submitted 5 hours ago by i124nk8 to r/Eyebleach 184 comments share
10 12.2k	PsBattle: Hugh Jackman looking out of a car window Photoshops Only M (i.redd.it) submitted 5 hours ago by Navinox97 to r/photoshopbattles 375 comments share
11 28.2k	BUIRLE JIMP: Indeed (I.redd.it)

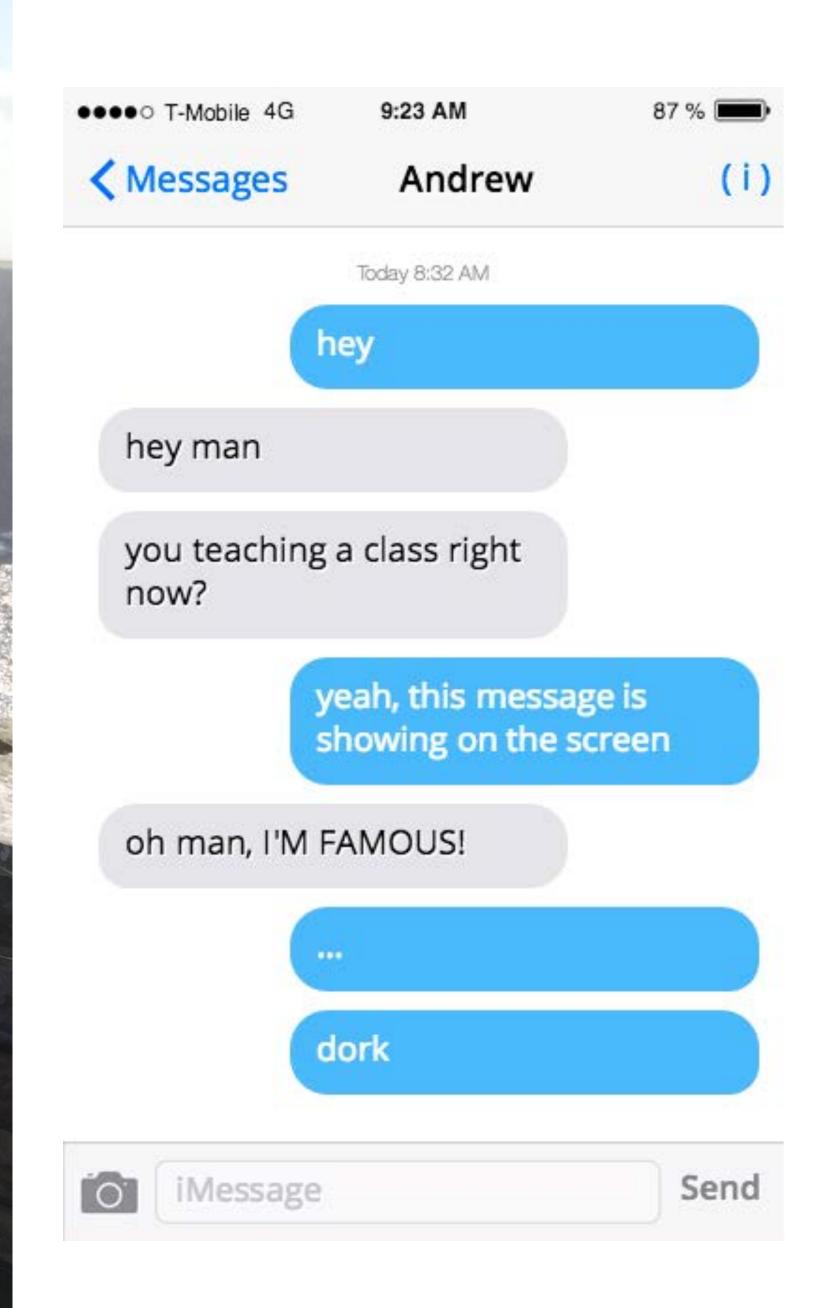
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COMPOSE	✓ Unread			1–30 of 30 🕞
Inbox (30) Starred Important Sent Mail Drafts (20)		Hodgman	This is JH telling you to stand down and stay warm tonight: TRIVIA has been postponed Tonight's Trivia Night for Cheaters event at the Bell House has been POSTPONED Until 4/1	11:26 am
	口 ☆ 🖬	Nextdoor Bartlett Park	DISCOUNT HAIR SERVICES!!! - Ashley Marury, Downtown St. Petersburg I will be offering 25% off of ALL color or cutting services for the next two weeks! I'm located at VLVT Salon on cen	11:14 am
		Personalized SpotCrime R.	03/14/2017 Local Crime Map and Crime Report powered by SpotCrime - Your Local Crime Alert VIEW AS A WEB PAGE 5.00 Miles around 1210 highland st s 33701 Crime Map You Mig	11:05 am
		Julia Carpenter	A Woman to Know: Wáng Zhènyì - There were times I had to put down my pen and sigh. But I love the subject. I do not give up. — Wang Zhenyi ("Women in a Qing Palace," image via Me	10:39 am
Circles		Tim Franklin	Your Laptops - Dear colleagues, Good morning everyone. I know we've mentioned this before, but with a number of new employees onboard we thought it was time for a friendly reminder a	10:18 am
[Imap]/Drafts [Mailbox] (4)		Harvard Business Review	Be a leader others want to follow - Inspire others and chart your path to professional success. BOOKS COLLECTIONS TOOLS SIGN IN Achieve your leadership potential Whether you are	10:00 am
Boomerang		Sami Main	Pep Talk: The time is now! - The present time has one advantage over every other - it is our own Charles Caleb Colton pep talk! by Sami Main Apartment With Exposed Brick Brooklyn, N	9:55 am
Boomerang-Outbox		Roy Peter Clark	Music slide show - Ren: I demand that you spend as little time as possible on this project. I have attached a file. You will see the list of 20 elements, with some suggested imagery, but not e c	Mar 13
Boomerang-Returned		Katie, Kelly (2)	Fwd: Facebook courses for Poynter review - Katie Hawkins-Gaar Digital Innovation Faculty Poynter @katiehawk 727-553-4354 Subscribe to The Cohort Forwarded message From: Kell; C	Mar 13
		NextDraft	Sign of the Times - Monday, March 13, 2017 1 SIGN OF THE TIMES "Have you seen the sign in the square? There's a Ku Klux Klan sign in the town square." A few weeks ago, someone h	Mar 13
		me, merrill (2)	Two more Gannett reporting seminars? - Hi. April 17 I will be in (ahem) the Galapagos. Gone 13 to 24. If you can move people around, yes. Oct. 16 is fine. I'm actually supposed to be givi	Mar 13
		Sandy Johnakin	Updated Internal Roster attached EOM	Mar 13
		Brenden Schlesinger	ACES Certificate - Hi Ren, My name is Brenden, I'm Devin's friend. We met at your house warming party a few weeks ago. I am emailing you because you mentioned you would be able to {	Mar 11
		Daniel me, James (9)	Fiddilo and Poynter - Ren Midday looks very good for us on Friday. We will be in Tampa and can meet at your office. Have a great weekend, and we look forward to our meeting. Sincerely,	Mar 10
		Ann Friedman	Past maps and future selves - Surprise me View in browser March 10, 2017 Loganberry Books in Cleveland displayed books by men with their spines turned inward. This week I spent a fe	Mar 10
		Vidisha, me, Dan (5)	Re: Press Release - Hello. Here is the first draft of the slide deck for the webinar. Please let me know your thoughts, feedback, suggestions for changes, etc. Thanks! Dan From: Vidisha Priy 🤕	Mar 10
		Kate Woodsome	Question re interactive social/digi video - Hi Ren, It's Kate. I'm a Senior Producer of The Stream, a daily current affairs discussion show on Al Jazeera English (the global network, not the	Mar 9
		Vidisha Priyanka	Plans for converting flash courses to OpenEdx - Hiya, We have about 30 courses in flash. See list below. We have to come up with some sort of a plan to tackle this one by one. Here is r	Mar 8
		Vidisha Priyanka	Fwd: EDX DEMO COURSE - This course has a little more interactive elements than the other courses. Please take a look when you get some time. I am going to set aside a couple of hours	Mar 3
		Wendy Nicholas, Wendy (4)	Ideas for pilot of Google Tools training - Nick, Good points. I think Ren and Vidisha are the ones who'll respond to this they have the best sense of what online training topics are in mos	Feb 27
		Kelly me, Meredith (12)	Intros - HI Ren: I hope you had a great weekend. The first week or two of April sounds good to us! Let us know how your schedule looks. Thanks, Meredith On Jan 19, 2017, at 11:16 AM, R	Jan 31

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Is there a better way to tell this story?

Is there a better way to tell this story? ... to make it clearer, more informative or more interesting?

Is there a better way to tell this story? ... to make it clearer, more informative or more interesting?

When you're teling stories

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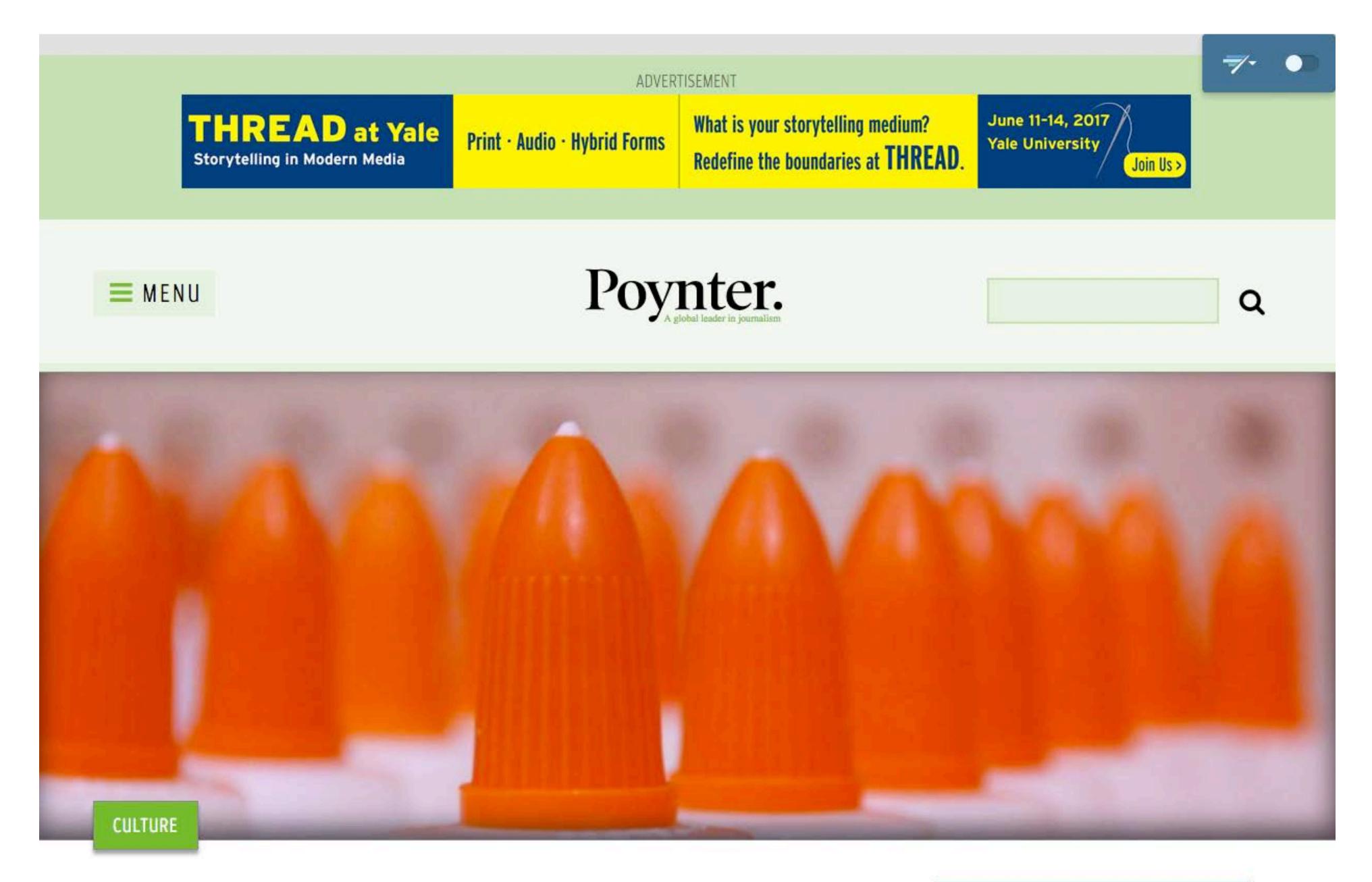


Photo by bradleypjohnson / Flickr

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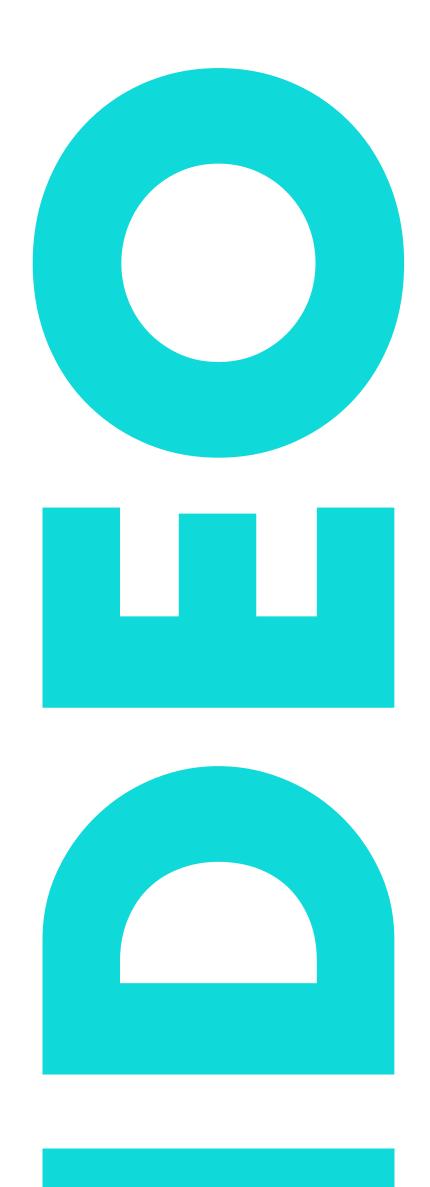
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Encourage HANDS-ON EXPERIENCE.

Get buy-in with a **TRIAL RUN**.

Involve people with **BRAINSTORMS**.



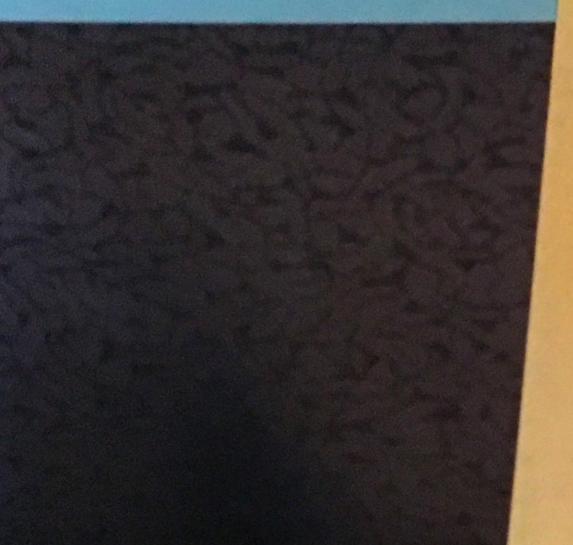
- Defer judgement Encourage wild ideas Build on the ideas of others • Stay focused on the topic One conversation at a time · Be visual
- Go for quantity

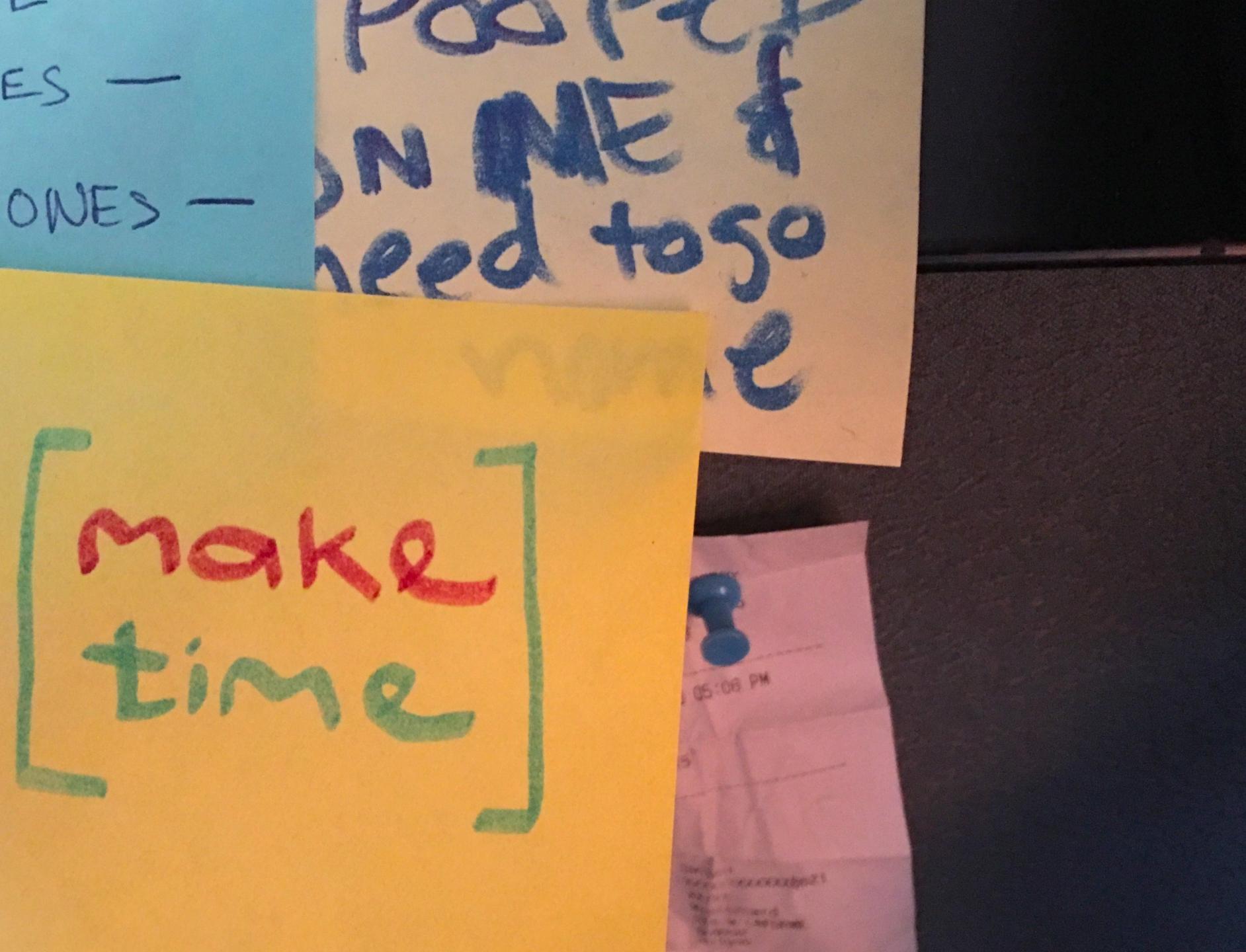


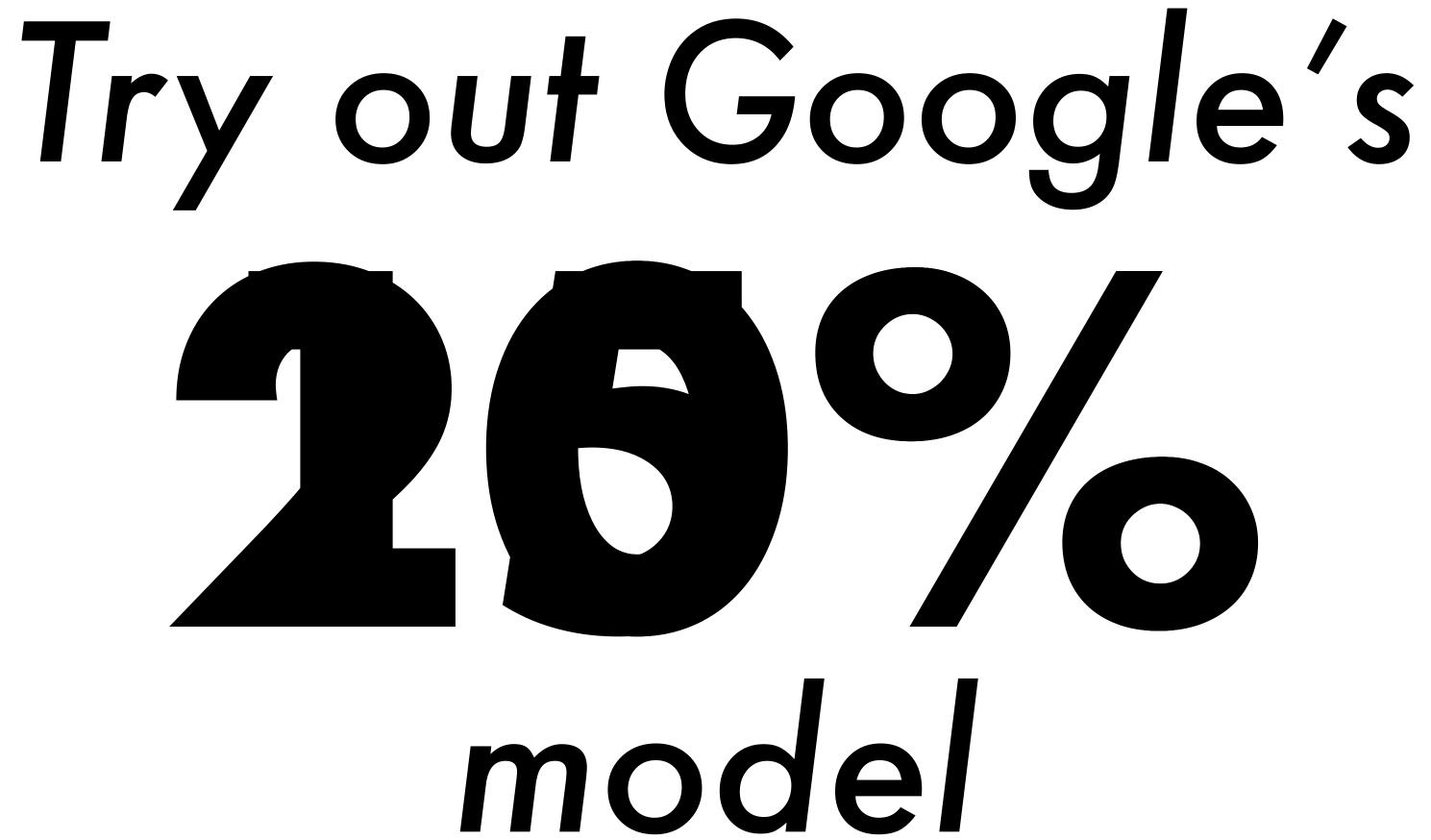
OPPORTUNITIES -EVEN GOOD ONES -

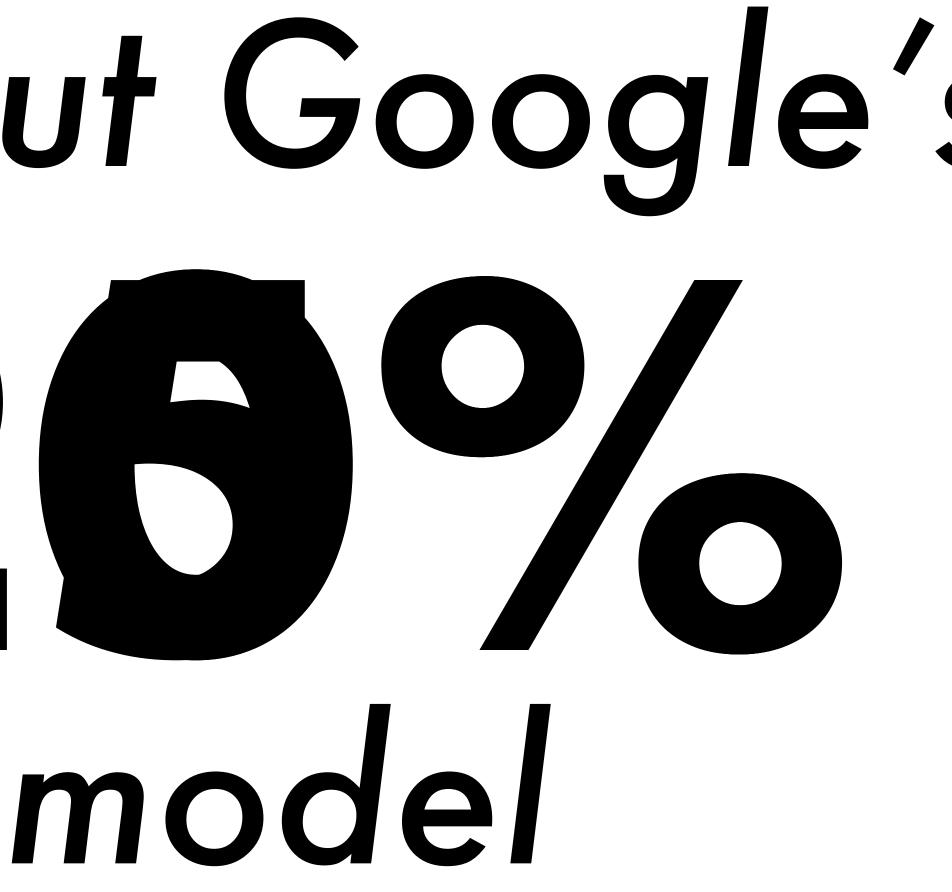
PASS By.

YOU JERK









BUT BE REALISTIC.

"What can I drop to make this happen?"

Is it a technological, procedural or human issue?

Who is involved? Think in terms of who needs to change **and** who it'll affect.

How long will it take to fix? Can you afford to try to change for a trial period?

Delaying changing something for money and/or time-based reasons? Think again.



RECOGNIZE THAT CHANGE IS THE

JOB.



WHAT ELSE?

DON'T DO ANYTHING WITHOUT MEASURING IMPACT

AND WITHOUT MAKING SURE IT'S WORKING

Test everything on social and mobile

November 16 at 2:38pm · @	
leating aid application process starts	today.
Heating aid application proc	cess starts today
New York state residents can begin applyi	ng for home heating assistance today,
according to Gov. Andrew Cuomo's office.	
according to Gov. Andrew Cuomo's office.	

Pay attention to the metrics with your goals in mind



Engaged time is best

Pageviews are ok

Uniques are ok, too

Try comparing those last two

METRICS TO WATCH

Always **debrief** when you try something new

What worked well? What could have been better?

If it didn't work well: What can we do to be successful in the future?

DEBRIEFING













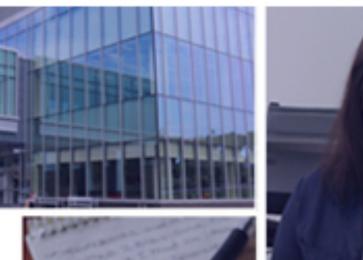


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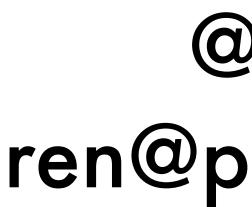






WHAT ARE YOUR PAIN POINTS?





@itsren ren@poynter.org